

Jupiter, FL

The National Community Survey

Supplemental Online Results
2021

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the Town of Jupiter conducted a survey of 514 residents. Survey invitations were mailed to randomly selected households and data were collected from December 13th, 2021 to January 31st, 2022. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the Town of Jupiter. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all town residents and became available on January 17th, 2022. The survey remained open for two weeks and there were 268 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the Town of Jupiter. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

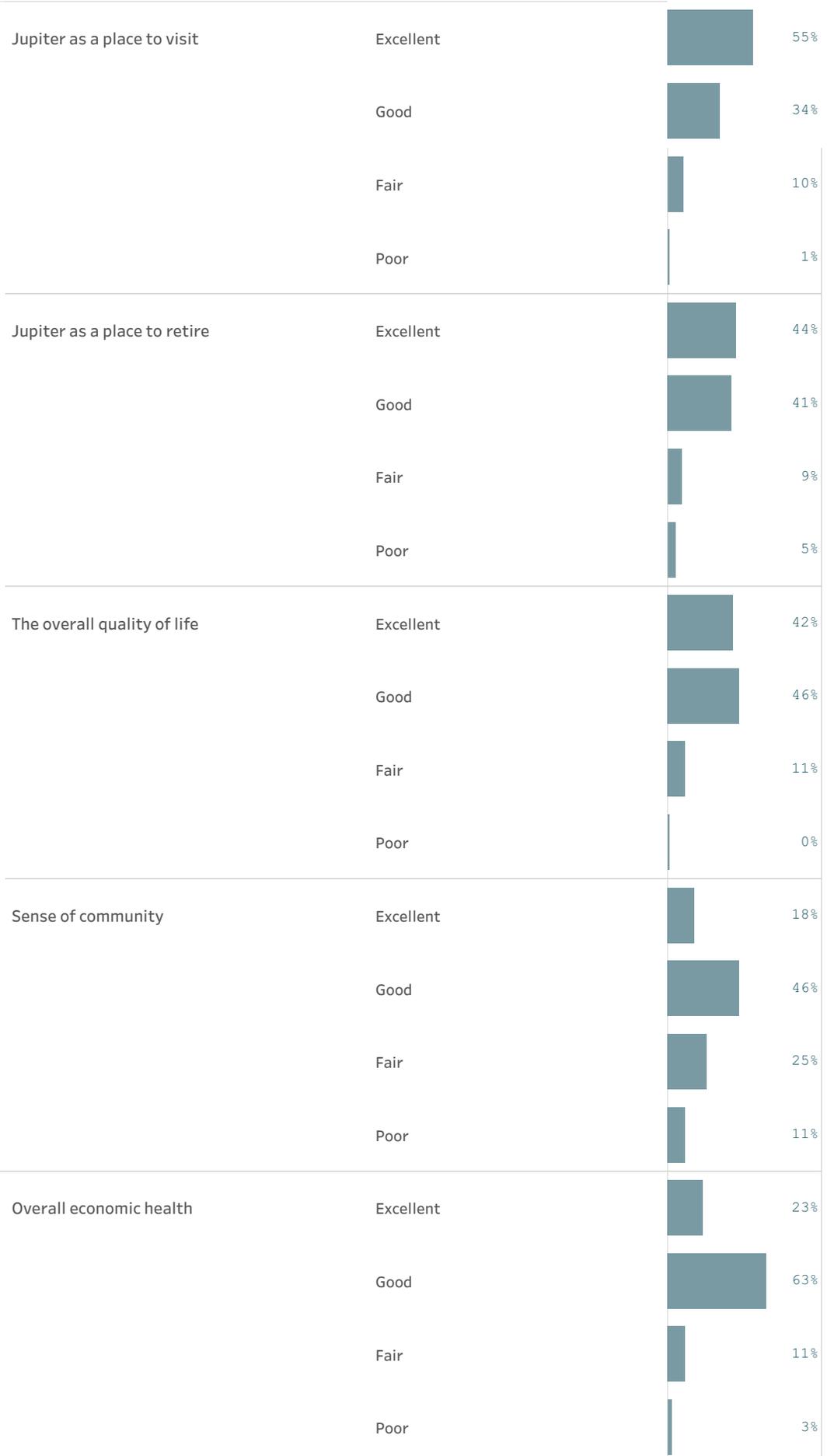
		Unweighted	Weighted	Target*
Age	18-34	2%	11%	21%
	35-54	29%	38%	34%
	55+	69%	51%	45%
Area	Abacoa/Admirals’ Cove & Bears Club	25%	28%	30%
	CRA & Coastal Communities	25%	27%	25%
	Northern Loxahatchee River/Riverside Dri..	24%	20%	19%
	Western Communities & The Shores/Heigh..	26%	24%	26%
Hispanic origin	No, not Spanish, Hispanic, or Latino	91%	88%	87%
	Yes, I consider myself to be Spanish, Hispana..	9%	12%	13%
Housing tenure	Own	94%	74%	74%
	Rent	6%	26%	26%
Housing type	Attached	38%	55%	55%
	Detached	62%	45%	45%
Race & Hispanic origin	Not white alone	16%	20%	18%
	White alone, not Hispanic or Latino	84%	80%	82%
Sex	Female	59%	55%	52%
	Male	41%	45%	48%
Sex/age	Female 18-34	2%	8%	10%
	Female 35-54	21%	20%	18%
	Female 55+	37%	27%	24%
	Male 18-34	1%	4%	11%
	Male 35-54	9%	17%	15%
	Male 55+	31%	24%	21%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

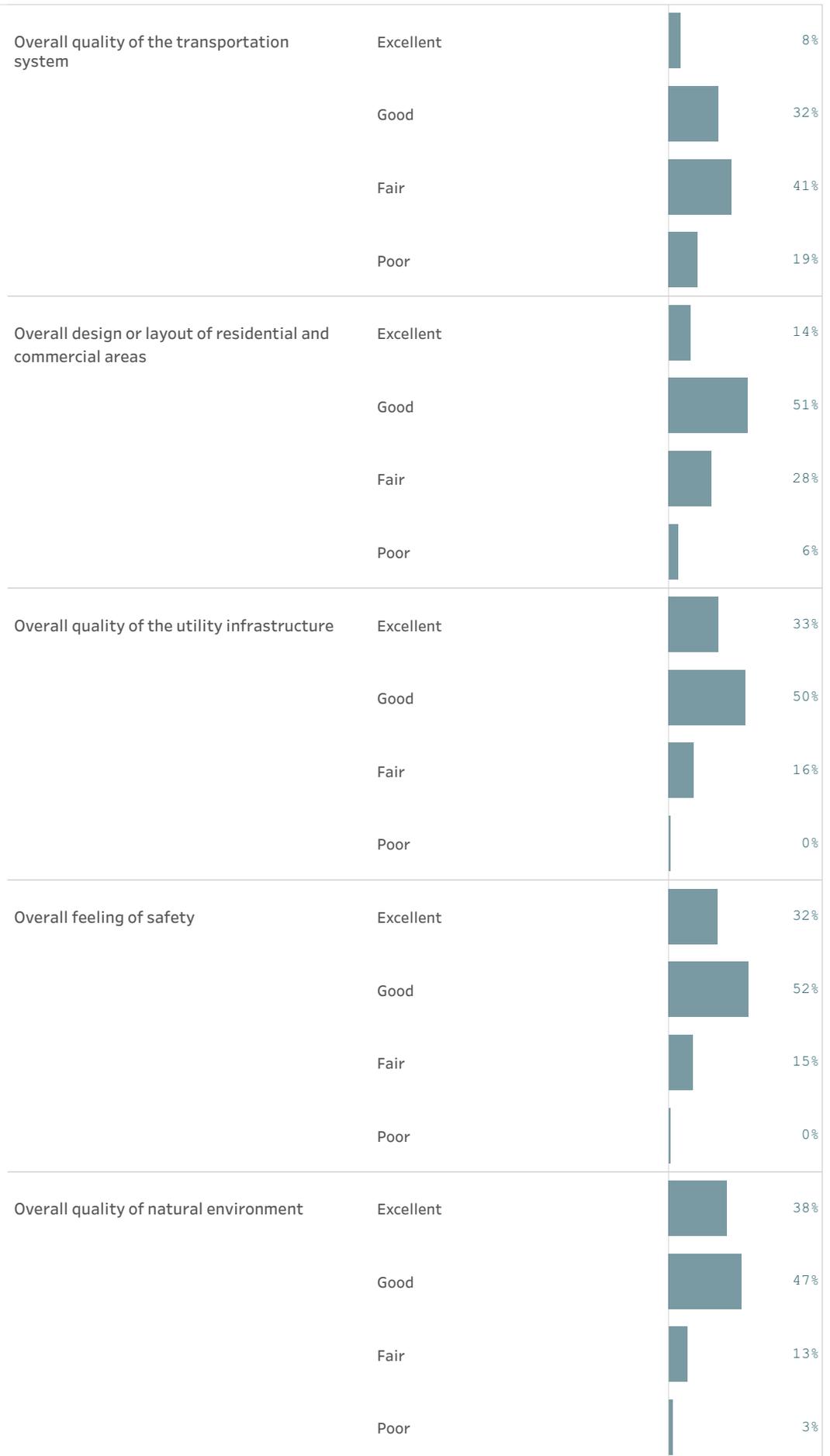
	In which [area/zip code/district/etc.] of ABC do you live? (Refer to map above.)	CRA & Coastal Communities - Area 1		27%
		Northern Loxahatchee River/Riverside Drive Communities/Central Jupiter & Charter Neighborhoods - Area 2		20%
		Western Communities & The Shores/Heights, Hamptons, Indian Creek & Loxahatchee - Area 3		24%
		Abacoa/Admirals' Cove & Bears Club - Area 4		28%
Please rate each of the following aspects of quality of life in Jupiter.	Jupiter as a place to live	Excellent		51%
		Good		40%
		Fair		8%
				<hr/>
	Your neighborhood as a place to live	Excellent		55%
		Good		35%
		Fair		7%
		Poor		3%
	Jupiter as a place to raise children	Excellent		43%
		Good		43%
		Fair		14%
	Jupiter as a place to work	Excellent		24%
		Good		43%
		Fair		30%
		Poor		3%

Please rate each of the following aspects of quality of life in Jupiter.

