



Jupiter, FL

Dashboard Summary of Findings

2019



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International Town/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents’ opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report summarizes Jupiter’s performance in the eight facets of community livability with the “General” rating as a summary of results from the overarching questions not shown within any of the eight facets. The “Overall” represents the community pillar in its entirety (the eight facets and general).

By summarizing resident ratings across the eight facets and three pillars of a livable community, a picture of Jupiter’s community livability emerges. Below, the color of each community facet summarizes how residents rated each of the pillars that support it – Community Characteristics, Governance and Participation. When most ratings were higher than the benchmark, the color is the darkest shade; when most ratings were lower than the benchmark, the color is the lightest shade. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes. This information can be helpful in identifying the areas that merit more attention.

Within Community Characteristics, general aspects and assessments of the Natural Environment, Economy and Recreation and Wellness were particularly strong and tended to be higher than elsewhere. Jupiter residents gave higher than average ratings to several facets of Governance including Mobility, Natural Environment, Built Environment, Economy and Recreation and Wellness. Most reported rates of Participation were on par with comparison communities.

Figure 1: Dashboard Summary

	Community Characteristics			Governance			Participation		
	Higher	Similar	Lower	Higher	Similar	Lower	Higher	Similar	Lower
Overall	24	27	1	21	24	0	2	33	1
General	7	0	0	1	2	0	0	3	0
Safety	0	3	0	2	5	0	1	2	0
Mobility	0	7	1	4	3	0	0	2	1
Natural Environment	2	1	0	3	3	0	0	3	0
Built Environment	1	4	0	5	2	0	1	1	0
Economy	6	2	0	1	0	0	0	3	0
Recreation and Wellness	6	1	0	3	1	0	0	5	0
Education and Enrichment	2	4	0	0	2	0	0	3	0
Community Engagement	0	5	0	2	6	0	0	11	0

National Benchmark	
	Higher
	Similar
	Lower

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Figure 2: Detailed Dashboard

	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
General	Overall appearance	↔	↑	92%	Customer service	↔	↔	87%	Recommend Jupiter	↔	↔	93%
	Overall quality of life	↔	↑	94%	Services provided by Jupiter	↔	↑	89%	Remain in Jupiter	↔	↔	92%
	Place to retire	↔	↑↑	88%	Services provided by the Federal Government	↑	↔	49%	Contacted Jupiter employees	↓	↔	37%
	Place to raise children	↔	↑	90%								
	Place to live	↔	↑	96%								
	Neighborhood	↔	↑	93%								
	Overall image	↔	↑	93%								
Safety	Overall feeling of safety	↔	↔	88%	Police	↔	↑	94%	Was NOT the victim of a crime	↔	↔	94%
	Safe in neighborhood	↔	↔	97%	Crime prevention	↔	↔	83%	Did NOT report a crime	↔	↔	85%
	Safe downtown/commercial area	↔	↔	92%	Fire	↔	↔	99%	Stocked supplies for an emergency	↔	↑↑	81%
					Fire prevention	↔	↔	84%				
					Ambulance/EMS	↔	↔	97%				
					Emergency preparedness	↔	↑	89%				
				Animal control	↓	↔	72%					
Mobility	Traffic flow	↔	↔	45%	Traffic enforcement	↔	↔	73%	Carpooled instead of driving alone	↔	↔	42%
	Travel by car	↔	↔	64%	Street repair	↑	↑	69%	Walked or biked instead of driving	↔	↔	65%
	Travel by bicycle	↔	↔	57%	Street cleaning	↔	↑	78%	Used public transportation instead of driving	↔	↓	12%
	Ease of walking	↔	↔	73%	Street lighting	↑	↑	77%				
	Travel by public transportation	↔	↓	25%	Sidewalk maintenance	↑	↑	75%				
	Overall ease travel	↔	↔	74%	Traffic signal timing	↑	↔	55%				
	Public parking	↔	↔	64%	Bus or transit services	↑	↔	49%				
	Paths and walking trails	↔	↔	78%								
Natural Environment	Overall natural environment	↔	↔	86%	Garbage collection	↔	↔	91%	Recycled at home	↔	↔	96%
	Air quality	↔	↑	90%	Recycling	↔	↑	90%	Conserved water	↔	↔	81%
	Cleanliness	↔	↑	90%	Yard waste pick-up	↔	↑	89%	Made home more energy efficient	↔	↔	73%
					Drinking water	↓	↔	75%				
					Open space	↔	↔	73%				
				Natural areas preservation	↑	↑	77%					
Built Environment	New development in Jupiter	↔	↔	64%	Sewer services	↔	↑	92%	NOT experiencing housing cost stress	↔	↔	64%
	Affordable quality housing	↑	↔	36%	Storm drainage	↔	↑	80%	Did NOT observe a code violation	↔	↑	70%
	Housing options	↔	↔	62%	Power utility	↔	↑	91%				
	Overall built environment	↔	↔	73%	Utility billing	↔	↑	84%				
	Public places	↔	↑	84%	Land use, planning and zoning	↔	↔	53%				
					Code enforcement	↔	↑	69%				
				Cable television	↔	↔	60%					

Legend

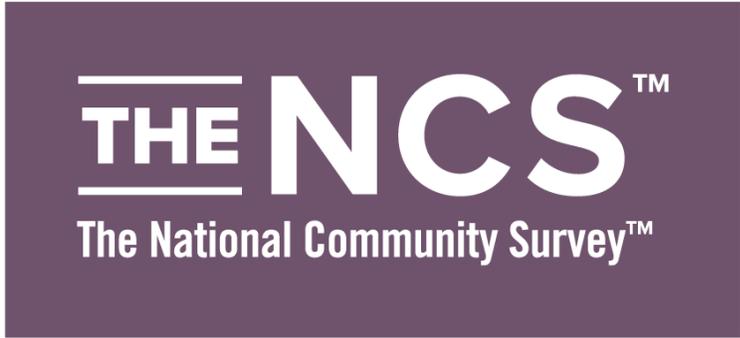
↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

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	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
Economy	Overall economic health	↔	↑	86%	Economic development	↔	↑	70%	Economy will have positive impact on income	↔	↔	42%
	Shopping opportunities	↔	↑	76%					Purchased goods or services in Jupiter	↔	↔	100%
	Employment opportunities	↑	↑	53%					Work in Jupiter	↓	↔	36%
	Place to visit	↔	↑↑	89%								
	Cost of living	↔	↔	39%								
	Vibrant downtown/commercial area	↔	↔	50%								
	Place to work	↔	↑	75%								
Recreation and Wellness	Business and services	↔	↑	79%								
	Fitness opportunities	↔	↑	84%	Town parks	↔	↑	91%	In very good to excellent health	↔	↔	79%
	Recreational opportunities	↔	↑	85%	Recreation centers	↔	↑	85%	Used Jupiter recreation centers	↓	↔	56%
	Health care	↔	↑	77%	Recreation programs	↔	↔	84%	Visited a Town park	↔	↔	87%
	Food	↔	↑	80%	Health services	↑	↑	88%	Ate 5 portions of fruits and vegetables	↔	↔	87%
	Mental health care	↔	↔	56%					Participated in moderate or vigorous physical activity	↔	↔	90%
	Health and wellness	↔	↑	85%								
Education and Enrichment	Preventive health services	↑	↑	82%								
	K-12 education	↔	↔	80%	Public libraries	↔	↔	92%	Used Jupiter public libraries	↓	↔	59%
	Cultural/arts/music activities	↔	↑	73%	Special events	↔	↔	80%	Participated in religious or spiritual activities	↔	↔	51%
	Child care/preschool	↔	↔	60%					Attended a Town-sponsored event	↔	↔	61%
	Religious or spiritual events and activities	↔	↔	86%								
	Adult education	↔	↑	73%								
Community Engagement	Overall education and enrichment	↔	↔	81%								
	Opportunities to participate in community matters	↔	↔	77%	Public information	↔	↔	81%	Sense of community	↔	↔	74%
	Opportunities to volunteer	↔	↔	76%	Overall direction	↔	↔	61%	Voted in local elections	↔	↔	86%
	Openness and acceptance	↔	↔	62%	Value of services for taxes paid	↔	↑	68%	Talked to or visited with neighbors	↔	↔	95%
	Social events and activities	↔	↔	76%	Welcoming resident involvement	↔	↔	66%	Attended a local public meeting	↔	↔	26%
	Neighborliness	↔	↔	72%	Confidence in Town government	↑	↔	64%	Watched a local public meeting	↔	↔	18%
					Acting in the best interest of Jupiter	↔	↔	63%	Volunteered	↑	↔	45%
					Being honest	↔	↔	64%	Participated in a club	↔	↔	29%
					Treating all residents fairly	↔	↑	69%	Campaigned for an issue, cause or candidate	↔	↔	21%
									Contacted Jupiter elected officials	↔	↔	16%
								Read or watched local news	↔	↔	87%	
								Done a favor for a neighbor	↔	↔	89%	

