



TOWN OF JUPITER, FL 2011

Benchmark Report



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UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The Town of Jupiter chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (Florida). A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the Town of Jupiter Survey was included in NRC's database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast ¹	16%
West ²	21%
North Central West ³	10%
North Central East ⁴	13%
South Central ⁵	7%
South ⁶	25%
Northeast West ⁷	2%
Northeast East ⁸	4%
Population	
Less than 40,000	45%
40,000 to 74,999	20%
75,000 to 149,000	17%
150,000 or more	19%

¹ Alaska, Washington, Oregon, California, Hawaii

² Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

³ North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

⁴ Illinois, Indiana, Ohio, Michigan, Wisconsin

⁵ Oklahoma, Texas, Louisiana, Arkansas

⁶ West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

⁷ New York, Pennsylvania, New Jersey

⁸ Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

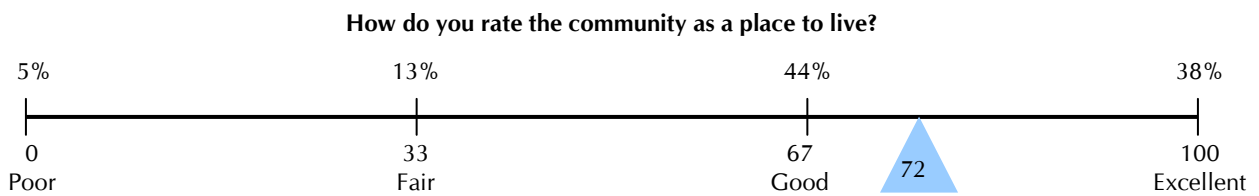
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don’t know	5%		--			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the comparison of your jurisdiction's average rating (column one) to the benchmark.

Where comparisons for quality ratings were available, the Town of Jupiter's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the Town of Jupiter's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level, as well as for Florida.

NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Jupiter	83	12	410	Much above
Your neighborhood as place to live	80	31	272	Much above
Jupiter as a place to live	88	11	341	Much above
Recommend living in Jupiter to someone who asks	89	15	182	Much above
Remain in Jupiter for the next five years	88	6	181	Much above

Community Transportation Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Jupiter	68	17	266	Much above
Ease of bus travel in Jupiter	38	145	187	Much below
Ease of bicycle travel in Jupiter	55	73	259	Much above
Ease of walking in Jupiter	62	75	261	Much above
Availability of paths and walking trails	63	52	177	Much above
Traffic flow on major streets	52	63	244	Much above

Frequency of Bus Use Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Jupiter	7	139	161	Much less

Drive Alone Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	75	101	170	Similar

Transportation and Parking Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	63	26	395	Much above
Street cleaning	66	40	274	Much above
Street lighting	62	41	303	Much above
Sidewalk maintenance	63	25	256	Much above
Traffic signal timing	51	66	211	Similar
Bus or transit services	47	131	200	Below
Amount of public parking	62	8	203	Much above

Housing Characteristics Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	48	88	281	Above
Variety of housing options	62	29	169	Much above

Housing Costs Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	42	47	175	More

Built Environment Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Jupiter	66	19	245	Much above
Overall appearance of Jupiter	77	18	316	Much above

Population Growth Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	52	73	229	Much more

Nuisance Problems Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	3	190	229	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	57	19	274	Much above
Code enforcement (weeds, abandoned buildings, etc.)	60	28	336	Much above
Animal control	60	82	298	Above

Economic Sustainability and Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	46	43	276	Much above
Shopping opportunities	60	65	263	Much above
Jupiter as a place to work	68	34	301	Much above
Overall quality of business and service establishments in Jupiter	67	20	165	Much above

Economic Development Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	56	35	261	Much above

Job and Retail Growth Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	29	148	228	Much less
Jobs growth seen as too slow	72	147	231	Similar

Personal Economic Future Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	16	112	223	Similar

Community and Personal Public Safety Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	93	73	312	Above
In your neighborhood after dark	77	92	303	Above
In Jupiter's downtown area during the day	85	137	264	Similar
In Jupiter's downtown area after dark	69	99	274	Much above
Violent crime (e.g., rape, assault, robbery)	82	71	266	Much above
Property crimes (e.g., burglary, theft)	70	78	266	Much above
Environmental hazards, including toxic waste	83	32	177	Much above