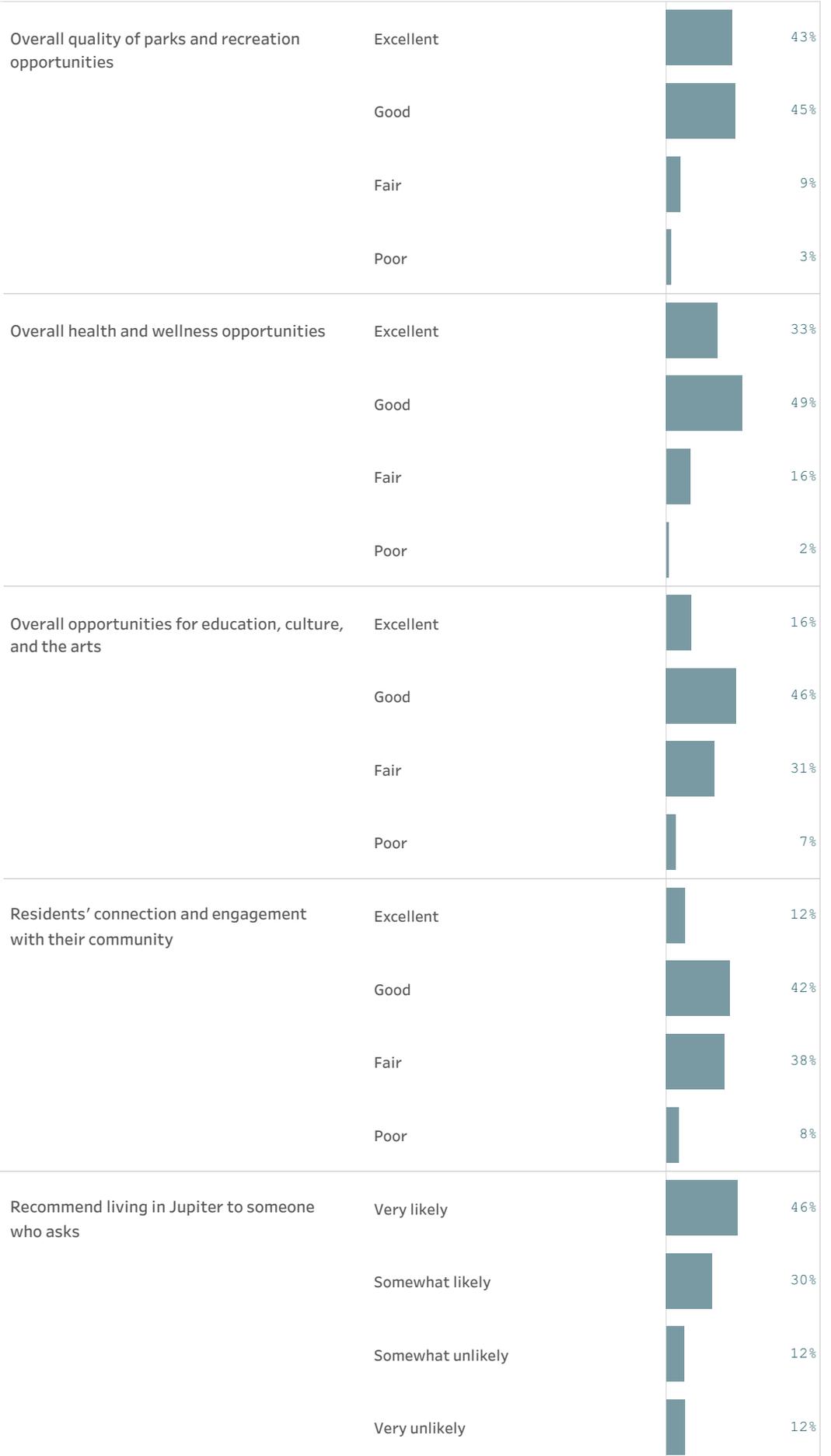


Please rate each of the following characteristics as they relate to Jupiter as a whole.

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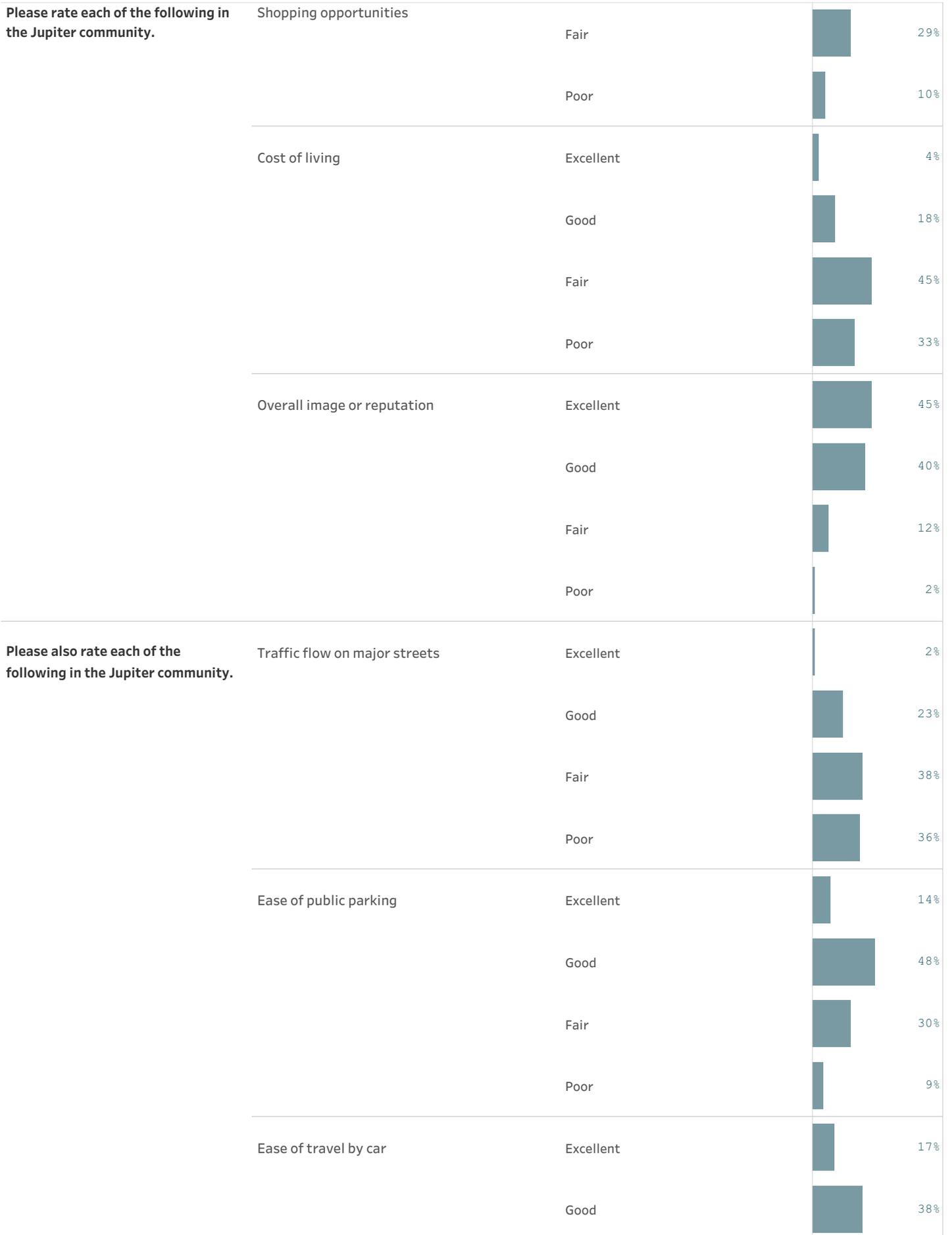
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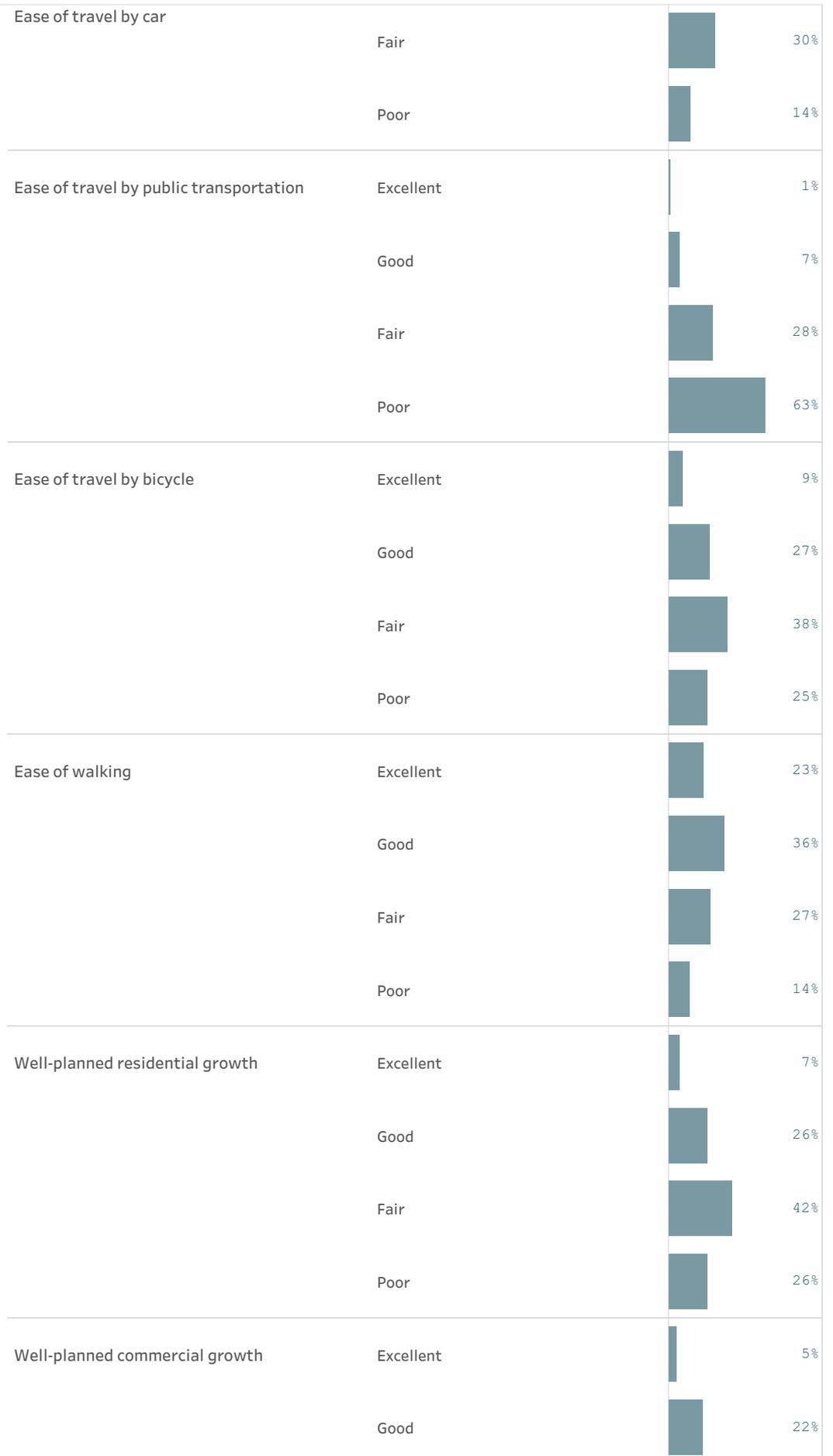