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available



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Comparisons by Geographic Subgroups

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Summary

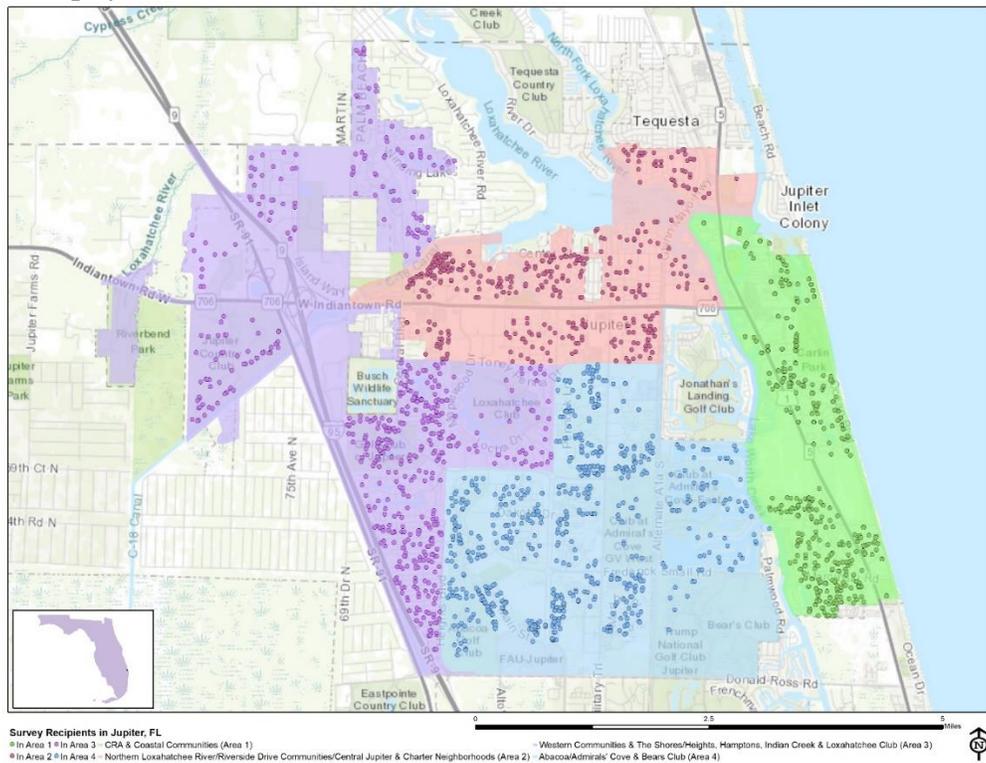
The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Jupiter’s Comparisons by Geographic Subgroups is part of a larger project for the Town and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by geographic areas.

Four geographic subareas were tracked for comparison and the number of completed surveys for each are in the figure below.

Figure 1: Geographic Areas

Area	Number of Completed Surveys
CRA and coastal communities	220
Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods	89
Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club	134
Abacoa/Admirals' Cove & Bears Club	122

Figure 2: Map of Geographic Areas



Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by geographic areas. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

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For example, in Table 1 below, respondents in Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B) gave significantly lower ratings to overall quality of life, Jupiter as a place to live, neighborhoods and Jupiter as a place to retire than respondents in CRA and coastal communities (A), Western communities & The Shores/Heights/Hamptons, Indian Creek and Loxahatchee Club (C) and Abacoa/Admirals” Cove & Bears Club (D), as denoted by the “B” listed in the cell of the ratings for CRA and coastal communities, Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club, and Abacoa/Admirals” Cove & Bears Club.

Table 1: Example

Percent rating positively (e.g., excellent/good)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
The overall quality of life in Jupiter	99% B	77%	95% B	96% B	94%
Overall image or reputation of Jupiter	96%	90%	94%	91%	93%
Jupiter as a place to live	100% B	87%	97% B	97% B	96%
Your neighborhood as a place to live	98% B	75%	98% B	96% B	93%
Jupiter as a place to raise children	91%	83%	91%	93% B	90%
Jupiter as a place to retire	94% B	68%	89% B	93% B	88%
Overall appearance of Jupiter	96% B	88%	91%	90%	92%

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Table 2: Community Characteristics - General

Percent rating positively (e.g., excellent/good)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
The overall quality of life in Jupiter	99% B	77%	95% B	96% B	94%
Overall image or reputation of Jupiter	96%	90%	94%	91%	93%
Jupiter as a place to live	100% B	87%	97% B	97% B	96%
Your neighborhood as a place to live	98% B	75%	98% B	96% B	93%
Jupiter as a place to raise children	91%	83%	91%	93% B	90%
Jupiter as a place to retire	94% B	68%	89% B	93% B	88%
Overall appearance of Jupiter	96% B	88%	91%	90%	92%

Table 3: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Overall feeling of safety in Jupiter	96% B C D	77%	87% B	89% B	88%
In your neighborhood during the day	99% B	88%	100% B	98% B	97%
In Jupiter's downtown/commercial area during the day	97% B C	87%	90%	92%	92%

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Table 4: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Overall ease of getting to the places you usually have to visit	74% B	60%	70%	86% A B C	74%
Traffic flow on major streets	51% B C	19%	38% B	59% B C	45%
Ease of public parking	67% B	48%	65% B	70% B	64%
Ease of travel by car in Jupiter	64% B	40%	61% B	80% A B C	64%
Ease of travel by public transportation in Jupiter	22%	24%	26%	27%	25%
Ease of travel by bicycle in Jupiter	59% B	43%	60% B	62% B	57%
Ease of walking in Jupiter	76%	67%	76%	72%	73%
Availability of paths and walking trails	83% B	71%	78%	78%	78%

Table 5: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Quality of overall natural environment in Jupiter	92% B C	83%	83%	86%	86%
Air quality	94%	90%	88%	88%	90%
Cleanliness of Jupiter	97% B	78%	90% B	90% B	90%

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Table 6: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Community Characteristics				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	73%	68%	70%	78%	73%
Public places where people want to spend time	88%	79%	82%	87%	84%
Variety of housing options	61%	51%	66% B	64% B	62%
Availability of affordable quality housing	41%	30%	32%	39%	36%
Overall quality of new development in Jupiter	55%	52%	69% A B	75% A B	64%

Table 7: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Community Characteristics				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Overall economic health of Jupiter	87% B	77%	87% B	89% B	86%
Jupiter as a place to work	78% B	57%	73% B	85% B C	75%
Jupiter as a place to visit	97% B C D	83%	88%	87%	89%
Employment opportunities	55%	54%	50%	55%	53%
Shopping opportunities	79% C	78%	67%	82% C	76%
Cost of living in Jupiter	47% B D	32%	37%	36%	39%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Overall quality of business and service establishments in Jupiter	78%	73%	75%	85%	79%
Vibrant downtown/commercial area	45%	53%	51%	51%	50%

