

Jupiter, FL Trends over Time

Report of Results
2023

Report by:



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Full Trends

This table contains the trends over time for the Town of Jupiter. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2023 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2010	2011	2013	2015	2016	2017	2019	2021	2023
Quality of Life	Please rate each of the following aspects of quality of life in Jupiter.	Jupiter as a place to live	95%	97%	97%	96%	98%	97%	96%	98%	95%
		The overall quality of life		92%	94%	94%	96%	95%	94%	93%	96%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Jupiter to someone who asks	95%	95%	93%	93%	94%	93%	92%	89%	
		Remain in Jupiter for the next five years	93%	95%	92%	91%	92%	92%	89%	87%	
	Please rate each of the following in the Jupiter community.	Overall image or reputation	92%	91%	92%	94%	93%	93%	95%	91%	
Governance	Please rate the quality of each of the following services in Jupiter.	Public information services	82%	79%	80%	79%	79%	81%	82%	74%	
		Overall customer service by Jupiter employees	93%	79%	84%	88%	86%	87%	90%	85%	
	Please rate the following categories of Jupiter government performance.	The value of services for the taxes paid to Jupiter	66%	66%	64%	68%	66%	68%	75%	62%	
		The overall direction that Jupiter is taking	70%	59%	58%	52%	62%	61%	65%	55%	
		The job Jupiter government does at welcoming resident involvement	64%	60%	63%	58%	66%	66%	59%	59%	
		Overall confidence in Jupiter government		58%	58%	61%	57%	64%	65%	59%	
		Generally acting in the best interest of the community		58%	58%	55%	61%	63%	70%	63%	
		Being honest		65%	65%	59%	65%	64%	72%	58%	
		Being open and transparent to the public								64%	53%
		Informing residents about issues facing the community								63%	55%
Treating all residents fairly			61%	64%	65%	64%	69%	70%	58%		

Governance	Please rate the following categories of Jupiter government performance.	Treating residents with respect								79%	74%
		Overall, how would you rate the quality of the services provided by each of the following?	The Town of Jupiter	87%	82%	87%	87%	85%	89%	86%	82%
		The Federal Government	42%	33%	39%	50%	36%	49%	42%	31%	
Economy	Please rate each of the following aspects of quality of life in Jupiter.	Jupiter as a place to work	78%	76%	73%	73%	82%	78%	75%	84%	79%
		Jupiter as a place to visit	86%		90%	91%	94%	92%	89%	96%	95%
	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall economic health	62%		80%	83%	83%	87%	86%	91%	83%
		Please rate each of the following in the Jupiter community.	Overall quality of business and service establishments	77%	70%	78%	73%	81%	79%	92%	89%
	Variety of business and service establishments									82%	80%
	Vibrancy of downtown/commercial area				34%	48%	47%	50%	50%	64%	55%
	Employment opportunities		44%	37%	46%	42%	47%	53%	59%	48%	
	Shopping opportunities		66%	62%	74%	68%	75%	76%	72%	67%	
	Cost of living				39%	31%	33%	34%	39%	31%	17%
	Please rate the quality of each of the following services in Jupiter.	Economic development	67%	66%	62%	66%	65%	70%	70%	62%	
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall economic health			92%	92%	93%	94%		88%	90%	
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	16%	28%	36%	35%	47%	42%	36%	20%		
Mobility	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall quality of the transportation system								58%	55%
		Please also rate each of the following in the Jupiter community.	Traffic flow on major streets	58%	57%	45%	48%	40%	45%	41%	34%
	Ease of public parking				74%	66%	67%	69%	64%	68%	67%

Mobility	Please also rate each of the following in the Jupiter community.	Ease of travel by car	80%	73%	62%	67%	63%	64%	67%	66%	
		Ease of travel by public transportation	25%	26%	23%	27%	25%	21%	32%		
		Ease of travel by bicycle	67%	61%	52%	53%	59%	55%	57%	57%	52%
		Ease of walking	73%	70%	73%	65%	76%	69%	73%	69%	64%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	5%	6%	5%	6%	12%	6%	16%		
		Carpooled with other adults or children instead of driving alone	35%	37%	36%	40%	42%	39%	49%		
		Walked or biked instead of driving	60%	59%	57%	60%	65%	66%	63%		
	Please rate the quality of each of the following services in Jupiter.	Traffic enforcement	79%	70%	72%	75%	67%	73%	69%	64%	
		Traffic signal timing	53%	51%	50%	54%	46%	55%	56%	48%	
		Street repair	73%	73%	71%	71%	62%	69%	76%	71%	
Street cleaning		75%	73%	77%	77%	75%	78%	83%	79%		
Street lighting		71%	69%	76%	70%	70%	77%	74%	79%		
Sidewalk maintenance		74%	74%	74%	73%	67%	75%	77%	68%		
Bus or transit services		48%	44%	53%	46%	39%	49%	46%	44%		
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall quality of the transportation system								71%	70%	
Community Design	Please rate each of the following aspects of quality of life in Jupiter.	Your neighborhood as a place to live	90%	91%	89%	92%	94%	92%	93%	96%	91%
	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall design or layout of residential and commercial areas	69%	72%	65%	74%	73%	75%	74%		
	Please also rate each of the following in the Jupiter community.	Well-planned residential growth								56%	52%