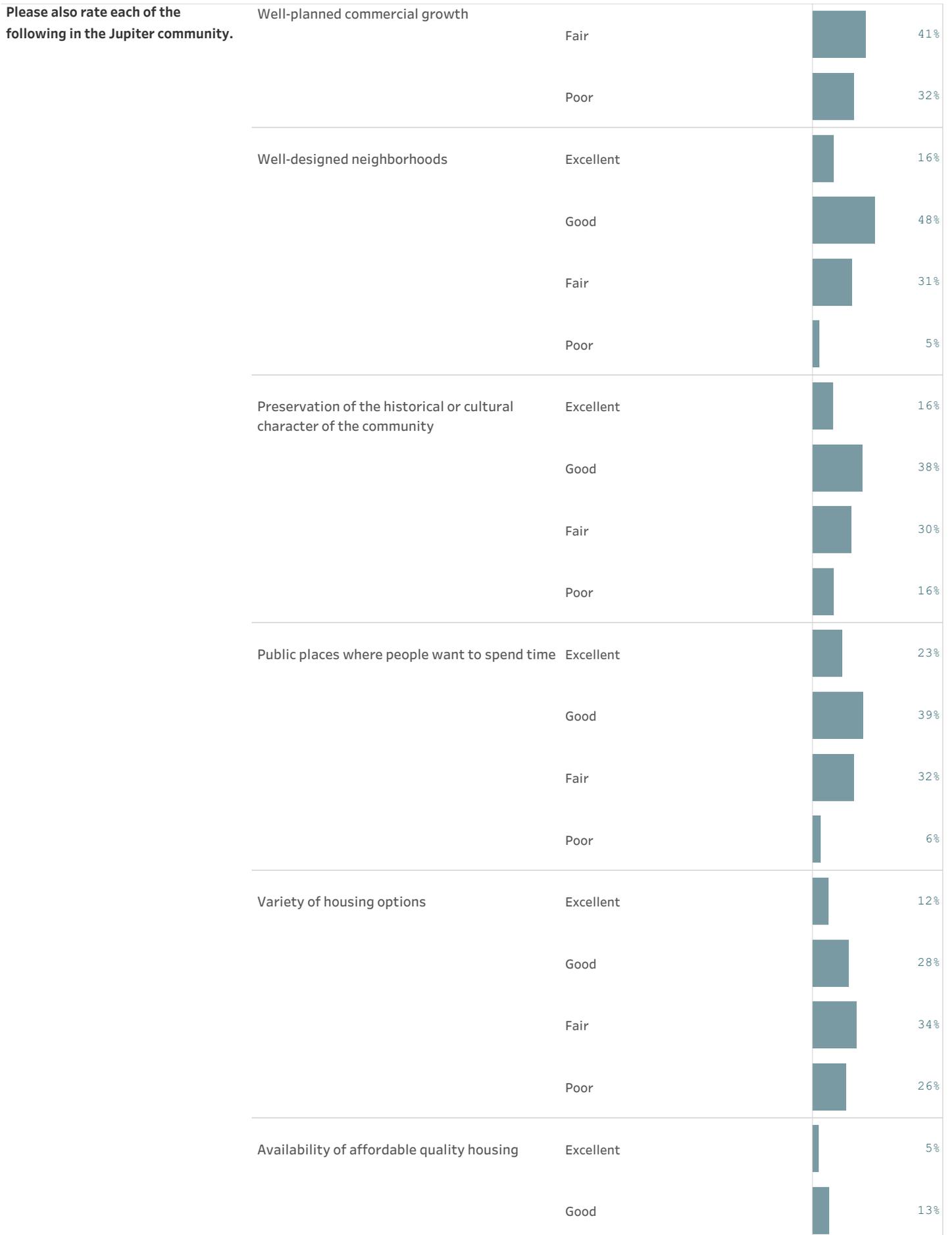
Please rate how safe or unsafe you feel:	From violent crime	Somewhat unsafe		5%
	From fire, flood, or other natural disaster	Very safe		29%
		Somewhat safe		46%
		Neither safe nor unsafe		15%
		Somewhat unsafe		10%
		Very unsafe		0%
Please rate the job you feel the Jupiter community does at each of the following.	Making all residents feel welcome	Excellent		26%
		Good		39%
		Fair		27%
		Poor		8%
	Attracting people from diverse backgrounds	Excellent		20%
		Good		32%
		Fair		27%
		Poor		20%
	Valuing/respecting residents from diverse backgrounds	Excellent		24%
		Good		29%
		Fair		33%
		Poor		14%
Taking care of vulnerable residents	Excellent		13%	
	Good		32%	

Please rate the job you feel the Jupiter community does at each of the following.	Taking care of vulnerable residents	Fair		36%
		Poor		20%
Please rate each of the following in the Jupiter community.	Overall quality of business and service establishments	Excellent		31%
		Good		48%
		Fair		17%
		Poor		4%
Variety of business and service establishments	Excellent		28%	
	Good		35%	
	Fair		28%	
	Poor		8%	
Vibrancy of downtown/commercial area	Excellent		15%	
	Good		38%	
	Fair		35%	
	Poor		12%	
Employment opportunities	Excellent		15%	
	Good		28%	
	Fair		48%	
	Poor		9%	
Shopping opportunities	Excellent		16%	
	Good		45%	

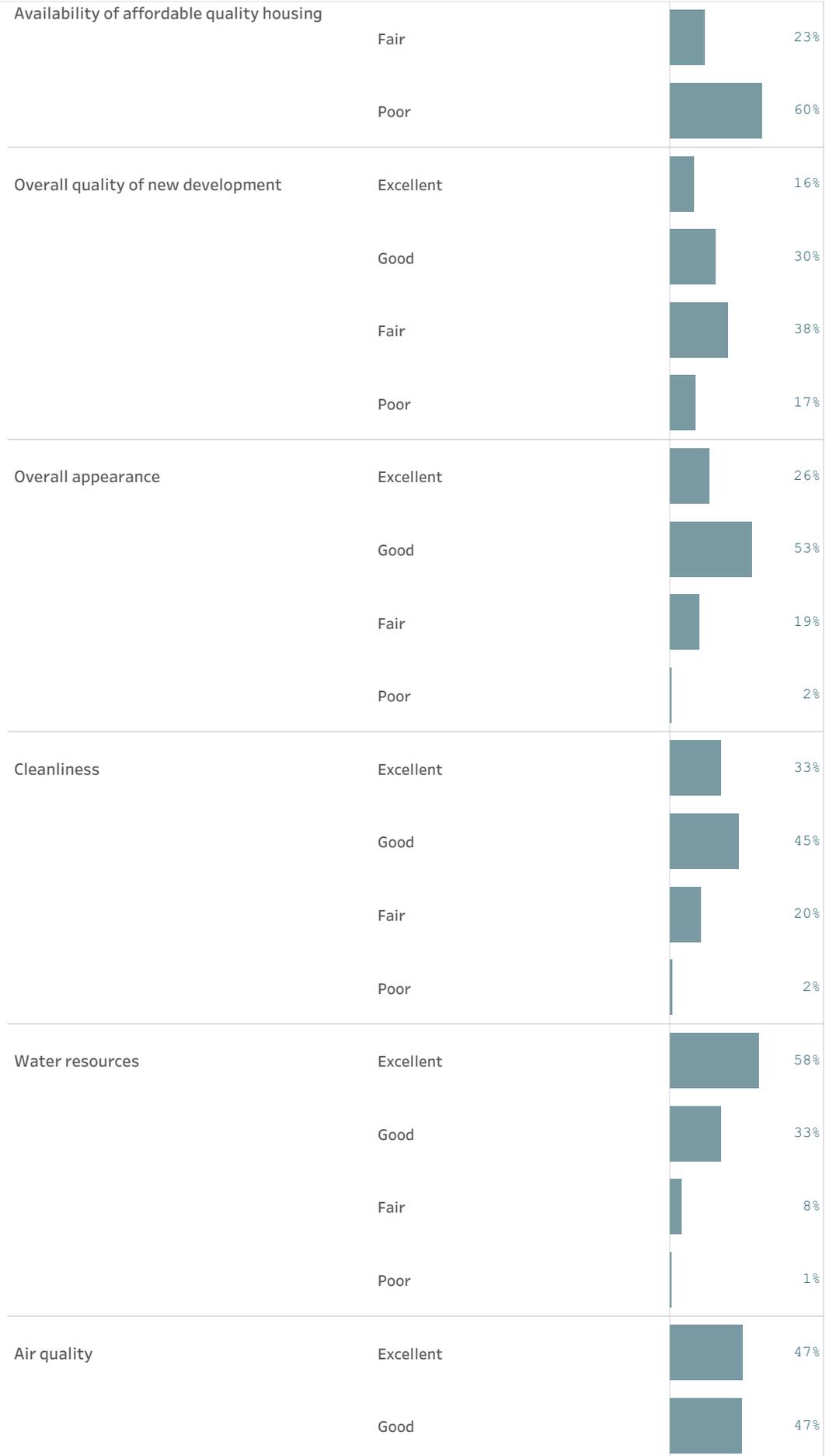


Please also rate each of the following in the Jupiter community.