Table 8: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Health and wellness opportunities in Jupiter	93%	77%	82%	84%	85%
Fitness opportunities (including exercise classes and paths or trails, etc.)	79%	82%	87%	87%	84%
Recreational opportunities	84%	81%	82%	91%	85%
Availability of affordable quality food	82%	71%	81%	82%	80%
Availability of affordable quality health care	84%	62%	78%	80%	77%
Availability of preventive health services	90%	64%	85%	85%	82%
Availability of affordable quality mental health care	56%	64%	56%	50%	56%

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Table 9: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Overall opportunities for education and enrichment	80%	71%	87% B	81%	81%
Availability of affordable quality child care/preschool	64%	61%	68%	51%	60%
K-12 education	77%	81%	82%	78%	80%
Adult educational opportunities	75%	64%	78%	74%	73%
Opportunities to attend cultural/arts/music activities	71%	72%	71%	78%	73%
Opportunities to participate in religious or spiritual events and activities	92% B	77%	88% B	86%	86%

Table 10: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Opportunities to participate in social events and activities	72%	69%	78%	83% A B	76%
Opportunities to volunteer	81%	73%	77%	73%	76%
Opportunities to participate in community matters	81%	71%	79%	76%	77%
Openness and acceptance of the community toward people of diverse backgrounds	60%	58%	68%	62%	62%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Neighborliness of residents in Jupiter	81% B	55%	75% B	72% B	72%

Table 11: Governance - General

Percent rating positively (e.g., excellent/good)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
The Town of Jupiter	93% B	77%	89% B	94% B	89%
The value of services for the taxes paid to Jupiter	76% B	46%	73% B	69% B	68%
The overall direction that Jupiter is taking	63%	56%	55%	68% C	61%
The job Jupiter government does at welcoming resident involvement	71% B	47%	62% B	76% B C	66%
Overall confidence in Jupiter government	65% B	49%	69% B	69% B	64%
Generally acting in the best interest of the community	62%	51%	63%	70% B	63%
Being honest	62% B	47%	67% B	73% B	64%
Treating all residents fairly	70% B	47%	80% B	74% B	69%
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	92% B	78%	87%	89% B	87%
The Federal Government	46%	47%	49%	53%	49%

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Table 12: Governance - Safety

Percent rating positively (e.g., excellent/good)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Police services	96% B	83%	99% B	95% B	94%
Fire services	100%	97%	97%	99%	99%
Ambulance or emergency medical services	99% B	93%	97% B	100% B	97%
Crime prevention	88% B	71%	86% B	84% B	83%
Fire prevention and education	87%	78%	84%	84%	84%
Animal control	75% B	52%	72% B	86% B C	72%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	91%	84%	89%	89%	89%

Table 13: Governance - Mobility

Percent rating positively (e.g., excellent/good)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Traffic enforcement	80% B	62%	71%	76% B	73%
Street repair	83% B C	62%	56%	73% C	69%
Street cleaning	84% B C	71%	68%	88% B C	78%
Street lighting	85% B D	68%	76%	74%	77%

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Percent rating positively (e.g., excellent/good)	Natural Environment				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Sidewalk maintenance	82% C	70%	67%	78% C	75%
Traffic signal timing	61% B	38%	51%	62% B	55%
Bus or transit services	36%	47%	47%	63% A	49%

Table 14: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Natural Environment				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Garbage collection	93%	88%	93%	90%	91%
Recycling	90%	87%	91%	90%	90%
Yard waste pick-up	82%	89%	93% A	89%	89%
Drinking water	79% D	79% D	77% D	66%	75%
Preservation of natural areas such as open space, farmlands and greenbelts	78%	75%	74%	79%	77%
Jupiter open space	75%	65%	71%	76%	73%

The National Community Survey™

Table 15: Governance - Built Environment

Percent rating positively (e.g., excellent/good)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Storm drainage	81% B	67%	83% B	85% B	80%
Sewer services	91%	91%	97% D	89%	92%
Power (electric and/or gas) utility	93%	88%	89%	93%	91%
Utility billing	82%	74%	88% B	87% B	84%
Land use, planning and zoning	48%	46%	53%	62% A B	53%
Code enforcement (weeds, abandoned buildings, etc.)	76% B	56%	63%	78% B C	69%
Cable television	52%	59%	63%	66% A	60%

Table 16: Governance - Economy

Percent rating positively (e.g., excellent/good)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Economic development	62%	65%	70%	82% A B	70%

The National Community Survey™

Table 17: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Community Group				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Town parks	89%	93%	92%	91%	91%
Recreation programs or classes	78%	86%	82%	92% A	84%
Recreation centers or facilities	89%	81%	85%	85%	85%
Health services	89%	83%	87%	93% B	88%

Table 18: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Community Group				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Public library services	97% C	92%	89%	91%	92%
Town-sponsored special events	74%	80%	79%	86% A	80%

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Table 19: Governance - Community Engagement

	Community				
	Community				
Percent rating positively (e.g., excellent/good)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Public information services	85%	76%	83%	79%	81%

Table 20: Participation General

	Community				
	Community				
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Sense of community	73%	61%	77% B	78% B	74%
Recommend living in Jupiter to someone who asks	99% B	78%	96% B	95% B	93%
Remain in Jupiter for the next five years	99% B D	76%	99% B D	89% B	92%
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	37%	47% D	37%	32%	37%

The National Community Survey™

Table 21: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Was NOT the victim of a crime	94%	90%	92%	96%	94%
Did NOT report a crime	93% B C	77%	81%	86% B	85%
Stocked supplies in preparation for an emergency	73%	86% A	81%	87% A	81%

Table 22: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Walked or biked instead of driving	64% C	64% C	49%	81% A B C	65%
Carpooled with other adults or children instead of driving alone	35%	35%	44%	52% A B	42%
Used bus, rail, subway or other public transportation instead of driving	11%	12%	6%	16% C	12%

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Table 23: Participation - Natural Environment

	Participation				
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Recycle at home	92%	92%	97%	100% A B	96%
Made efforts to make your home more energy efficient	71%	77%	70%	76%	73%
Made efforts to conserve water	79%	86%	82%	81%	81%

Table 24: Participation - Built Environment

	Participation				
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
NOT under housing cost stress	65%	68%	70% D	57%	64%
Did NOT observe a code violation	76% B C	51%	62%	80% B C	70%

The National Community Survey™

Table 25: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Purchase goods or services from a business located in Jupiter	100%	99%	100%	100%	100%
Economy will have positive impact on income	37%	50%	44%	39%	42%
Work in Jupiter	28%	43% A	33%	43% A	36%

Table 26: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Used Jupiter recreation centers or their services	56%	60%	63% D	48%	56%
Visited a neighborhood park or Town park	87%	88%	84%	88%	87%
Eat at least 5 portions of fruits and vegetables a day	86%	84%	85%	91%	87%
Participate in moderate or vigorous physical activity	90%	88%	87%	94% C	90%
Reported being in "very good" or "excellent" health	67%	76%	80% A	89% A B	79%

The National Community Survey™

Table 27: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Used Jupiter public libraries or their services	44%	55%	61% A	73% A B C	59%
Participated in religious or spiritual activities in Jupiter	49%	48%	52%	54%	51%
Attended a Town-sponsored event	51%	53%	64% A	72% A B	61%

Table 28: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Campaigned or advocated for an issue, cause or candidate	24%	21%	18%	22%	21%
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	17%	9%	16%	20% B	16%
Volunteered your time to some group/activity in Jupiter	40%	42%	47%	51% A	45%
Participated in a club	34% C	32%	23%	27%	29%
Talked to or visited with your immediate neighbors	95%	92%	96%	97%	95%
Done a favor for a neighbor	97% D	91% D	91% D	80%	89%
Attended a local public meeting	26%	28%	29%	23%	26%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Watched (online or on television) a local public meeting	14%	26% A	18%	17%	18%
Read or watch local news (via television, paper, computer, etc.)	95% D	89% D	88% D	78%	87%
Vote in local elections	86%	86%	87%	86%	86%