Crime Victimization and Reporting Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	12	113	233	Similar
Reported crimes	76	140	231	Similar

Public Safety Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	72	104	390	Above
Fire services	81	76	315	Above
Ambulance or emergency medical services	80	74	313	Above
Crime prevention	68	53	316	Much above
Traffic enforcement	67	24	337	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71	5	197	Much above

Community Environment Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Jupiter	75	27	178	Much above
Quality of overall natural environment in Jupiter	76	17	181	Much above
Preservation of natural areas such as open space, farmlands and greenbelts	74	3	181	Much above

Frequency of Recycling Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	94	39	216	Much more

Utility Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sewer services	75	3	269	Much above
Drinking water	72	25	280	Much above
Storm drainage	67	16	323	Much above
Yard waste pick-up	72	41	228	Much above
Recycling	79	14	314	Much above
Garbage collection	78	30	334	Much above

Community Recreational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	72	31	273	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Jupiter recreation centers	62	46	187	More
Participated in a recreation program or activity	49	83	218	Similar
Visited a neighborhood park or Town park	92	44	225	More

Parks and Recreation Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Town parks	83	10	296	Much above
Recreation programs or classes	76	9	304	Much above
Recreation centers or facilities	75	14	245	Much above

Cultural and Educational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	60	72	279	Much above
Educational opportunities	65	65	229	Much above

Participation in Cultural and Educational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Jupiter public libraries or their services	71	105	197	Similar

Cultural and Educational Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	73	43	230	Much above
Public library services	79	48	304	Much above

Community Health and Wellness Access and Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	60	30	220	Much above
Availability of affordable quality food	62	42	165	Above
Availability of preventive health services	66	13	136	Much above

Health and Wellness Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Health services	68	15	178	Much above

Community Quality and Inclusiveness Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	65	57	281	Much above
Openness and acceptance of the community toward people of diverse backgrounds	64	47	248	Much above
Availability of affordable quality child care	54	23	216	Much above
Jupiter as a place to raise kids	79	64	340	Much above
Jupiter as a place to retire	83	4	325	Much above

Services Provided for Population Subgroups Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	70	22	275	Much above
Services to youth	60	73	252	Much above
Services to low income people	55	18	219	Much above

Civic Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	63	39	172	Above
Opportunities to volunteer	69	44	171	Above

Participation in Civic Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	25	125	228	Similar
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	28	149	185	Much less
Volunteered your time to some group or activity in Jupiter	45	109	227	Similar
Participated in a club or civic group in Jupiter	31	66	144	Similar
Provided help to a friend or neighbor	95	60	142	Similar

Voter Behavior Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	82	147	232	Similar
Voted in last general election	80	70	231	More

Use of Information Sources Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Jupiter Newsletter	90	34	168	Much more
Visited the Town of Jupiter Web site	65	57	168	More

Local Government Media Services and Information Dissemination Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public information services	69	20	261	Much above

Social Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	66	28	169	Much above

Contact with Immediate Neighbors Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	67	1	163	Much more

Public Trust Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Jupiter	63	24	362	Much above
The overall direction that Jupiter is taking	62	29	297	Much above
Job Jupiter government does at welcoming citizen involvement	60	19	300	Much above
Overall image or reputation of Jupiter	79	18	291	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the Town of Jupiter	73	25	390	Much above
Services provided by the Federal Government	42	109	237	Similar
Services provided by the State Government	44	107	239	Similar
Services provided by Palm Beach County Government	50	77	151	Similar

Contact with Town Employees Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with Town employee(s) in last 12 months	46	206	264	Much less