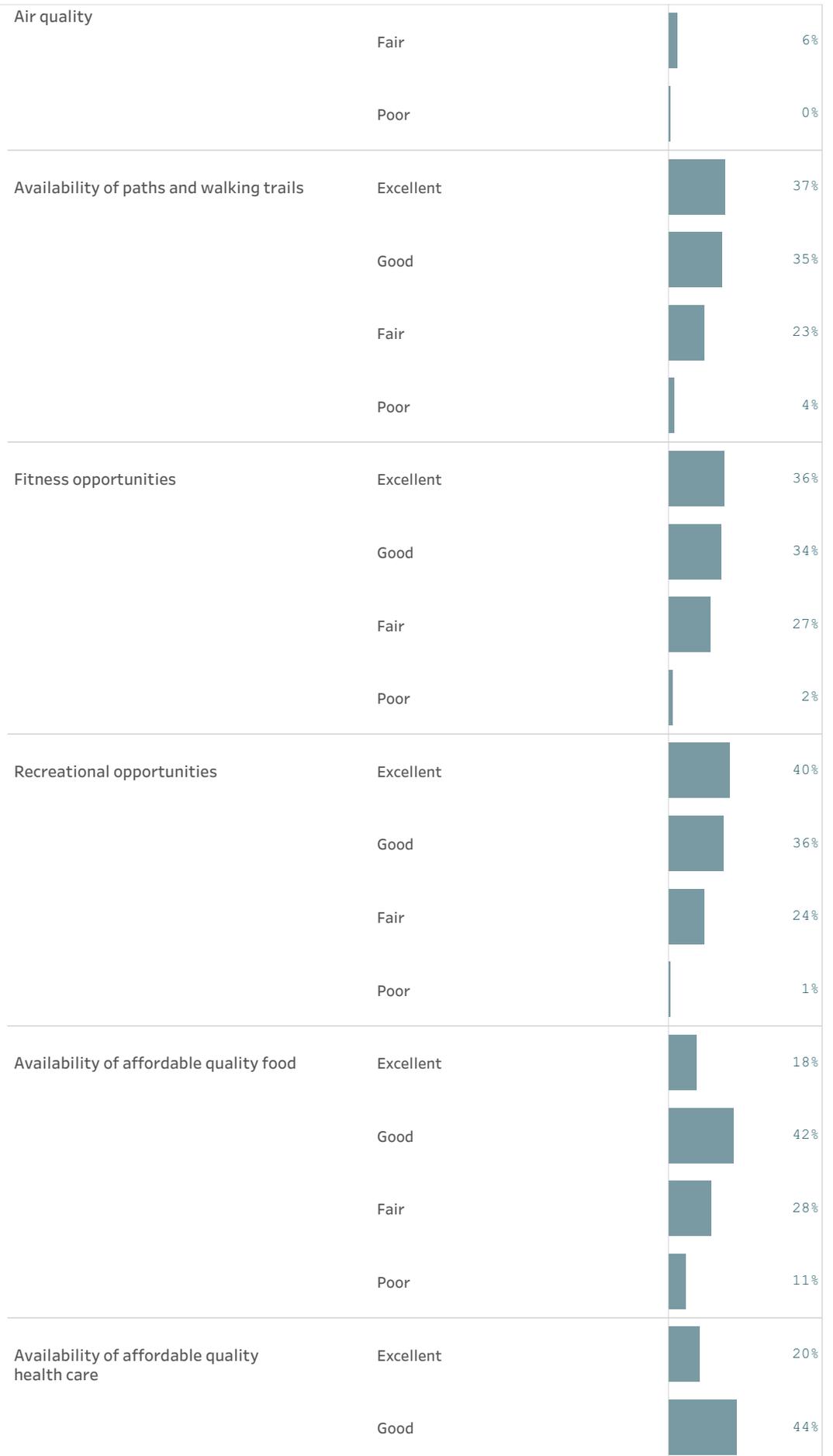


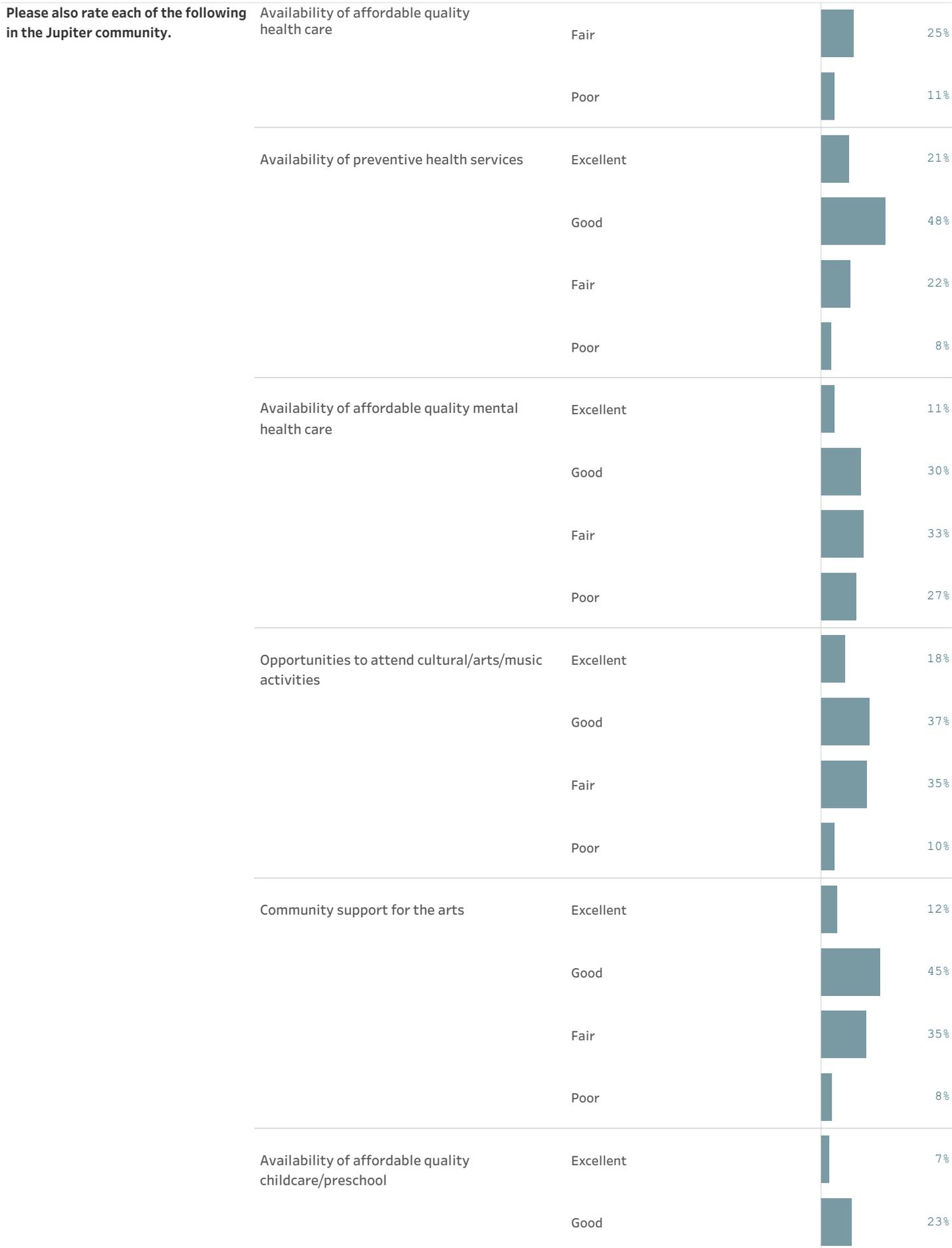


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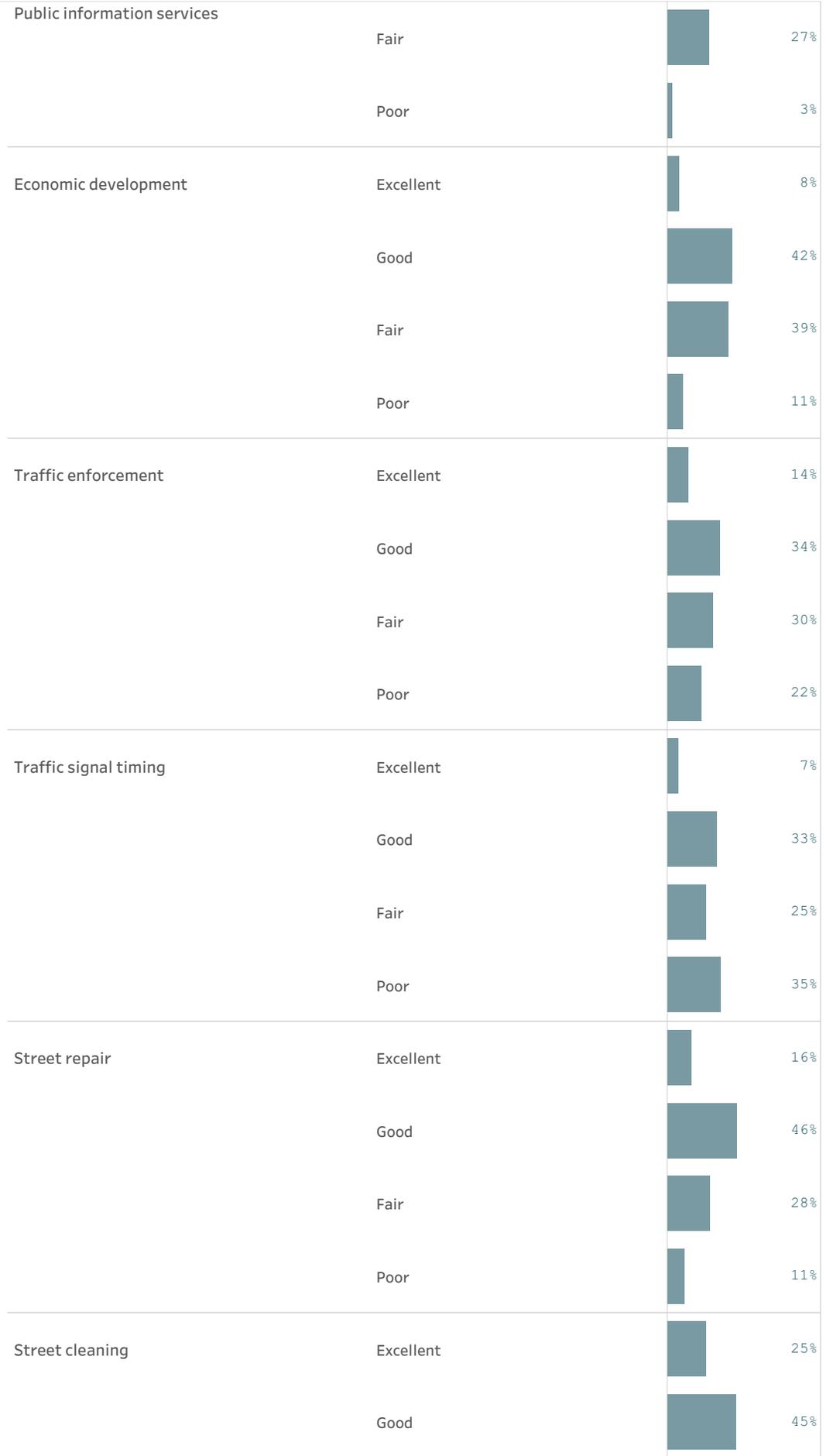


Please also rate each of the following in the Jupiter community.			
Availability of affordable quality childcare/preschool	Fair		34%
	Poor		36%
K-12 education	Excellent		15%
	Good		52%
	Fair		27%
	Poor		6%
Adult educational opportunities	Excellent		12%
	Good		43%
	Fair		32%
	Poor		13%
Sense of civic/community pride	Excellent		17%
	Good		47%
	Fair		29%
	Poor		7%
Neighborliness of residents	Excellent		19%
	Good		41%
	Fair		31%
	Poor		9%
Opportunities to participate in social events and activities	Excellent		17%
	Good		46%

