

JCDS Account Set Up

New and Existing User

JCDS – Create/Re-register Online Account

There has been an update to the JCDS online portal that will require all previous users to follow the process of creating a new login. You will be required to use the same email that was previously used before the update.

NOTE: you will be required to create an account even if you have had an account previously.

Apply
This tool can be used to apply for a permit, plan or license.

Login or Register
Login to an existing or create a new account. You can also find help if you forgot your login information.

Help Guides
Please visit our help section to learn how to register, login, submit and apply for all of the items this portal provides.

- To create an account, click on the 'Login or Register' tile in the home screen.
- It will bring you to the sign in page.

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Click the **“Create an account”** button at the bottom of the page.



Sign in to community access services.



[Sign in with Google](#)



[Sign in with Apple](#)



[Sign in with Microsoft](#)



[Sign in with Facebook](#)

OR

Email address

Keep me signed in

Next

[Unlock account?](#) [Help](#)

Create an account

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Enter the following information, **NOTE** Password requirements, then click the “**Sign Up**” button below.



Create an account

Email

First name

Last name

Mobile phone

Optional

Password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up

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You should have an email with Subject "Welcome to your Community Access account" from noreply@identity.tylerportico.com.

Welcome to your Community Access account



Community Access Identity

From: noreply@identity.tylerportico.com

To: [redacted]@yahoo.com



Welcome to your Community Access account!

Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.

Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.

[Learn more about Community Access.](#)

To verify your email address and activate your account enter the verification code: **596513**

This is an automatically generated message from Community Access. Replies are not monitored or answered.

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Enter Verification Code noted in email from noreply@identity.tylerportico.com and click the “Verify” button below.



Verify with your email

 [redacted]@yahoo.com



Haven't received an email? [Send again](#)

We sent an email to **c***w@yahoo.com**. Enter the verification code in the text box.

Enter Code

Verify

[Return to authenticator list](#)

[Back to sign in](#)