Perceptions of Town Employees (Among Those Who Had Contact) Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	82	7	303	Much above
Responsiveness	80	8	298	Much above
Courteousness	86	1	248	Much above
Overall impression	82	4	348	Much above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK.....	3,976	Newport Beach, CA.....	85,186
Auburn, AL.....	53,380	Palm Springs, CA.....	44,552
Gulf Shores, AL.....	9,741	Palo Alto, CA.....	64,403
Tuskegee, AL.....	9,865	Poway, CA.....	47,811
Vestavia Hills, AL.....	34,033	Rancho Cordova, CA.....	64,776
Fayetteville, AR.....	73,580	Richmond, CA.....	103,701
Little Rock, AR.....	193,524	San Diego, CA.....	1,307,402
Avondale, AZ.....	76,238	San Francisco, CA.....	805,235
Casa Grande, AZ.....	48,571	San Jose, CA.....	945,942
Chandler, AZ.....	236,123	San Luis Obispo County, CA.....	269,637
Cococino County, AZ.....	134,421	San Mateo, CA.....	97,207
Dewey-Humboldt, AZ.....	3,894	San Rafael, CA.....	57,713
Flagstaff, AZ.....	65,870	Santa Monica, CA.....	89,736
Florence, AZ.....	25,536	South Lake Tahoe, CA.....	21,403
Gilbert, AZ.....	208,453	Stockton, CA.....	291,707
Goodyear, AZ.....	65,275	Sunnyvale, CA.....	140,081
Green Valley, AZ.....	21,391	Temecula, CA.....	100,097
Kingman, AZ.....	28,068	Thousand Oaks, CA.....	126,683
Marana, AZ.....	34,961	Visalia, CA.....	124,442
Maricopa County, AZ.....	3,817,117	Walnut Creek, CA.....	64,173
Mesa, AZ.....	439,041	Adams County, CO.....	441,603
Peoria, AZ.....	154,065	Arapahoe County, CO.....	572,003
Phoenix, AZ.....	1,445,632	Archuleta County, CO.....	12,084
Pinal County, AZ.....	375,770	Arvada, CO.....	106,433
Prescott Valley, AZ.....	38,822	Aspen, CO.....	6,658
Queen Creek, AZ.....	26,361	Aurora, CO.....	325,078
Scottsdale, AZ.....	217,385	Boulder, CO.....	97,385
Sedona, AZ.....	10,031	Boulder County, CO.....	294,567
Surprise, AZ.....	117,517	Breckenridge, CO.....	4,540
Tempe, AZ.....	161,719	Broomfield, CO.....	55,889
Yuma, AZ.....	93,064	Centennial, CO.....	100,377
Yuma County, AZ.....	195,751	Clear Creek County, CO.....	9,088
Apple Valley, CA.....	69,135	Colorado Springs, CO.....	416,427
Benicia, CA.....	26,997	Commerce City, CO.....	45,913
Brea, CA.....	39,282	Craig, CO.....	9,464
Brisbane, CA.....	4,282	Crested Butte, CO.....	1,487
Burlingame, CA.....	28,806	Denver, CO.....	600,158
Carlsbad, CA.....	105,328	Douglas County, CO.....	285,465
Chula Vista, CA.....	243,916	Durango, CO.....	16,887
Concord, CA.....	122,067	Eagle County, CO.....	52,197
Coronado, CA.....	18,912	Edgewater, CO.....	5,170
Cupertino, CA.....	58,302	El Paso County, CO.....	622,263
Davis, CA.....	65,622	Englewood, CO.....	30,255
Del Mar, CA.....	4,161	Estes Park, CO.....	5,858
Dublin, CA.....	46,036	Fort Collins, CO.....	143,986
El Cerrito, CA.....	23,549	Frisco, CO.....	2,683
Elk Grove, CA.....	153,015	Fruita, CO.....	12,646
Galt, CA.....	23,647	Georgetown, CO.....	1,034
La Mesa, CA.....	57,065	Gilpin County, CO.....	5,441
Laguna Beach, CA.....	22,723	Golden, CO.....	18,867
Livermore, CA.....	80,968	Grand County, CO.....	14,843
Lodi, CA.....	62,134	Greenwood Village, CO.....	13,925
Long Beach, CA.....	462,257	Gunnison County, CO.....	15,324
Lynwood, CA.....	69,772	Highlands Ranch, CO.....	96,713
Menlo Park, CA.....	32,026	Hot Sulphur Springs, CO.....	663
Mission Viejo, CA.....	93,305	Hudson, CO.....	2,356
Mountain View, CA.....	74,066	Jackson County, CO.....	1,394