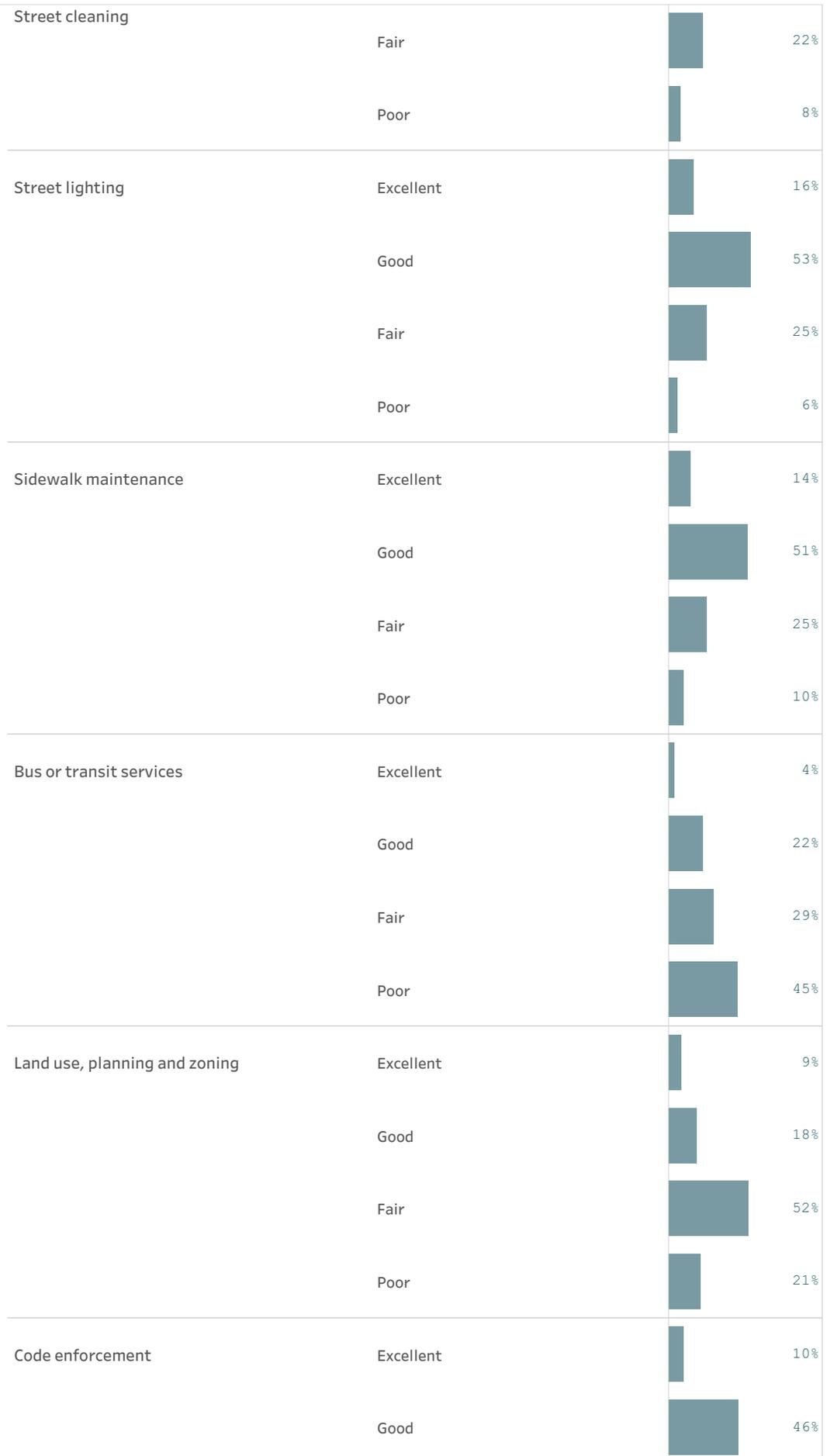
Please also rate each of the following in the Jupiter community.	Opportunities to participate in social events and activities	Fair		31%
		Poor		6%
	Opportunities to attend special events and festivals	Excellent		23%
		Good		48%
		Fair		24%
		Poor		5%
	Opportunities to volunteer	Excellent		27%
		Good		50%
		Fair		18%
		Poor		5%
	Opportunities to participate in community matters	Excellent		24%
		Good		39%
		Fair		31%
		Poor		6%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		15%
		Good		30%
		Fair		37%
		Poor		17%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Town of Jupiter for help or information	No		44%
		Yes		56%

Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Jupiter elected officials to express your opinion	No		71%
		Yes		29%
	Attended a local public meeting	No		64%
		Yes		36%
	Watched a local public meeting	No		61%
		Yes		39%
	Volunteered your time to some group/activity	No		58%
		Yes		42%
	Campaigned or advocated for a local issue, cause, or candidate	No		74%
		Yes		26%
	Voted in your most recent local election	No		22%
		Yes		78%
	Used public transportation instead of driving	No		92%
		Yes		8%
	Carpooled with other adults or children instead of driving alone	No		58%
		Yes		42%
	Walked or biked instead of driving	No		27%
		Yes		73%
Please rate the quality of each of the following services in Jupiter.	Public information services	Excellent		18%
		Good		52%