Table 29: Community Focus Areas

Percent rating positively (e.g., essential/very important)	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Overall feeling of safety in Jupiter	93%	97%	100% A D	92%	95%
Overall ease of getting to the places you usually have to visit	92% B D	81%	87%	82%	86%
Quality of overall natural environment in Jupiter	94% B	82%	96% B	95% B	93%
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	90% B	76%	89% B	84%	86%
Health and wellness opportunities in Jupiter	88% B C D	69%	77%	77%	79%
Overall opportunities for education and enrichment	76%	70%	76%	71%	73%
Overall economic health of Jupiter	93% D	89%	93% D	84%	89%
Sense of community	82%	86%	76%	78%	80%

The National Community Survey™

Table 30: Ratings of Town Employees

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered "yes," please provide your impression of the following: (Percent rating as "excellent" or "good").					
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Knowledge	91%	87%	97%	87%	90%
Responsiveness	79%	85%	92% A	89%	86%
Courtesy	90%	89%	99% D	82%	90%

Table 31: Importance of Devoting Resources to Various Town Projects

Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following: (Percent rating as "essential" or "very important").					
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Managing how runoff and/or other environmental factors affect water quality of lakes, streams, rivers, inlet waterways and beaches and their habitats	95%	90%	95%	95%	94%
Reducing use of single-use plastics and styrofoam	74% B	58%	71% B	72% B	70%
Encouraging proper recycling	86% B	73%	87% B	88% B	85%
Taking steps to mitigate sea level rise and the impacts of climate change	81% B	66%	76%	79% B	77%
Preserving sea grass beds and encouraging new growth	91% B C	77%	82%	93% B C	87%

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Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following: (Percent rating as "essential" or "very important").					
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Preserving, managing and creating open spaces and natural areas, including public access	92% B C	80%	83%	95% B C	89%

Table 32: Problems in Jupiter

To what degree, if at all, are each of the following a problem in the Town of Jupiter? (Percent rating as "moderate problem" or "major problem").					
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	Overall results
Increased traffic due to new development	73%	94% A D	84% A D	74%	80%
Allowing too much housing density (number of units allowed per acre)	78% D	82% D	72%	64%	73%
Allowing increased building heights	70% D	61% D	64% D	45%	60%
Allowing changes in zoning/use (e.g. types of establishments or businesses)	64% D	66% D	65% D	43%	58%
Allowing residential development to be added/combined with existing commercial or retail developments to create mixed-use areas	54% D	54% D	59% D	31%	48%
Allowing less stringent requirements for parking and zoning for historic structures that are being preserved and redeveloped for new use	50% D	46%	45%	35%	44%

The National Community Survey™

Table 33: Level of Agreement with Statements Regarding Town Development Codes

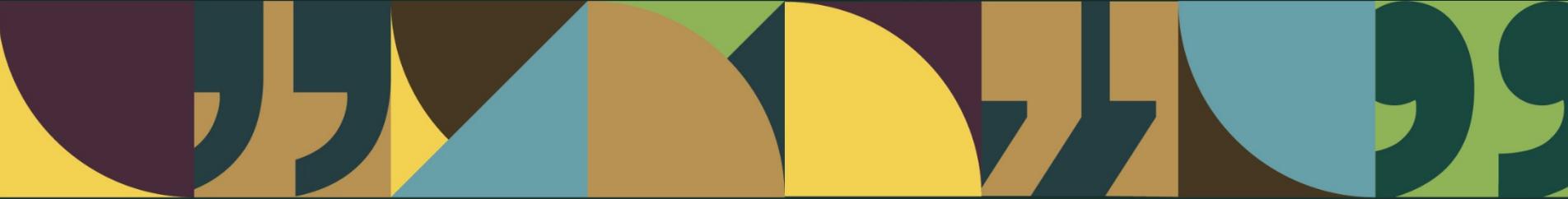
To what extent do you agree or disagree with each of the following statements? (Percent rating as "strongly agree" or "somewhat agree").					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
It is acceptable to relax codes related to traffic generation, building heights, density and mixed-use development if developers create workforce or affordable housing	27%	29%	30%	48% A B C	34%
It is acceptable to relax codes such as those listed above if developers provide public amenities (like greenspace, public art, public access to waterways)	35%	37%	47% A	45%	42%

Table 34: Importance of Various Types of Development

The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development? (Percent rating as "essential" or "very important").					Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Residential development	24%	16%	24%	22%	22%
Retail development (shopping and services)	24%	15%	28% B	25%	24%
Commercial development (offices, medical, industrial)	18% B	6%	26% B D	17% B	18%
Restaurants	22%	16%	32% A B	23%	24%
Bioscience/Hi-tech	39% B	24%	31%	35%	33%

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The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development? (Percent rating as "essential" or "very important").	Community Group				Overall results
	CRA and coastal communities (A)	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods (B)	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club (C)	Abacoa/Admirals' Cove & Bears Club (D)	
Indoor recreation (fitness activities)	34% B	18%	27%	26%	27%
Entertainment/arts	43% B	26%	39% B	39% B	38%



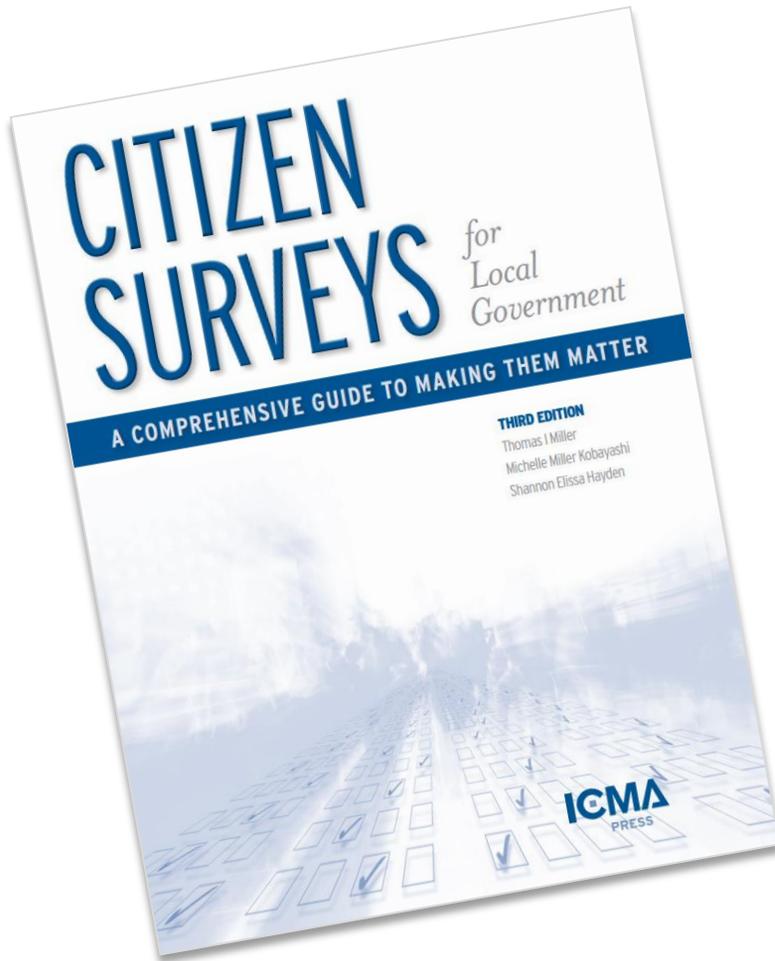
Jupiter, FL

Key Findings

2019



About NRC

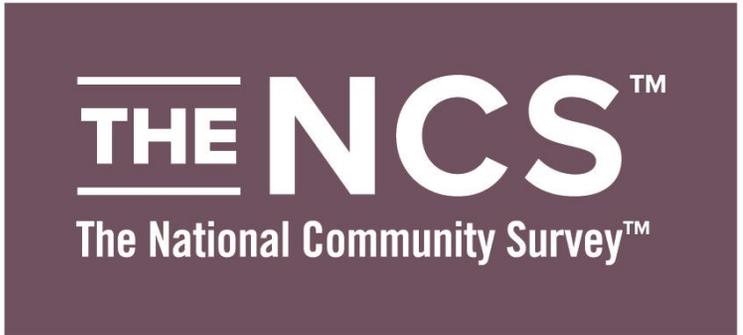


- Over 25 years conducting survey research for local government
- Wrote the books on citizen surveying
- Industry pioneers
- Long-term partnerships with ICMA and NLC
- Charter members of AAPOR Transparency Initiative