Jefferson County, CO	534,543	Pinellas County, FL	916,542
Lafayette, CO	24,453	Pinellas Park, FL	49,079
Lakewood, CO	142,980	Port Orange, FL	56,048
Larimer County, CO	299,630	Port St. Lucie, FL	164,603
Lone Tree, CO	10,218	Sanford, FL	53,570
Longmont, CO	86,270	Sarasota, FL	51,917
Louisville, CO	18,376	Seminole, FL	17,233
Loveland, CO	66,859	South Daytona, FL	12,252
Mesa County, CO	146,723	St. Cloud, FL	35,183
Montrose, CO	19,132	Tallahassee, FL	181,376
Northglenn, CO	35,789	Titusville, FL	43,761
Park County, CO	16,206	Volusia County, FL	494,593
Parker, CO	45,297	Walton County, FL	55,043
Pitkin County, CO	17,148	Winter Garden, FL	34,568
Pueblo, CO	106,595	Winter Park, FL	27,852
Salida, CO	5,236	Albany, GA	77,434
Steamboat Springs, CO	12,088	Alpharetta, GA	57,551
Sterling, CO	14,777	Cartersville, GA	19,731
Summit County, CO	27,994	Conyers, GA	15,195
Teller County, CO	23,350	Decatur, GA	19,335
Thornton, CO	118,772	McDonough, GA	22,084
Westminster, CO	106,114	Milton, GA	32,661
Wheat Ridge, CO	30,166	Peachtree City, GA	34,364
Windsor, CO	18,644	Roswell, GA	88,346
Coventry, CT	2,990	Sandy Springs, GA	93,853
Hartford, CT	124,775	Savannah, GA	136,286
Dover, DE	36,047	Smyrna, GA	51,271
Rehoboth Beach, DE	1,327	Snellville, GA	18,242
Belleair Beach, FL	1,560	Suwanee, GA	15,355
Brevard County, FL	543,376	Valdosta, GA	54,518
Cape Coral, FL	154,305	Honolulu, HI	953,207
Charlotte County, FL	159,978	Ames, IA	58,965
Clearwater, FL	107,685	Ankeny, IA	45,582
Collier County, FL	321,520	Bettendorf, IA	33,217
Cooper City, FL	28,547	Cedar Falls, IA	39,260
Coral Springs, FL	121,096	Cedar Rapids, IA	126,326
Dania Beach, FL	29,369	Davenport, IA	99,685
Daytona Beach, FL	61,005	Des Moines, IA	203,433
Delray Beach, FL	60,522	Indianola, IA	14,782
Destin, FL	12,305	Muscatine, IA	22,886
Escambia County, FL	297,619	Urbandale, IA	39,463
Eustis, FL	18,558	West Des Moines, IA	56,609
Gainesville, FL	124,354	Boise, ID	205,671
Hillsborough County, FL	1,229,226	Jerome, ID	10,890
Kissimmee, FL	59,682	Meridian, ID	75,092
Lee County, FL	618,754	Moscow, ID	23,800
Martin County, FL	146,318	Pocatello, ID	54,255
Miami Beach, FL	87,779	Post Falls, ID	27,574
North Palm Beach, FL	12,015	Twin Falls, ID	44,125
Oakland Park, FL	41,363	Batavia, IL	26,045
Ocala, FL	56,315	Bloomington, IL	76,610
Oldsmar, FL	13,591	Centralia, IL	13,032
Oviedo, FL	33,342	Collinsville, IL	25,579
Palm Bay, FL	103,190	Crystal Lake, IL	40,743
Palm Beach County, FL	1,320,134	DeKalb, IL	43,862
Palm Beach Gardens, FL	48,452	Elmhurst, IL	44,121
Palm Coast, FL	75,180	Evanson, IL	74,486
Panama City, FL	36,484	Freeport, IL	25,638
Pasco County, FL	464,697	Gurnee, IL	31,295