Community Design	Please also rate each of the following in the Jupiter community.	Well-planned commercial growth	50%	50%											
		Well-designed neighborhoods	76%	67%											
		Preservation of the historical or cultural character of the community	74%	61%											
		Public places where people want to spend time	80%	85%	83%	86%	84%	80%	71%						
		Variety of housing options	71%	69%	63%	58%	59%	62%	49%	38%					
		Availability of affordable quality housing	48%	45%	36%	32%	30%	36%	21%	16%					
		Overall quality of new development	75%	59%	62%	55%	63%	64%	64%	50%					
		Overall appearance	92%	90%	92%	94%	94%	92%	93%	87%					
		Please rate the quality of each of the following services in Jupiter.	Land use, planning and zoning	67%	54%	52%	52%	55%	53%	59%	52%				
			Code enforcement	71%	64%	68%	68%	69%	69%	67%	59%				
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	87%	82%	88%	87%			82%	85%						
Utilities	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall quality of the utility infrastructure	90%	85%											
	Please rate the quality of each of the following services in Jupiter.	Affordable high-speed internet access	68%	55%											
		Garbage collection	91%	90%	90%	89%	90%	91%	93%	85%					
		Drinking water	82%	80%	79%	76%	81%	75%	82%	72%					
		Sewer services	88%	86%	89%	86%	90%	92%	95%	85%					
		Storm water management	78%	70%	72%	79%	78%	80%	85%	78%					
		Power (electric and/or gas) utility	88%	81%	85%	85%	88%	91%	91%	83%					

Utilities	Please rate the quality of each of the following services in Jupiter.	Utility billing	80%	80%	78%	85%	84%	87%	69%		
	Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure						92%	90%		
Safety	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall feeling of safety	91%	91%	92%	91%	88%	89%	87%		
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	98%	97%	97%	98%	98%	97%	98%	98%	
		In Jupiter's downtown/commercial area during the day	90%	88%	93%	93%	94%	92%	95%	91%	
		From property crime	73%						86%	81%	
		From violent crime	87%						92%	91%	
		From fire, flood, or other natural disaster							81%	75%	
	Please rate the quality of each of the following services in Jupiter.	Police/Sheriff services	82%	88%	89%	93%	89%	94%	90%	88%	
		Crime prevention	80%	82%	82%	82%	81%	83%	87%	81%	
Animal control		73%	69%	71%	78%	79%	72%	87%	80%		
Ambulance or emergency medical services		93%	94%	95%	98%	96%	97%	97%	91%		
Fire services		94%	97%	96%	98%	96%	99%	99%	93%		
Fire prevention and education			80%	87%	88%	84%	84%	87%	82%		
Emergency preparedness		89%	78%	79%	86%	86%	89%	90%	87%		
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall feeling of safety	91%	93%	95%	95%			93%	96%		
Natural environment	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall quality of natural environment	77%	90%	86%	83%	86%	89%	86%	90%	89%
	Please also rate each of the following in the Jupiter community.	Cleanliness	89%	88%	88%	92%	93%	90%	90%	89%	