About The National Community Survey

- Community Livability:
 - Community Characteristics
 - Governance
 - Participation



Facets of Community Livability

Safety

Mobility

Quality of
Community
Overall

Economy

Recreation
and
Wellness

Natural
Environment

Built
Environment

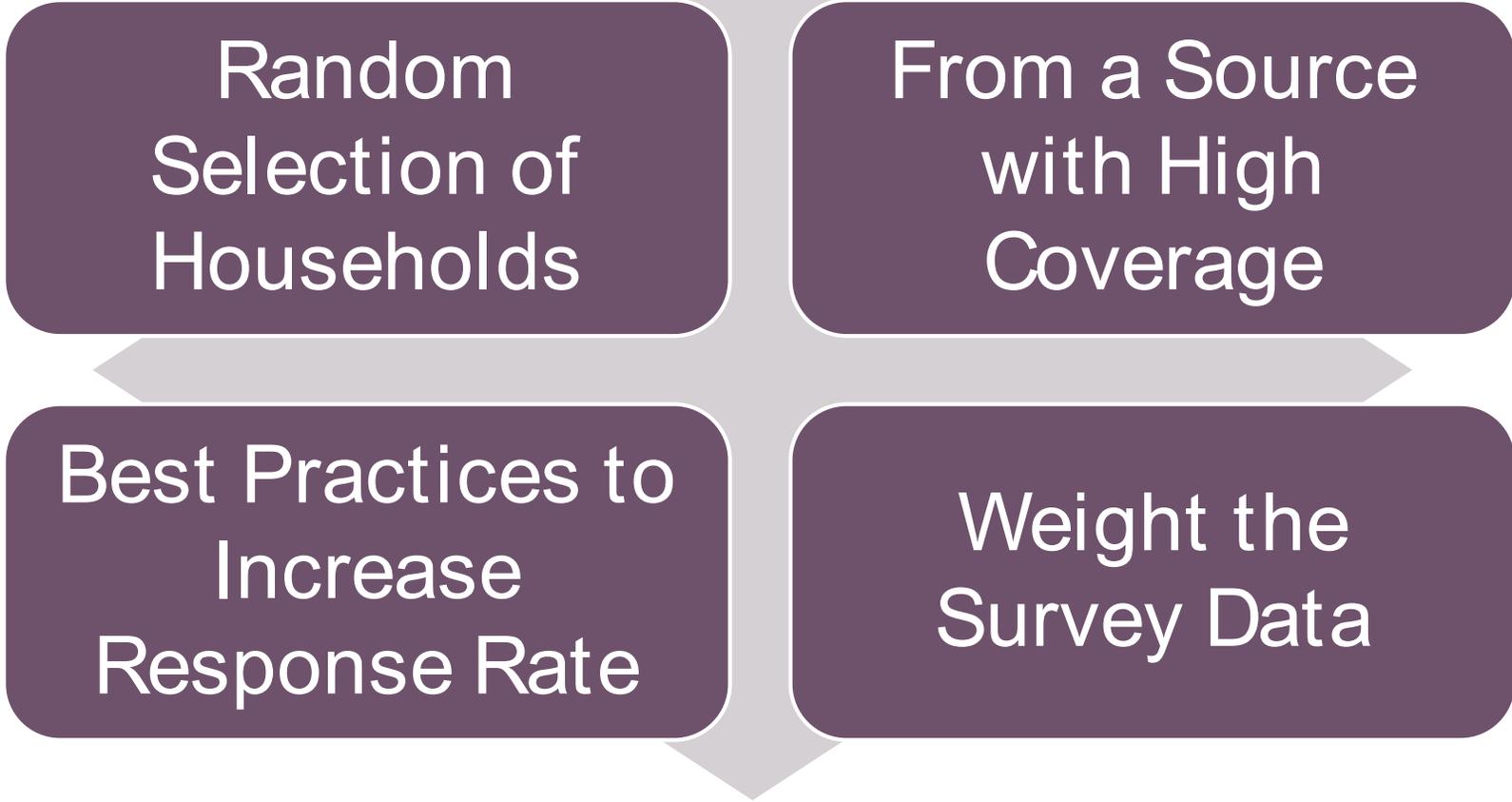
Education
and
Enrichment

Community
Engagement



Survey Administration

Hallmarks of a Scientific Survey



The NCS & Jupiter

Participant in The NCS since 2009

- 2009, 2011, 2013, 2015, 2016, 2017, 2019

Scientific sample of 2,900 households

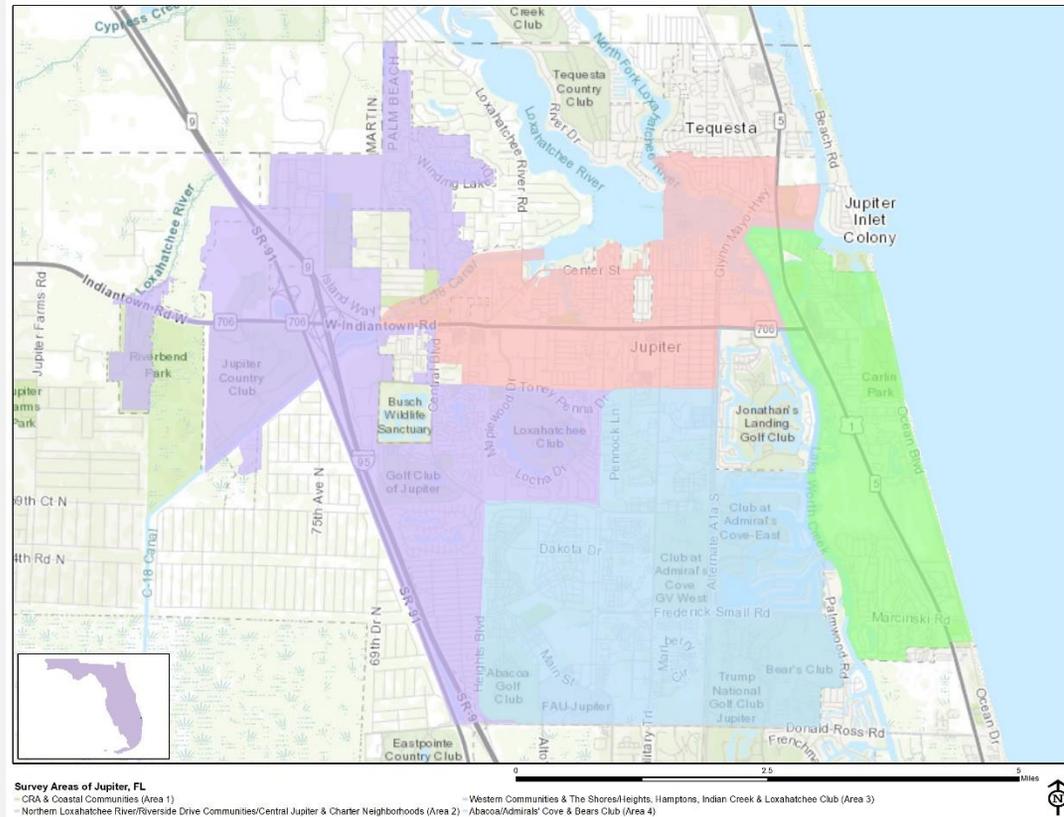
- 565 returned surveys; 22% response rate
- $\pm 4\%$ margin of error