Highland Park, IL	29,763	Escanaba, MI	12,616
Lincolnwood, IL	12,590	Farmington Hills, MI	79,740
Lyons, IL	10,729	Flushing, MI	8,389
Naperville, IL	141,853	Gladstone, MI	4,973
Normal, IL	52,497	Howell, MI	9,489
Oak Park, IL	51,878	Jackson County, MI	160,248
O'Fallon, IL	28,281	Kalamazoo, MI	74,262
Palatine, IL	68,557	Kalamazoo County, MI	250,331
Park Ridge, IL	37,480	Midland, MI	41,863
Peoria County, IL	186,494	Novi, MI	55,224
Riverside, IL	8,875	Ottawa County, MI	263,801
Sherman, IL	4,148	Petoskey, MI	5,670
Shorewood, IL	15,615	Port Huron, MI	30,184
Skokie, IL	64,784	Rochester, MI	12,711
Sugar Grove, IL	8,997	Sault Sainte Marie, MI	14,144
Wilmington, IL	5,724	South Haven, MI	4,403
Woodridge, IL	32,971	Village of Howard City, MI	1,808
Brownsburg, IN	21,285	Blue Earth, MN	3,353
Fishers, IN	76,794	Carver County, MN	91,042
Munster, IN	23,603	Chanhassen, MN	22,952
Noblesville, IN	51,969	Dakota County, MN	398,552
Abilene, KS	6,844	Duluth, MN	86,265
Arkansas City, KS	12,415	Fridley, MN	27,208
Fairway, KS	3,882	Hutchinson, MN	14,178
Garden City, KS	26,658	Maple Grove, MN	61,567
Gardner, KS	19,123	Mayer, MN	1,749
Johnson County, KS	544,179	Medina, MN	4,892
Lawrence, KS	87,643	Minneapolis, MN	382,578
Merriam, KS	11,003	Olmsted County, MN	144,248
Mission, KS	9,323	Scott County, MN	129,928
Olathe, KS	125,872	St. Louis County, MN	200,226
Overland Park, KS	173,372	Washington County, MN	238,136
Roeland Park, KS	6,731	Woodbury, MN	61,961
Salina, KS	47,707	Blue Springs, MO	52,575
Wichita, KS	382,368	Branson, MO	10,520
Bowling Green, KY	58,067	Clay County, MO	221,939
Daviess County, KY	96,656	Clayton, MO	15,939
New Orleans, LA	343,829	Ellisville, MO	9,133
Andover, MA	8,762	Harrisonville, MO	10,019
Barnstable, MA	45,193	Jefferson City, MO	43,079
Burlington, MA	24,498	Joplin, MO	50,150
Cambridge, MA	105,162	Lee's Summit, MO	91,364
Needham, MA	28,886	Liberty, MO	29,149
Worcester, MA	181,045	Maryland Heights, MO	27,472
Baltimore, MD	620,961	Maryville, MO	11,972
Baltimore County, MD	805,029	Platte City, MO	4,691
Dorchester County, MD	32,618	Raymore, MO	19,206
Gaithersburg, MD	59,933	Richmond Heights, MO	8,603
La Plata, MD	8,753	Riverside, MO	2,937
Montgomery County, MD	971,777	Rolla, MO	19,559
Ocean City, MD	7,102	Wentzville, MO	29,070
Prince George's County, MD	863,420	Starkville, MS	23,888
Rockville, MD	61,209	Billings, MT	104,170
Takoma Park, MD	16,715	Bozeman, MT	37,280
Saco, ME	18,482	Missoula, MT	66,788
Scarborough, ME	4,403	Asheville, NC	83,393
South Portland, ME	25,002	Cabarrus County, NC	178,011
Ann Arbor, MI	113,934	Cary, NC	135,234
Battle Creek, MI	52,347	Charlotte, NC	731,424