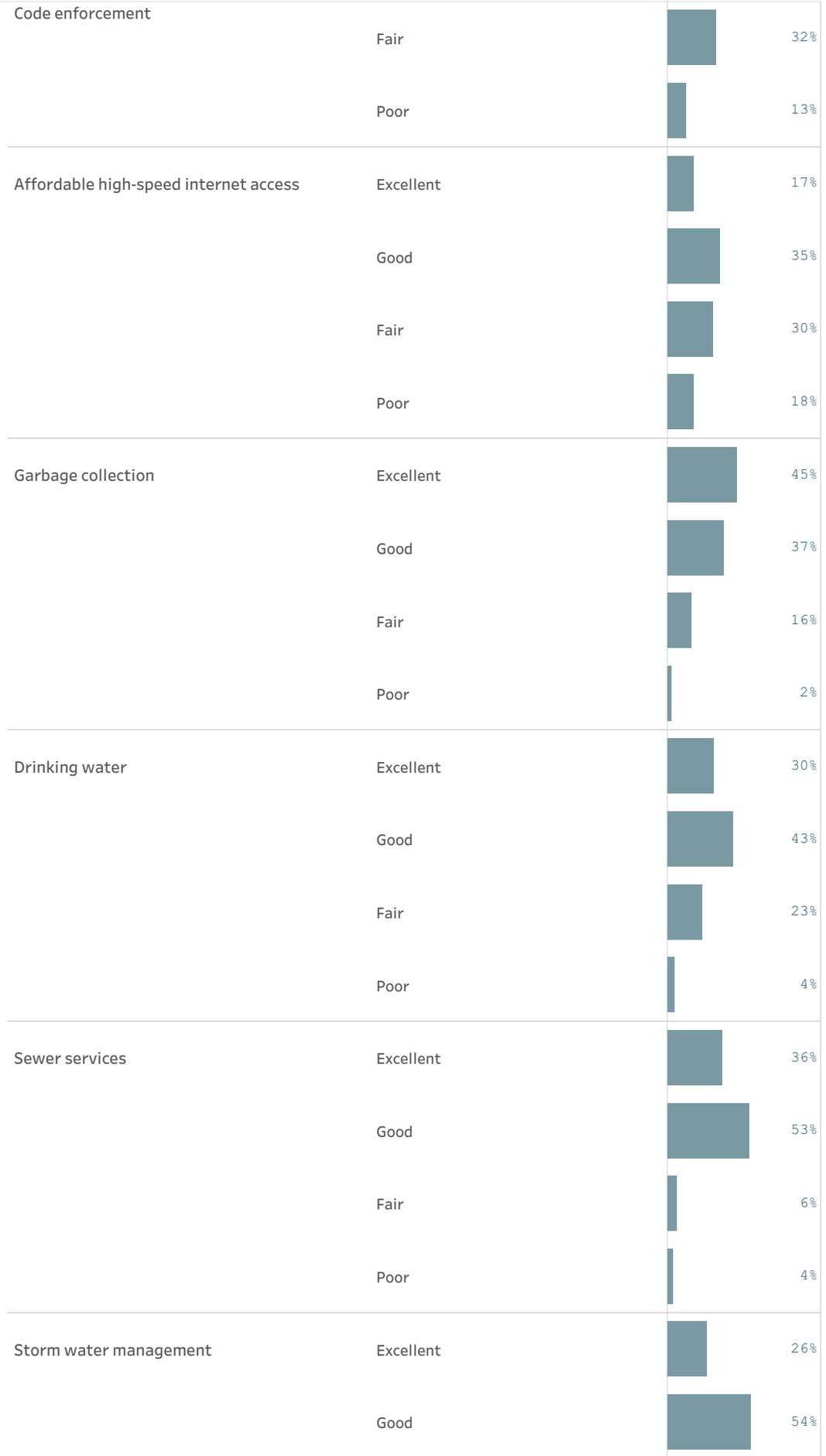
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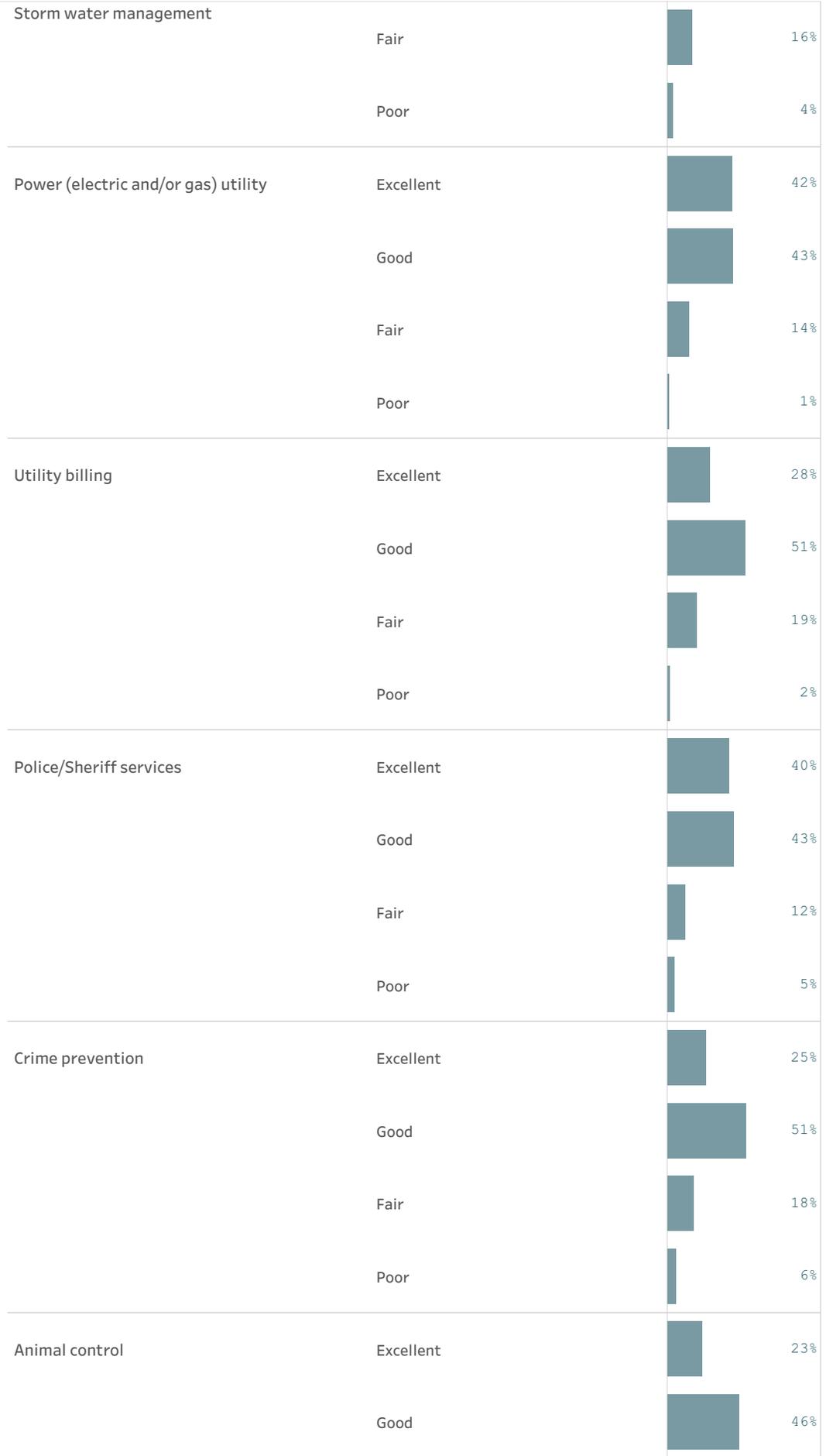
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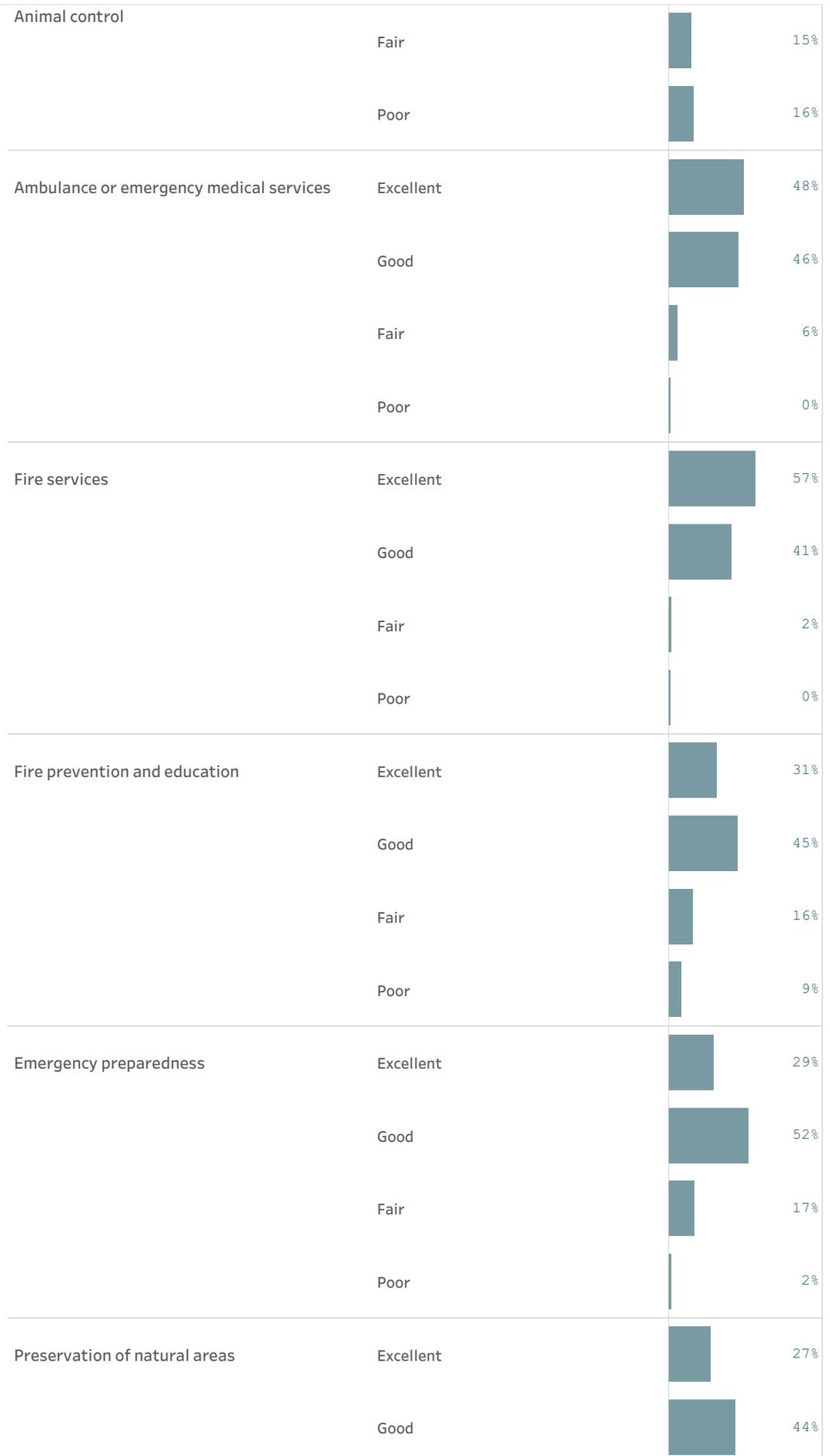
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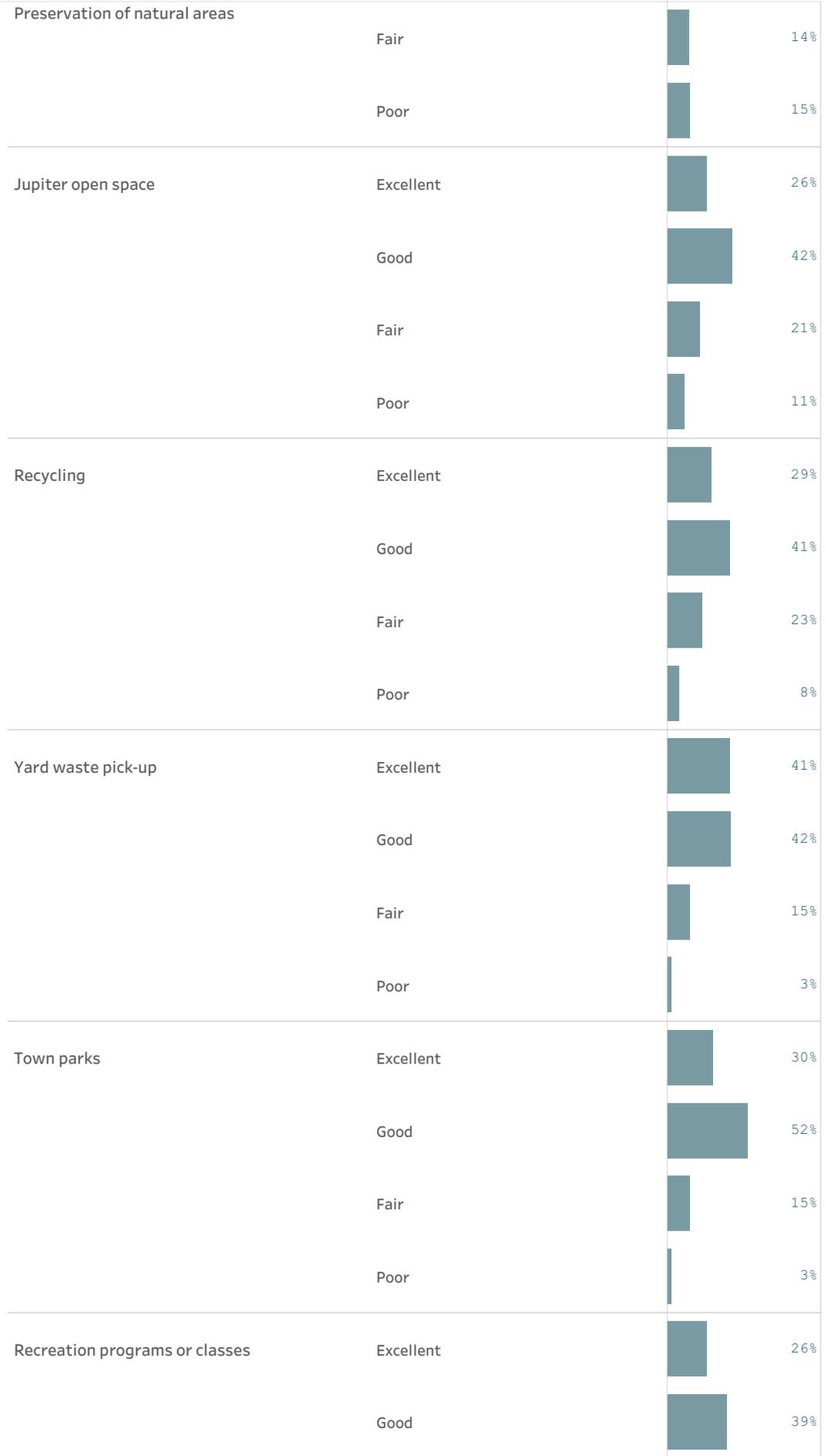
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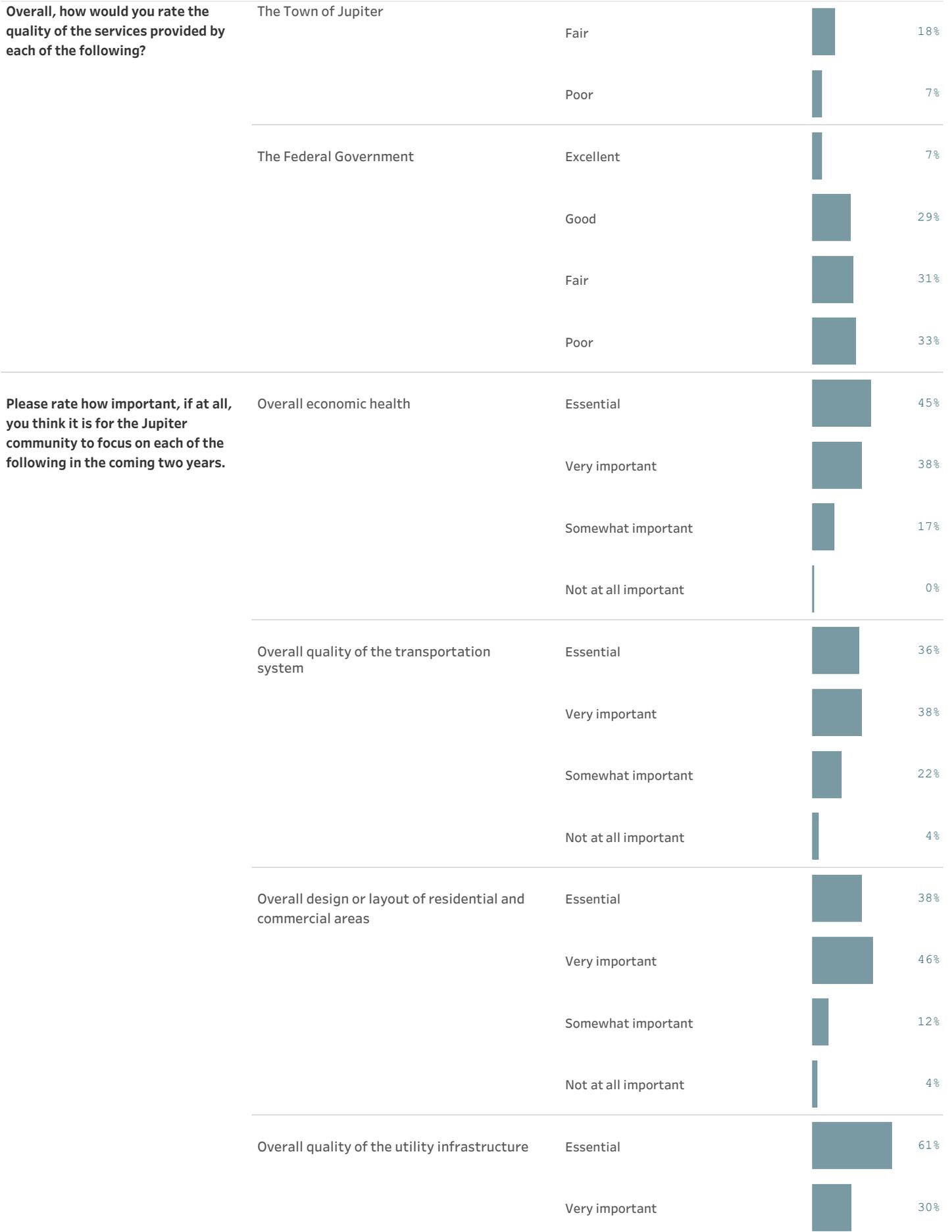
Please rate the quality of each of the following services in Jupiter.