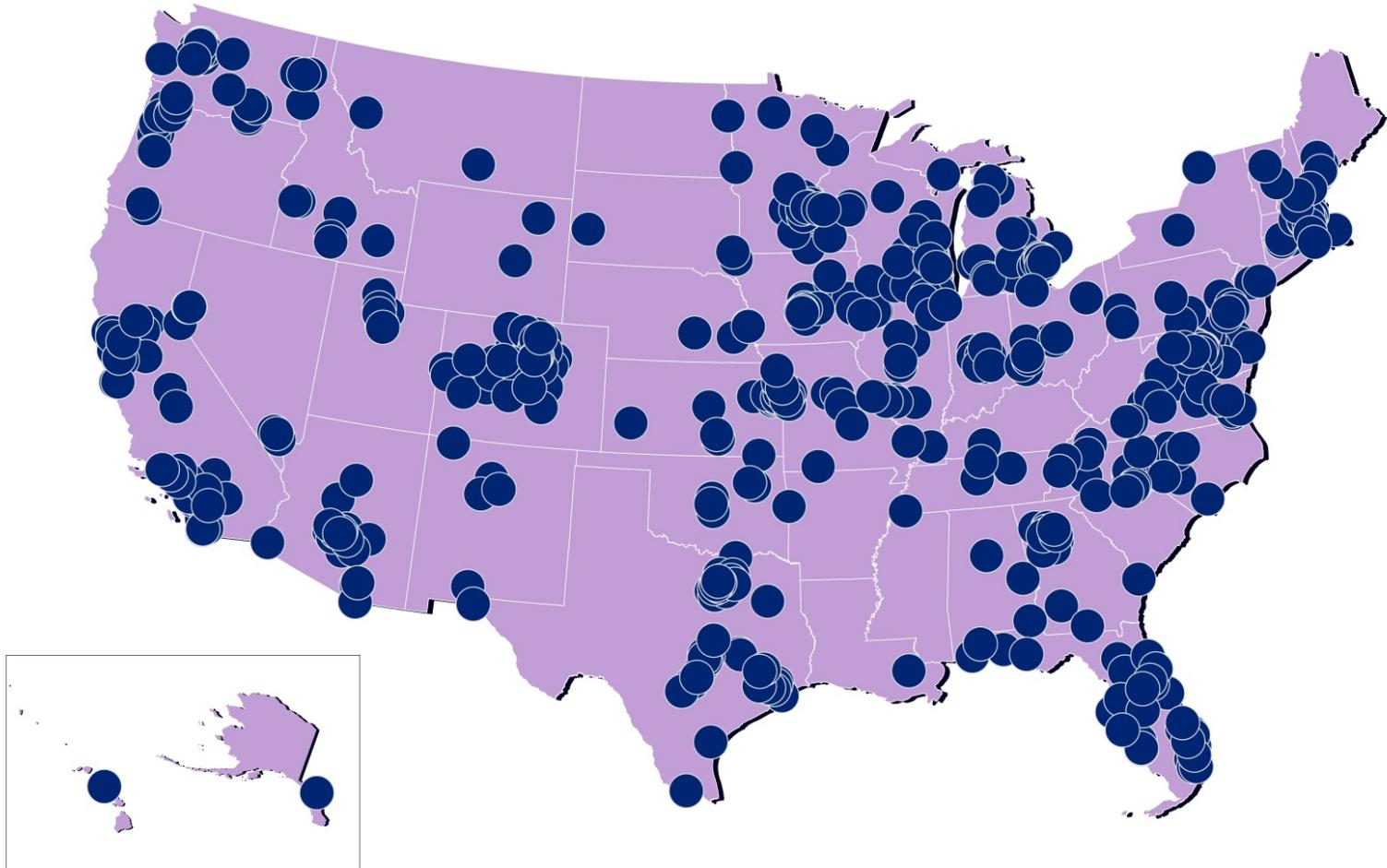
Geographic Areas

Four Areas

1. CRA and coastal communities
2. Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods
3. Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club
4. Abacoa/Admirals' Cove & Bears Club