Concord, NC	79,066	Lane County, OR	351,715
Davidson, NC	10,944	McMinnville, OR	32,187
High Point, NC	104,371	Medford, OR	74,907
Hillsborough, NC	6,087	Multnomah County, OR	735,334
Indian Trail, NC	33,518	Portland, OR	583,776
Kannapolis, NC	42,625	Springfield, OR	59,403
Mecklenburg County, NC	919,628	Tualatin, OR	26,054
Mooreville, NC	32,711	Borough of Ebensburg, PA	3,351
Wake Forest, NC	30,117	Chambersburg, PA	20,268
Wilmington, NC	106,476	Cumberland County, PA	235,406
Winston-Salem, NC	229,617	Kutztown Borough, PA	5,012
Wahpeton, ND	7,766	Philadelphia, PA	1,526,006
Cedar Creek, NE	390	State College, PA	42,034
Grand Island, NE	48,520	East Providence, RI	47,037
La Vista, NE	15,758	Newport, RI	24,672
Dover, NH	29,987	Greer, SC	25,515
Lebanon, NH	13,151	Rock Hill, SC	66,154
Alamogordo, NM	30,403	Rapid City, SD	67,956
Albuquerque, NM	545,852	Sioux Falls, SD	153,888
Bloomfield, NM	8,112	Cookeville, TN	30,435
Farmington, NM	45,877	Johnson City, TN	63,152
Los Alamos County, NM	17,950	Morristown, TN	29,137
Rio Rancho, NM	87,521	Nashville, TN	601,222
San Juan County, NM	130,044	Oak Ridge, TN	29,330
Carson City, NV	55,274	White House, TN	10,255
Henderson, NV	257,729	Arlington, TX	365,438
North Las Vegas, NV	216,961	Austin, TX	790,390
Reno, NV	225,221	Benbrook, TX	21,234
Sparks, NV	90,264	Bryan, TX	76,201
Washoe County, NV	421,407	Colleyville, TX	22,807
Canandaigua, NY	10,545	Corpus Christi, TX	305,215
Geneva, NY	13,261	Dallas, TX	1,197,816
New York City, NY	8,175,133	Denton, TX	113,383
Ogdensburg, NY	11,128	Duncanville, TX	38,524
Blue Ash, OH	12,114	El Paso, TX	649,121
Delaware, OH	34,753	Flower Mound, TX	64,669
Dublin, OH	41,751	Fort Worth, TX	741,206
Kettering, OH	56,163	Georgetown, TX	47,400
Lebanon, OH	20,033	Grand Prairie, TX	175,396
Orange Village, OH	3,323	Houston, TX	2,099,451
Sandusky, OH	25,793	Hurst, TX	37,337
Springboro, OH	17,409	Hutto, TX	14,698
Sylvania Township, OH	18,965	Irving, TX	216,290
Upper Arlington, OH	33,771	League City, TX	83,560
Broken Arrow, OK	98,850	McAllen, TX	129,877
Edmond, OK	81,405	McKinney, TX	131,117
Norman, OK	110,925	Pasadena, TX	149,043
Oklahoma City, OK	579,999	Plano, TX	259,841
Stillwater, OK	45,688	Round Rock, TX	99,887
Tulsa, OK	391,906	Rowlett, TX	56,199
Albany, OR	50,158	San Marcos, TX	44,894
Ashland, OR	20,078	Shenandoah, TX	2,134
Bend, OR	76,639	Southlake, TX	26,575
Corvallis, OR	54,462	Sugar Land, TX	78,817
Eugene, OR	156,185	Temple, TX	66,102
Forest Grove, OR	21,083	Tomball, TX	10,753
Hermiston, OR	16,745	Westlake, TX	992
Jackson County, OR	203,206	Farmington, UT	18,275
Keizer, OR	36,478	Park City, UT	7,558

Provo, UT	112,488	Auburn, WA	70,180
Riverdale, UT	8,426	Bellevue, WA	122,363
Salt Lake City, UT	186,440	Bellingham, WA	80,885
Sandy, UT	87,461	Clark County, WA	425,363
Saratoga Springs, UT	17,781	Federal Way, WA	89,306
Springville, UT	29,466	Gig Harbor, WA	7,126
Washington City, UT	18,761	Hoquiam, WA	8,726
Albemarle County, VA	98,970	Kirkland, WA	48,787
Arlington County, VA	207,627	Kitsap County, WA	251,133
Ashland, VA	7,225	Lynnwood, WA	35,836
Blacksburg, VA	42,620	Maple Valley, WA	22,684
Botetourt County, VA	33,148	Mountlake Terrace, WA	19,909
Chesapeake, VA	222,209	Olympia, WA	46,478
Chesterfield County, VA	316,236	Pasco, WA	59,781
Fredericksburg, VA	24,286	Redmond, WA	54,144
Hampton, VA	137,436	Renton, WA	90,927
Hanover County, VA	99,863	Snoqualmie, WA	10,670
Herndon, VA	23,292	Tacoma, WA	198,397
Hopewell, VA	22,591	Vancouver, WA	161,791
James City County, VA	67,009	West Richland, WA	11,811
Lexington, VA	7,042	Woodland, WA	5,509
Lynchburg, VA	75,568	Columbus, WI	4,991
Montgomery County, VA	94,392	De Pere, WI	23,800
Newport News, VA	180,719	Eau Claire, WI	65,883
Prince William County, VA	402,002	Madison, WI	233,209
Purcellville, VA	7,727	Merrill, WI	9,661
Radford, VA	16,408	Oshkosh, WI	66,083
Roanoke, VA	97,032	Racine, WI	78,860
Spotsylvania County, VA	122,397	Wausau, WI	39,106
Stafford County, VA	128,961	Wind Point, WI	1,723
Virginia Beach, VA	437,994	Morgantown, WV	29,660
Williamsburg, VA	14,068	Cheyenne, WY	59,466
York County, VA	65,464	Gillette, WY	29,087
Chittenden County, VT	156,545	Laramie, WY	30,816
Montpelier, VT	7,855	Teton County, WY	21,294
Airway Heights, WA	6,114		

