

1. To Sign up for a new JupConnect account, Click the (Click Here) link on the JupConnect landing page. Shown below.

The screenshot shows a landing page for JupConnect. On the left is a blue vertical bar. The main content area has a white background with a blue sidebar on the left. The sidebar contains a list of steps: 1. address your need. 2. Receive Updates (Receive status updates via the app and email as staff review and work on your request.) 3. Request Complete (You will receive an email when staff completes your request.) Below the sidebar, there is a 'Submit a request' button. Below that is a link '(Click Here) to sign up for an account' with a yellow arrow pointing to it. Below the link is the text 'Select a category that best matches your request'. At the bottom, there are two buttons: 'Agenda, Minutes and Meetings' and 'Neighborhoods ('. To the right of the main content area is a JupConnect app download banner for the Town of Jupiter, showing the app logo and 'Download the app' buttons for the App Store and Google Play.

2. Fill in your email address

The screenshot shows the 'Town of Jupiter' sign-in page. The title is 'Town of Jupiter' with the subtitle 'This service is powered by SeeClickFix'. Below the title is the heading 'Sign In'. There is an 'Email' label next to a text input field. A yellow arrow points to the input field. Below the input field is a blue 'SIGN IN' button. To the right of the sign-in form is a link: 'Sign up for a SeeClickFix account.'

3. Select the Jupiter Registration button



Community

Access the following account with CivicPlus Platform.



4. Fill out the form as shown below:

Create an account to connect with your local government.

Create a New Account

Your password must be at least 8 characters in length and contain characters from both of the following categories:

- English characters (a through Z)
- Base 10 digits (0 through 9)

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

CREATE ACCOUNT

Already have an account? [Sign in](#).

Use Another Service to Create an Account

SIGN UP WITH APPLE

SIGN UP WITH FACEBOOK

SIGN UP WITH GOOGLE

SIGN UP WITH MICROSOFT

OR

5. You will see the form below. Check your email for the verification code.

Verify Email

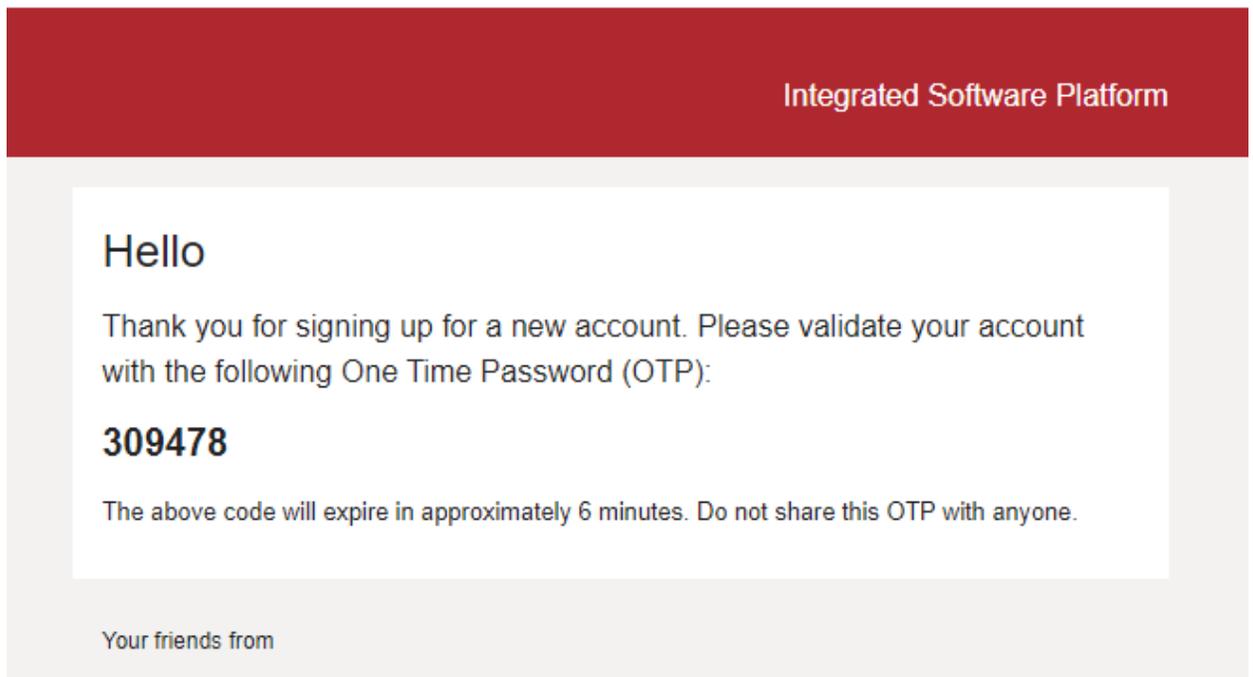
To verify your email, we've sent a One Time Password (OTP) to your email. The OTP will expire in approximately 6 minutes.

Enter OTP

VERIFY

RESEND OTP

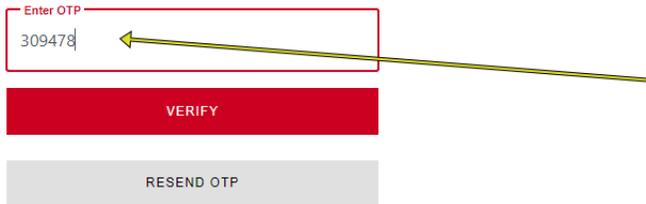
6. This is what the email will look like.



7. Enter the verification code in the verification box and click the “Verify” button and you are all set.

Verify Email

To verify your email, we've sent a One Time Password (OTP) to your email. The OTP will expire in approximately 6 minutes.



The form consists of three main elements: an input field, a red 'VERIFY' button, and a grey 'RESEND OTP' button. The input field is a white box with a red border containing the text '309478' and a red cursor. A red label 'Enter OTP' is positioned above the input field. A green arrow points from the right side of the input field towards the right edge of the page.

Enter OTP

309478

VERIFY

RESEND OTP