NRC National Benchmark Comparisons



2019 National Benchmark Comparisons

47

received
higher
ratings

84

received similar
ratings

2

received
lower
ratings

2019 Florida Benchmark Comparisons

74

received
higher
ratings

58

received similar
ratings

1

received
lower
ratings

2019 Ratings Compared to 2017

13

received
higher
ratings

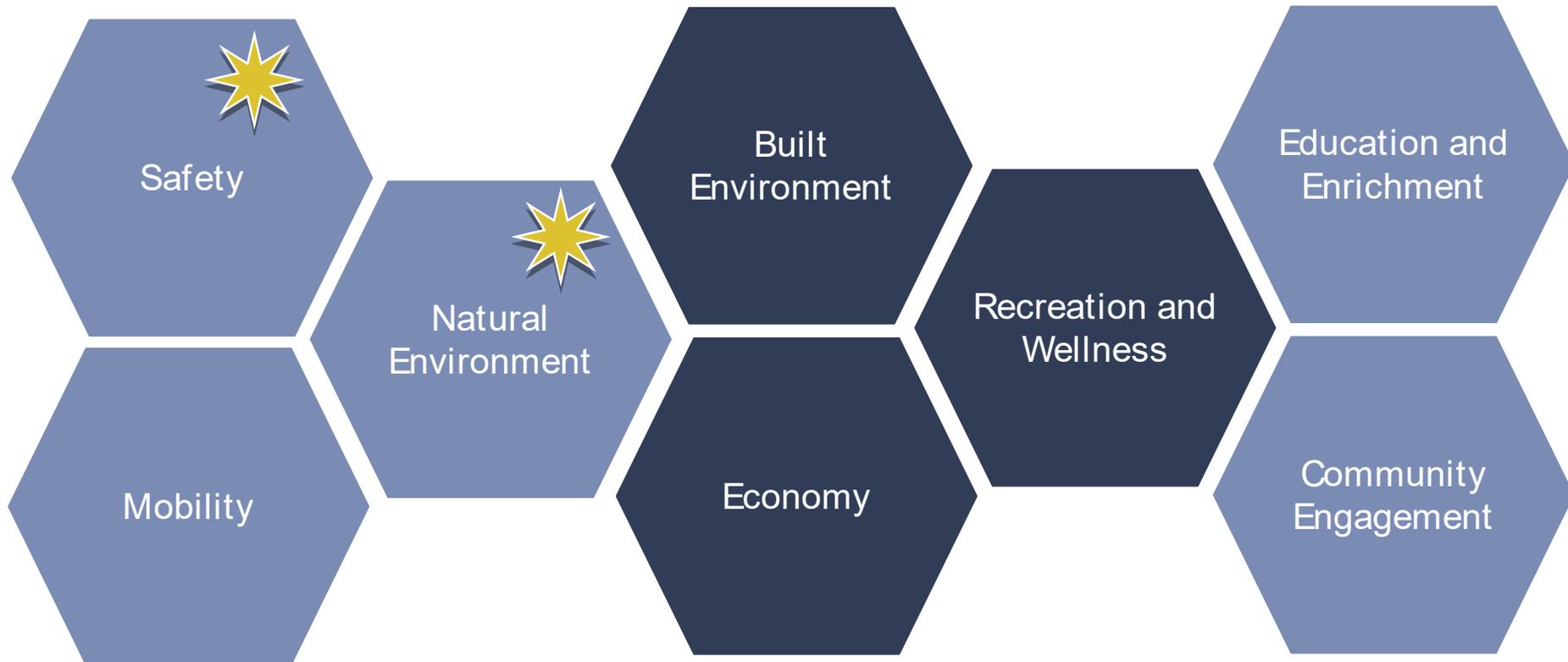
114

received similar
ratings

6

received
lower
ratings

Key Focus Areas: Safety and Natural Environment



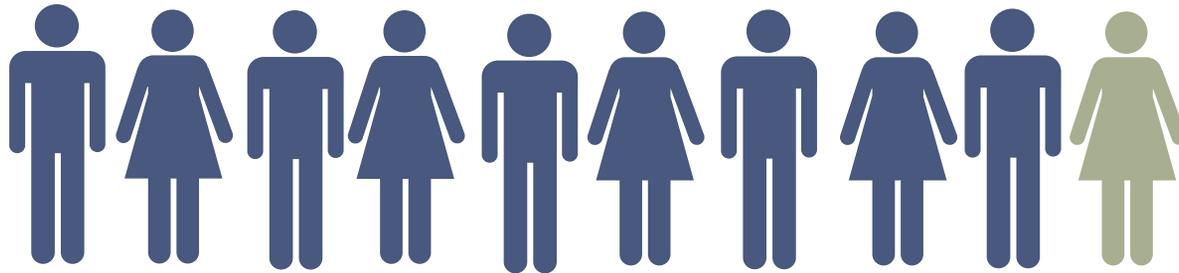


Key
Finding
#1

**Jupiter continues to be an
*extremely desirable
community*; residents
praise services and have
increased confidence in
local government.**

Living in Jupiter

9 in 10



Residents gave *excellent* or *good* ratings to overall quality of life, overall image, Jupiter as a place to live, their neighborhoods, place to raise children and overall appearance

Living in Jupiter

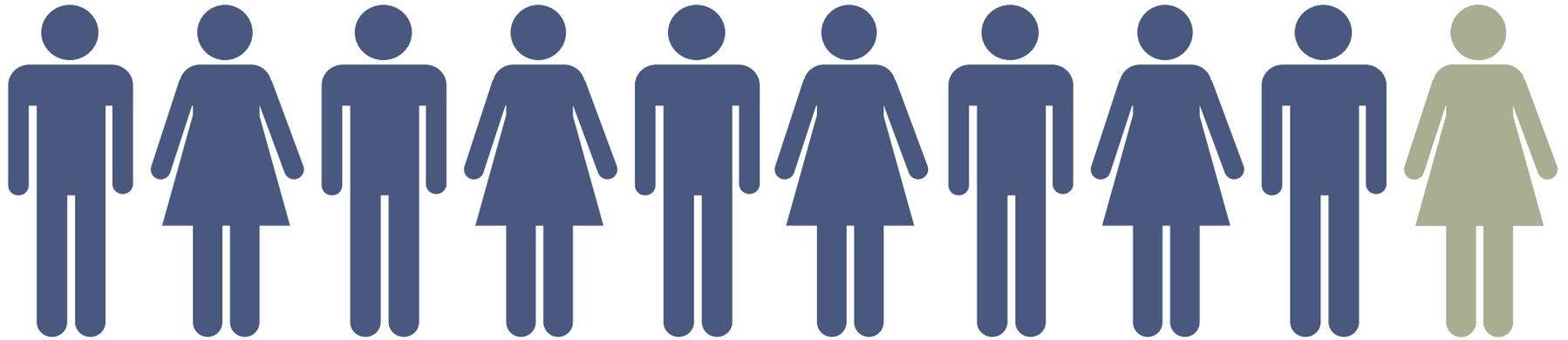
At least 4 in 5 residents

Gave *excellent* or *good* ratings to Jupiter as a place to retire



Living in Jupiter

9 in 10



Residents gave *excellent* or *good* ratings to
Overall quality of services

Resident Loyalty

At least **9 in 10**
residents



- Plan to remain in Jupiter for the next five years
- Would recommend living in Jupiter

Services and Trust

3 in 5

residents positively
rated...

Value of Services for taxes
paid

Treating residents fairly



Town Employees

Residents were asked if they had contact with Town employees within the last 12 months to rate their interaction with Town employees.

Residents rated the following excellent or good:

Courtesy	90%
Knowledge	90%
Responsiveness	86%



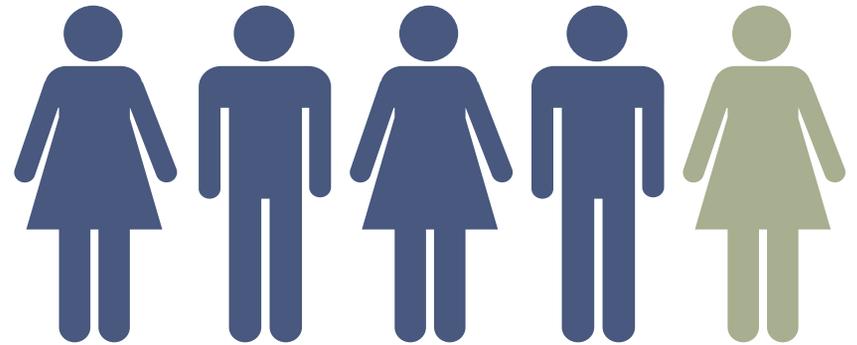


Key
Finding
#2

**The Natural Environment
continues to be a top
priority and key focus
area.**

Natural Environment in Jupiter

4 in 5



Residents gave *excellent* or *good* ratings to overall natural environment in Jupiter

Services Related to Natural Environment

Residents rated the following excellent or good:

Air quality

90%

Cleanliness

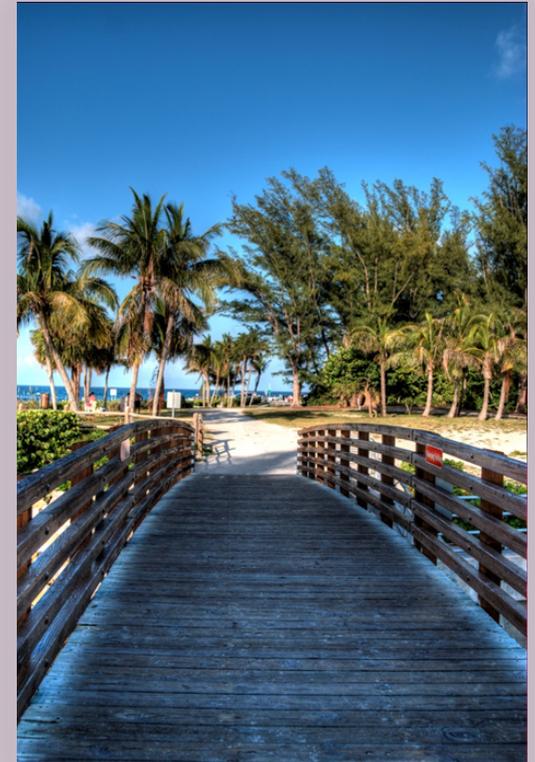
90%

Natural areas preservation

77%

Drinking water

75%



Natural Environment in Jupiter: Importance of Devoting Resources

Percent responding essential or very important

Managing how runoff and/or other environmental factors affect water quality...

94%

Preserving, managing and creating open spaces and natural areas, including public access

89%

Preserving sea grass beds and encouraging new growth

87%



Key
Finding
#3

Safety is an important and
positive feature **of the**
community.