FLORIDA BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Jupiter	83	1	28	Much above
Your neighborhood as place to live	80	2	23	Much above
Jupiter as a place to live	88	1	26	Much above
Recommend living in Jupiter to someone who asks	89	1	17	Much above
Remain in Jupiter for the next five years	88	2	17	Much above

Community Transportation Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Jupiter	68	3	26	Much above
Ease of bus travel in Jupiter	38	11	19	Similar
Ease of bicycle travel in Jupiter	55	6	21	Much above
Ease of walking in Jupiter	62	5	23	Much above
Availability of paths and walking trails	63	5	15	Much above
Traffic flow on major streets	52	3	17	Much above

Frequency of Bus Use Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Jupiter	7	13	16	Much less

Drive Alone Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	75	13	17	Similar

Transportation and Parking Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	63	2	27	Much above
Street cleaning	66	4	18	Much above
Street lighting	62	2	20	Much above
Sidewalk maintenance	63	3	17	Much above
Traffic signal timing	51	3	17	Much above
Bus or transit services	47	10	19	Similar
Amount of public parking	62	2	18	Much above

Housing Characteristics Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	48	6	24	Above
Variety of housing options	62	4	15	Above

Housing Costs Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	42	11	17	Similar

Built Environment Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Jupiter	66	3	23	Much above
Overall appearance of Jupiter	77	1	25	Much above

Population Growth Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	52	8	22	More

Nuisance Problems Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	3	21	22	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	57	2	22	Much above
Code enforcement (weeds, abandoned buildings, etc.)	60	2	30	Much above
Animal control	60	2	17	Much above

Economic Sustainability and Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	46	2	22	Much above
Shopping opportunities	60	8	22	Above
Jupiter as a place to work	68	1	25	Much above
Overall quality of business and service establishments in Jupiter	67	2	15	Much above

Economic Development Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	56	2	22	Much above

Job and Retail Growth Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	29	13	22	Much less
Jobs growth seen as too slow	72	17	22	Much less

Personal Economic Future Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	16	7	22	Similar

Community and Personal Public Safety Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	93	2	25	Much above
In your neighborhood after dark	77	3	25	Much above
In Jupiter's downtown area during the day	85	6	23	Above
In Jupiter's downtown area after dark	69	6	24	Much above
Violent crime (e.g., rape, assault, robbery)	82	3	23	Much above
Property crimes (e.g., burglary, theft)	70	4	23	Much above
Environmental hazards, including toxic waste	83	3	17	Much above

Crime Victimization and Reporting Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	12	16	22	Similar
Reported crimes	76	17	22	Much less

Public Safety Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	72	4	27	Much above
Fire services	81	4	26	Above
Ambulance or emergency medical services	80	4	26	Above
Crime prevention	68	4	25	Much above
Traffic enforcement	67	2	24	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71	2	19	Much above

Community Environment Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Jupiter	75	2	14	Much above
Quality of overall natural environment in Jupiter	76	1	14	Much above
Preservation of natural areas such as open space, farmlands and greenbelts	74	1	16	Much above

Frequency of Recycling Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	94	2	21	Much more

Utility Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sewer services	75	1	21	Much above
Drinking water	72	2	24	Much above
Storm drainage	67	3	28	Much above
Yard waste pick-up	72	6	23	Above
Recycling	79	1	22	Much above
Garbage collection	78	3	26	Much above