Please rate the quality of each of the following services in Jupiter.			
Recreation programs or classes	Fair		27%
	Poor		8%
Recreation centers or facilities	Excellent		26%
	Good		47%
	Fair		24%
	Poor		3%
Health services	Excellent		23%
	Good		45%
	Fair		19%
	Poor		13%
Public library services	Excellent		43%
	Good		45%
	Fair		12%
	Poor		0%
Overall customer service by Jupiter employees	Excellent		42%
	Good		44%
	Fair		11%
	Poor		4%
Please rate the following categories of Jupiter government performance.	The value of services for the taxes paid to Jupiter		
	Excellent		15%
	Good		47%

Please rate the following categories of Jupiter government performance.			
The value of services for the taxes paid to Jupiter	Fair		30%
	Poor		8%
The overall direction that Jupiter is taking	Excellent		9%
	Good		28%
	Fair		43%
	Poor		19%
The job Jupiter government does at welcoming resident involvement	Excellent		9%
	Good		40%
	Fair		37%
	Poor		15%
Overall confidence in Jupiter government	Excellent		12%
	Good		34%
	Fair		38%
	Poor		17%
Generally acting in the best interest of the community	Excellent		11%
	Good		31%
	Fair		37%
	Poor		21%
Being honest	Excellent		15%
	Good		35%

Please rate the following categories of Jupiter government performance.				
Being honest	Fair		35%	
	Poor		16%	
Being open and transparent to the public	Excellent		13%	
	Good		34%	
	Fair		32%	
	Poor		21%	
Informing residents about issues facing the community	Excellent		8%	
	Good		38%	
	Fair		30%	
	Poor		23%	
Treating all residents fairly	Excellent		15%	
	Good		40%	
	Fair		27%	
	Poor		18%	
Treating residents with respect	Excellent		18%	
	Good		44%	
	Fair		26%	
	Poor		12%	
Overall, how would you rate the quality of the services provided by each of the following?	The Town of Jupiter	Excellent		16%
		Good		60%



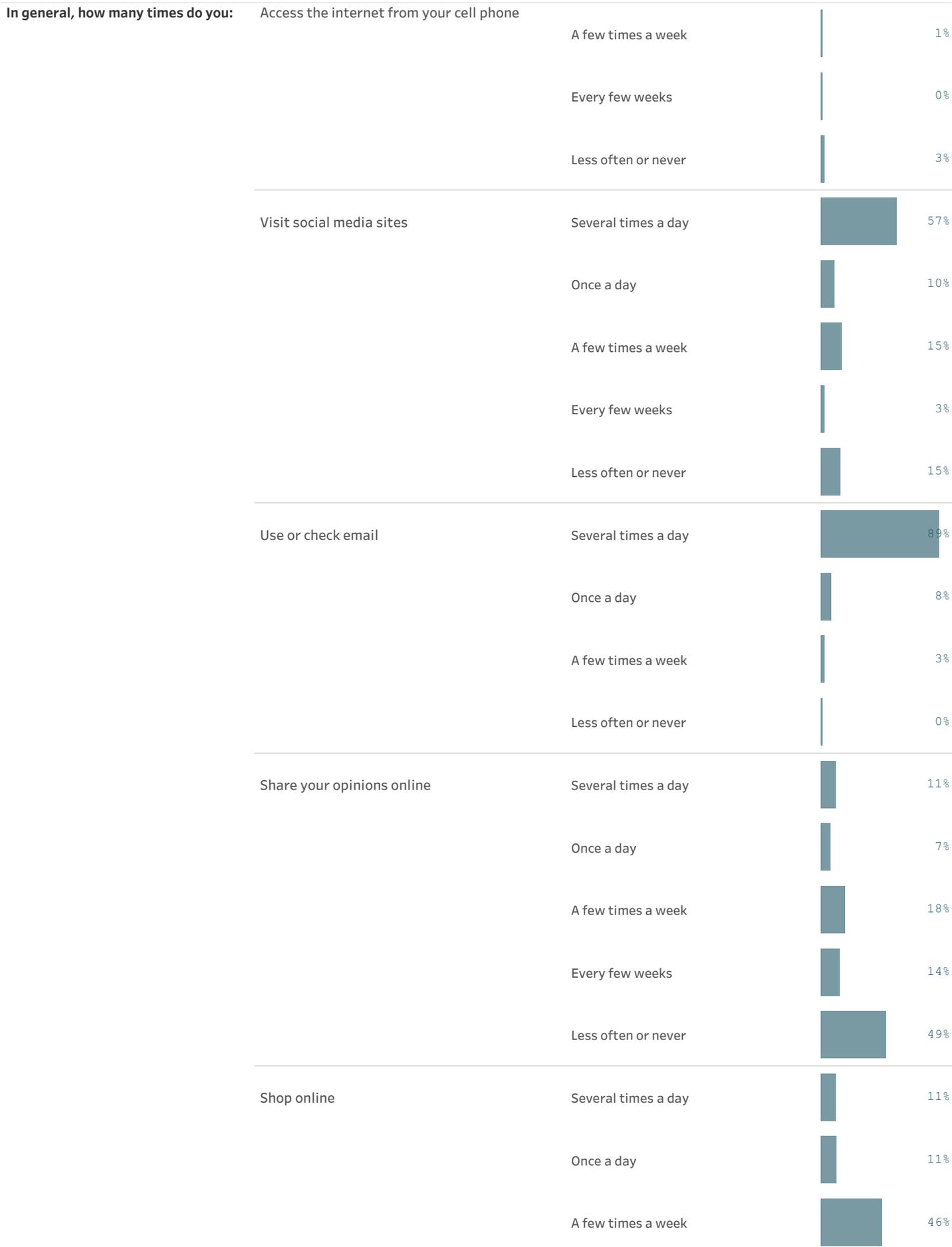
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.