Natural environment	Please also rate each of the following in the Jupiter community.	Water resources								97%	91%													
		Air quality								91%	90%	91%	92%	90%	97%	92%								
	Please rate the quality of each of the following services in Jupiter.	Preservation of natural areas									88%	67%	66%	68%	71%	77%	78%	75%						
		Jupiter open space									65%	66%	64%	69%	73%	76%	70%							
		Recycling									90%	86%	87%	86%	90%	90%	85%	77%						
		Yard waste pick-up									86%	85%	85%	89%	85%	89%	94%	87%						
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall quality of natural environment									90%	88%	90%	94%			93%	91%							
Parks and Recreation	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall quality of parks and recreation opportunities															94%	87%						
	Please also rate each of the following in the Jupiter community.	Availability of paths and walking trails									73%	76%	70%	72%	73%	78%	89%	85%						
		Fitness opportunities									73%		80%	77%	80%	80%	84%	90%	85%					
		Recreational opportunities									79%	83%	81%	83%	83%	83%	85%	91%	85%					
	Please rate the quality of each of the following services in Jupiter.	Town parks									85%	98%	90%	89%	92%	91%	91%	91%	82%					
		Recreation programs or classes									80%	90%	82%	85%	80%	84%	84%	81%	78%					
		Recreation centers or facilities									89%	83%	85%	86%	87%	85%	83%	73%						
	Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities																88%	83%					
Health and wellness	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall health and wellness opportunities																86%	87%	84%	85%	85%	90%	83%
	Please also rate each of the following in the Jupiter community.	Availability of affordable quality food									71%	74%	77%	73%	76%	80%	78%	54%						
		Availability of affordable quality health care									68%	77%	76%	71%	76%	77%	77%	54%						

Health and wellness	Please also rate each of the following in the Jupiter community.	Availability of preventive health services	69%	73%	79%	81%	69%	76%	82%	82%	59%
		Availability of affordable quality mental health care			58%	58%	55%	55%	56%	60%	47%
	Please rate the quality of each of the following services in Jupiter.	Health services	83%	82%	84%	82%	81%	88%	80%	73%	
		Overall health and wellness opportunities			81%	77%	79%	79%		76%	76%
	Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Please rate your overall health.	63%		72%	72%	77%	79%	82%	87%	
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Jupiter as a whole.	Overall opportunities for education, culture, and the arts			77%	77%	78%	81%	81%	77%	72%
		Opportunities to attend cultural/arts/music activities	60%	66%	69%	68%	65%	68%	73%	72%	69%
	Please also rate each of the following in the Jupiter community.	Community support for the arts								73%	70%
		Availability of affordable quality childcare/preschool		58%	61%	60%	68%	62%	60%	46%	44%
		K-12 education		84%	82%	80%	84%	84%	80%	79%	72%
		Adult educational opportunities			70%	73%	69%	72%	73%	69%	62%
		Opportunities to attend special events and festivals	77%		79%	75%	77%	80%	80%	82%	77%
		Public library services	96%	86%	92%	91%	92%	92%	93%	84%	
	Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts			78%	81%	80%	80%		71%	75%
	Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Jupiter.	Jupiter as a place to raise children	84%	89%	89%	88%	92%	90%	90%	94%
Jupiter as a place to retire			89%	91%	88%	83%	85%	89%	88%	87%	84%
Sense of community			64%	78%	66%	71%	70%	74%	74%	75%	72%
Please rate each of the following characteristics as they relate to Jupiter as a whole.		Residents' connection and engagement with their community								70%	64%

Inclusivity and Engagement

Please rate the job you feel the Jupiter community does at each of the following.

Making all residents feel welcome	79%	76%
Attracting people from diverse backgrounds	63%	55%
Valuing/respecting residents from diverse backgrounds	69%	67%
Taking care of vulnerable residents	69%	60%

Please also rate each of the following in the Jupiter community.

Sense of civic/community pride	76%	71%							
Neighborhoodness of residents	65%	63%	73%	70%	72%	76%	68%		
Opportunities to participate in social events and activities	62%	77%	66%	66%	68%	74%	76%	74%	68%
Opportunities to volunteer	71%	82%	78%	77%	75%	78%	76%	75%	72%
Opportunities to participate in community matters	72%	67%	70%	68%	74%	77%	71%	64%	
Openness and acceptance of the community toward people of diverse backgrounds	74%	63%	64%	71%	65%	62%	67%	57%	

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.

Residents' connection and engagement with their community	83%	83%	83%	87%	72%	75%
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Participation

Please indicate whether or not you have done each of the following in the last 12 months.

Contacted the Town of Jupiter for help or information	46%	43%	43%	37%	44%	37%	39%	41%
Contacted Jupiter elected officials to express your opinion	14%	11%	13%	12%	16%	12%	16%	
Attended a local public meeting	25%	25%	24%	24%	21%	26%	22%	30%
Watched a local public meeting	28%	17%	15%	22%	13%	18%	25%	23%
Volunteered your time to some group/activity	45%	38%	40%	43%	37%	45%	35%	35%
Campaigned or advocated for a local issue, cause, or candidate	19%	18%	24%	22%	21%	14%	21%	
Voted in your most recent local election	80%	67%	74%					

Participation

In general, how many times do you: Access the internet from your home

98% 98%

Access the internet from your cell phone

97% 95%

Visit social media sites

79% 81%

Use or check email

99% 98%

Share your opinions online

26% 26%

Shop online

67% 62%