Community Recreational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	72	2	23	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Jupiter recreation centers	62	3	21	More
Participated in a recreation program or activity	49	3	21	Much more
Visited a neighborhood park or Town park	92	1	22	Much more

Parks and Recreation Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Town parks	83	1	23	Much above
Recreation programs or classes	76	3	24	Much above
Recreation centers or facilities	75	3	24	Much above

Cultural and Educational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	60	6	25	Much above
Educational opportunities	65	4	20	Much above

Participation in Cultural and Educational Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Jupiter public libraries or their services	71	11	17	Similar

Cultural and Educational Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	73	3	19	Much above
Public library services	79	2	19	Much above

Community Health and Wellness Access and Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	60	1	20	Much above
Availability of affordable quality food	62	3	14	Much above
Availability of preventive health services	66	1	12	Much above

Health and Wellness Services Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Health services	68	1	12	Much above

Community Quality and Inclusiveness Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	65	6	23	Much above
Openness and acceptance of the community toward people of diverse backgrounds	64	4	22	Much above
Availability of affordable quality child care	54	3	19	Much above
Jupiter as a place to raise kids	79	5	27	Much above
Jupiter as a place to retire	83	1	26	Much above

Services Provided for Population Subgroups Benchmarks				
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	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	70	2	23	Much above
Services to youth	60	4	22	Much above
Services to low income people	55	2	21	Much above

Civic Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	63	3	17	Much above
Opportunities to volunteer	69	4	15	Above

Participation in Civic Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	25	16	22	Similar
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	28	18	20	Much less
Volunteered your time to some group or activity in Jupiter	45	8	21	More
Participated in a club or civic group in Jupiter	31	8	13	Similar
Provided help to a friend or neighbor	95	9	13	Similar

Voter Behavior Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	82	18	23	Similar
Voted in last general election	80	8	23	More

Use of Information Sources Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Jupiter Newsletter	90	4	18	Much more
Visited the Town of Jupiter Web site	65	7	16	Similar

Local Government Media Services and Information Dissemination Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public information services	69	1	26	Much above

Social Engagement Opportunities Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	66	2	14	Much above

Contact with Immediate Neighbors Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	67	1	16	Much more

Public Trust Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Jupiter	63	2	28	Much above
The overall direction that Jupiter is taking	62	2	24	Much above
Job Jupiter government does at welcoming citizen involvement	60	2	26	Much above
Overall image or reputation of Jupiter	79	1	23	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the Town of Jupiter	73	2	26	Much above
Services provided by the Federal Government	42	7	23	Similar
Services provided by the State Government	44	9	23	Similar
Services provided by Palm Beach County Government	50	8	12	Similar

Contact with Town Employees Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with Town employee(s) in last 12 months	46	22	22	Much less

Perceptions of Town Employees (Among Those Who Had Contact) Benchmarks				
	Jupiter average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	82	1	25	Much above
Responsiveness	80	1	25	Much above
Courteousness	86	1	25	Much above
Overall impression	82	1	26	Much above

JURISDICTIONS INCLUDED IN FLORIDA BENCHMARK COMPARISONS

Brevard County, FL	543,376
Cape Coral, FL	154,305
Charlotte County, FL	159,978
Clearwater, FL	107,685
Collier County, FL	321,520
Cooper City, FL	28,547
Dania Beach, FL	29,369
Daytona Beach, FL	61,005
Delray Beach, FL	60,522
Destin, FL	12,305
Escambia County, FL	297,619
Gainesville, FL	124,354
Hillsborough County, FL	1,229,226
Lee County, FL	618,754
Martin County, FL	146,318
Miami Beach, FL	87,779
North Palm Beach, FL	12,015
Oakland Park, FL	41,363
Ocala, FL	56,315
Oviedo, FL	33,342
Palm Bay, FL	103,190
Palm Beach County, FL	1,320,134
Palm Coast, FL	75,180
Panama City, FL	36,484
Pasco County, FL	464,697
Pinellas County, FL	916,542
Port Orange, FL	56,048
Port St. Lucie, FL	164,603
Sanford, FL	53,570
Sarasota, FL	51,917
St. Cloud, FL	35,183
Titusville, FL	43,761
Winter Garden, FL	34,568