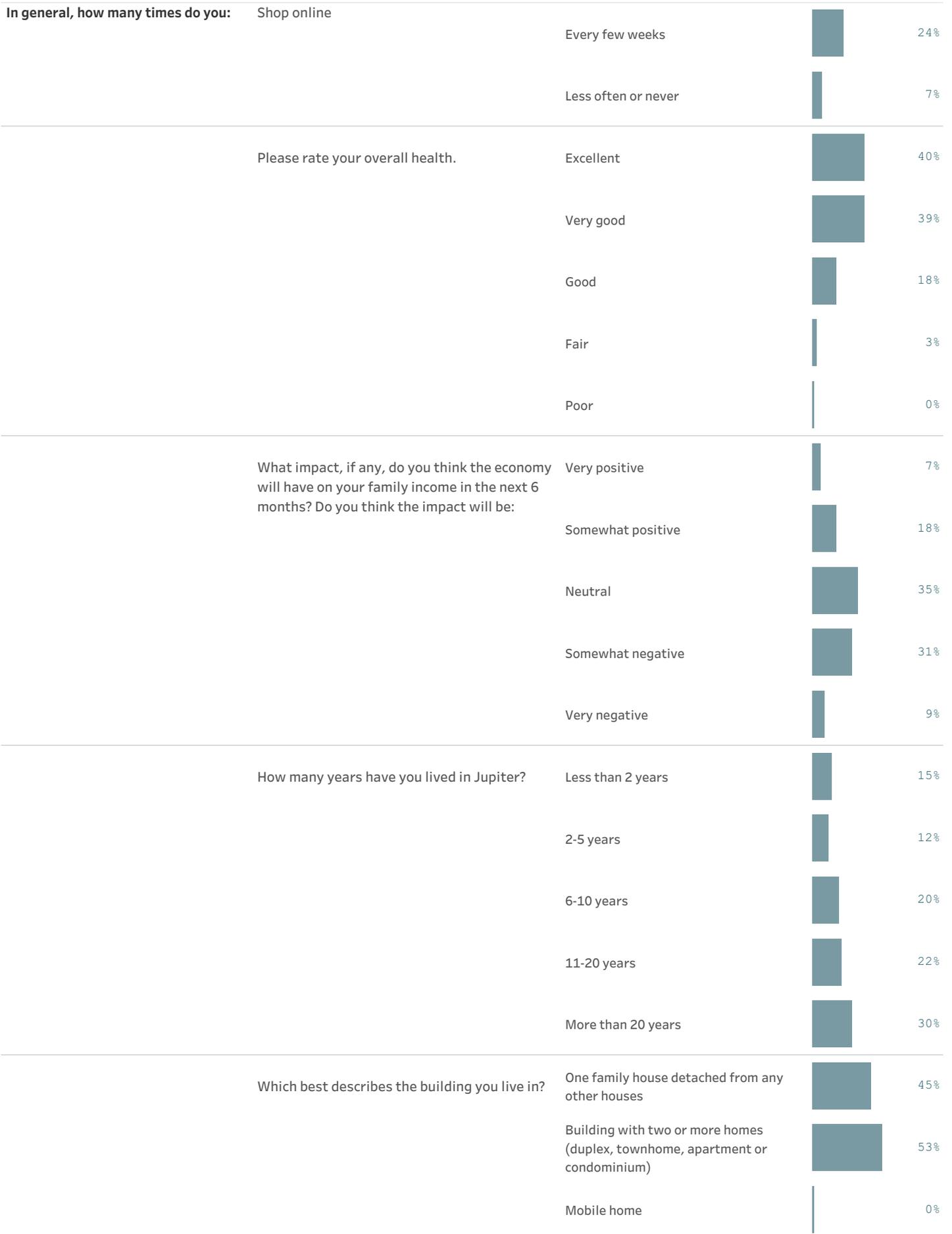


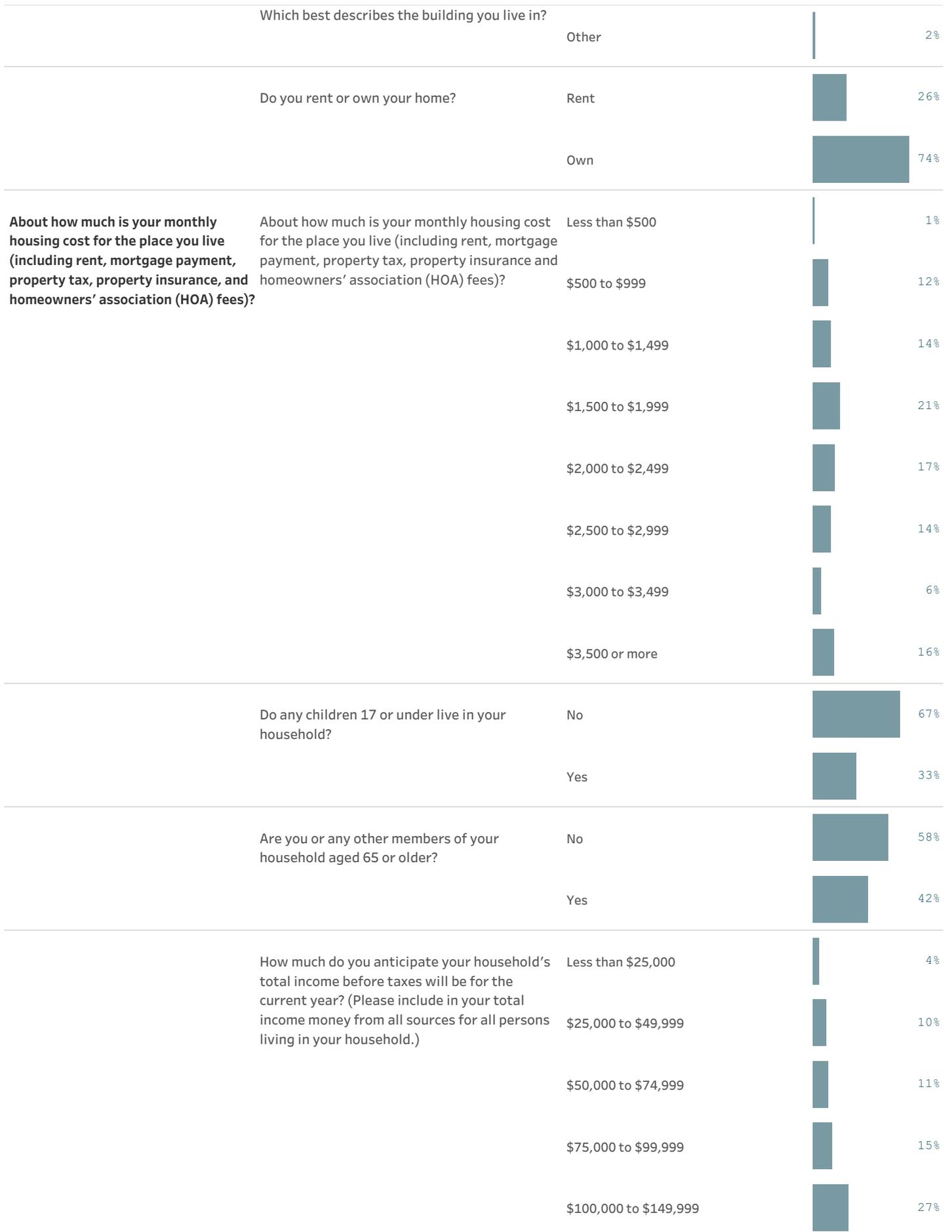
Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Somewhat important		25%
		Not at all important		4%
Residents' connection and engagement with their community	Essential			16%
	Very important			47%
	Somewhat important			35%
	Not at all important			2%
How much of a source, if at all, do you consider each of the following to be for obtaining information about Jupiter's news, programs, and events?	Town Times quarterly printed newsletter (including Town news, recreation activities 55+ activities and neighborhood news)	Major source		43%
		Minor source		30%
		Not a source		26%
e-Town Times (the online version of the Town's quarterly newsletter)	Major source			35%
	Minor source			33%
	Not a source			33%
The Town website (www.jupiter.fl.us)	Major source			55%
	Minor source			39%
	Not a source			6%
Webcasts of Town meetings (Town Council/Planning & Zoning Commission)	Major source			26%
	Minor source			44%
	Not a source			30%
The Town's social media sites (Facebook, Twitter, and Instagram)	Major source			35%
	Minor source			35%

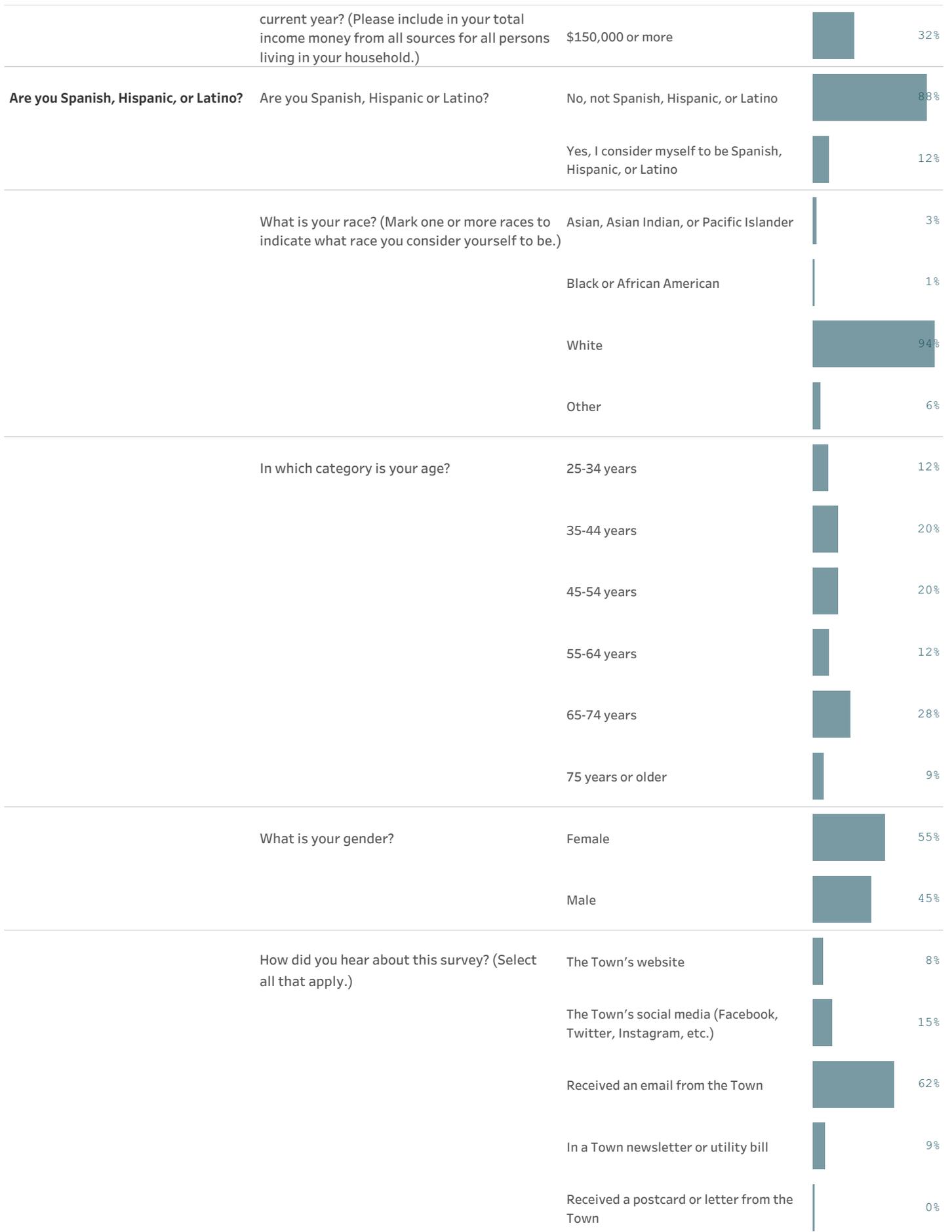
How much of a source, if at all, do you consider each of the following to be for obtaining information about Jupiter's news, programs, and events?			
The Town's social media sites (Facebook, Twitter, and Instagram)	Not a source		30%
	Emails from the Town (e-blasts)	Major source	60%
		Minor source	28%
Fliers, posters or advertisements on Town programs and events	Major source	25%	
	Minor source	46%	
	Not a source	29%	
Annual reports and official Town publications	Major source	30%	
	Minor source	49%	
	Not a source	21%	
Open house and public meetings	Major source	32%	
	Minor source	44%	
	Not a source	24%	
Direct mail items (postcards and letters)	Major source	31%	
	Minor source	39%	
	Not a source	30%	
The Town's community channel (Comcast channel 18)	Major source	9%	
	Minor source	33%	
	Not a source	58%	
Have you contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months	No		52%

	Have you contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months?	Yes		48%
If yes, please provide your impression of the following:	Knowledge	Excellent		34%
		Good		46%
		Fair		7%
		Poor		13%
		Responsiveness	Excellent	
		Good		42%
		Fair		9%
		Poor		13%
	Courtesy	Excellent		47%
		Good		44%
		Fair		4%
		Poor		5%
In general, how many times do you:	Access the internet from your home	Several times a day		89%
		Once a day		5%
		A few times a week		4%
		Every few weeks		2%
		Less often or never		0%
			Access the internet from your cell phone	Several times a day
	Once a day			2%









How did you hear about this survey? (Select all that apply.)

Nextdoor	0%
In my Facebook feed	7%
Heard about it from a family member, friend or neighborhood	5%
Heard about it from a business or social organization in my community	2%
Polco's weekly email	1%
Polco social media post	0%
Other	1%
