

New Online Account: Step by Step Guide



STEP 1: Login and Register



STEP 2: Verify New Account



STEP 3: Access New Account



Login and Register

- Visit utilitybill.jupiter.fl.us
- Click  **LOGIN JUPITER UTILITIES PORTAL**
- Select **Register** button

- **Enter account information**

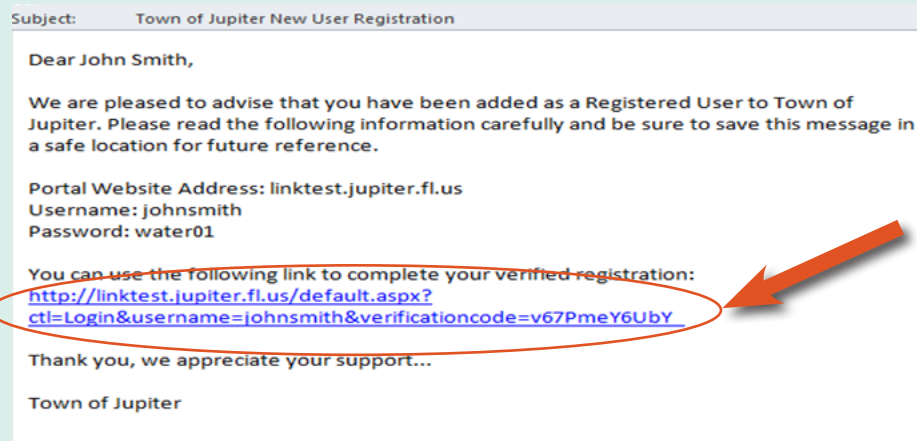
Create user name and password; enter personal information; select the box to receive your bill via email; enter security code and click register button.

Make sure to include all 0's in your customer and account numbers.



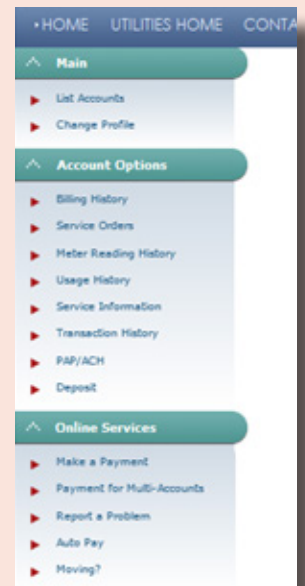
Verify New Account

- Check email account for new user registration message
- Click link to verify new registration



Access New Account

- Visit **utilitybill.jupiter.fl.us**
- Access your new account
- New features include:
 - Real time account balance updates
 - Fewer steps to complete an online payment
 - Ability to view usage history
 - Report an issue and make a service request
 - Make payments on multiple accounts
 - Compare usage to neighborhood
 - Transfer or stop service online



We hope this more user-friendly upgrade to our system will enhance your customer experience. Thank you for your time and patience with this transition.