Overall Safety in Jupiter

At least **4 in 5** residents

Gave excellent or good ratings to the overall feeling of safety in Jupiter



Safety Services Ratings

Percent of residents rating excellent or good

Fire
99%



**EMS/
Ambulance**
97%

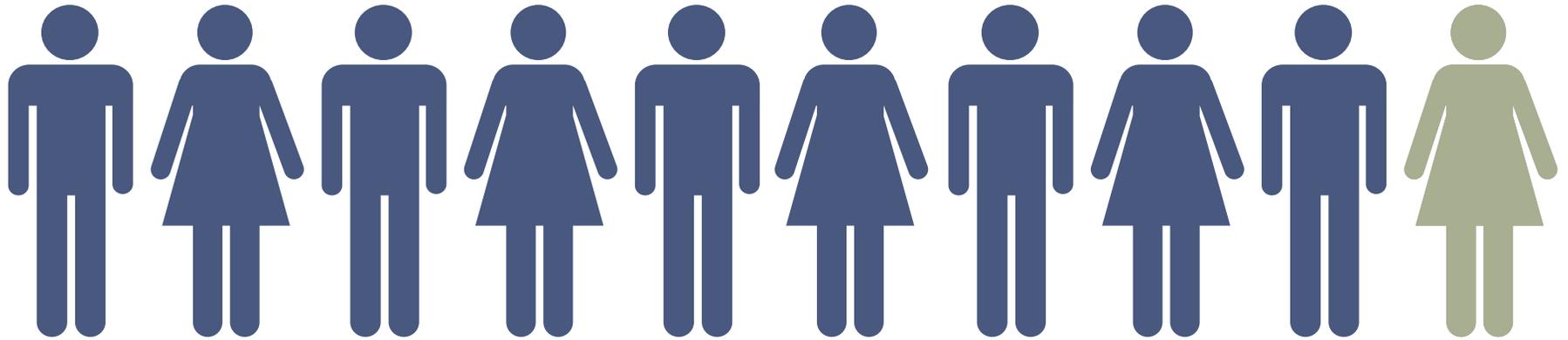


Police
94%



Safety in Jupiter

9 in 10



Residents indicated they were
not a victim of a crime



Key
Finding
#4

Mobility ratings *rebounded* in 2019.

Mobility Ratings up from 2017

Percent rating excellent or good

Street lighting

77%

Sidewalk maintenance

75%

Street repair

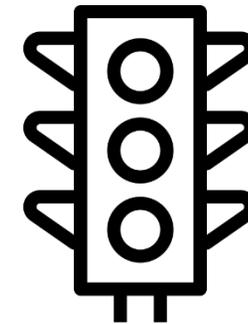
69%

Traffic signal timing

55%

Bus or transit services

49%



Created by iconsmind.com
from Noun Project



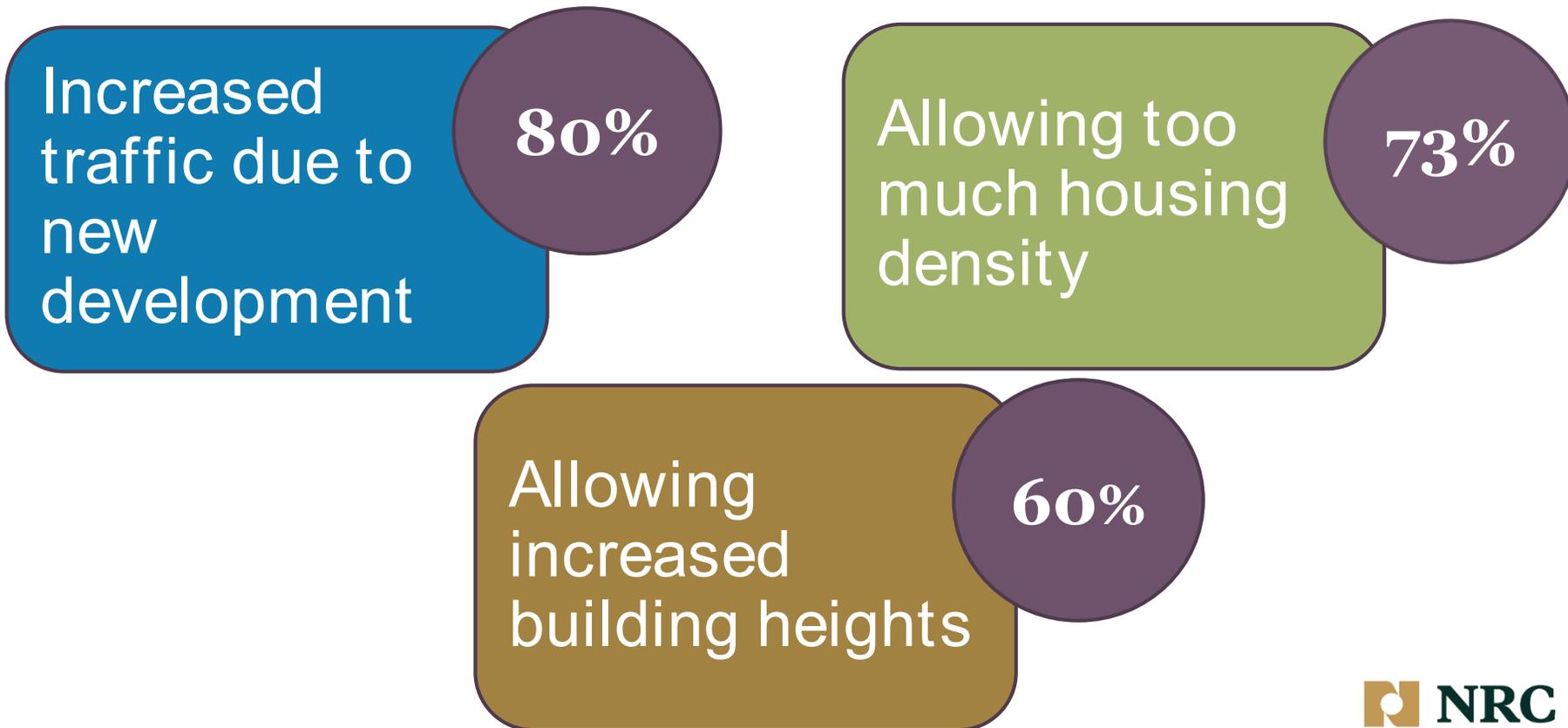


Special Topics

Potential Problems in Jupiter

To what degree, if at all, are each of the following a problem in the Town of Jupiter?

Percent responding major or moderate problem



Relaxing Town Codes

About 4 in 10 residents

- Strongly or somewhat agreed that it was acceptable to relax town codes if developers provided public amenities

Relaxing Town Codes

About 3 in 10
residents

- Strongly or somewhat agreed that it was acceptable to relax town codes if developers create workforce or affordable housing

Importance of Development

Respondents were asked to rate the importance of the Town encouraging specific types of development. A majority of residents rated encouraging each type of development as at least somewhat important, but less than half felt that any were essential or very important.

Percent rated essential or very important in top 3 areas:

**Entertain-
ment/Arts**

38%

**Bioscience
/Hi-tech**

34%

**Indoor
recreation
(fitness
activities)**

27%

Moving Forward



Envision, Engage, Educate, Earmark, Enact, Evaluate

<https://www.n-r-c.com/the-es-of-action/>



Questions?



Thank you!



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Jupiter, FL

Supplemental Online Survey Results

2019



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Leaders at the Core of Better Communities

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Supplemental Online Survey Results 1



The National Community Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Community Survey™, the Town of Jupiter conducted a mailed survey of 2,900 residents. Surveys were mailed to randomly selected households in November 2019 and data were collected through December 30, 2019 (see the report, *The National Community Survey: Community Livability Report, Jupiter, FL, 2019*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the Town made available a web-based survey to its residents through a link on the Town's website. Visitors to the site were able to complete the survey during mid to late December and 1,389 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the Town's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the Town of Jupiter.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Jupiter, FL 2019 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	27%	6%	23%
Own home	73%	94%	73%
Detached unit*	53%	64%	56%
Attached unit*	47%	36%	44%
Race and Ethnicity			
White	92%	95%	93%
Not white	8%	5%	7%
Not Hispanic	89%	93%	91%
Hispanic	11%	3%	9%
Sex and Age			
Female	51%	48%	51%
Male	49%	52%	49%
18-34 years of age	22%	7%	18%
35-54 years of age	37%	26%	38%
55+ years of age	42%	67%	44%
Females 18-34	10%	4%	9%
Females 35-54	19%	13%	20%
Females 55+	22%	31%	23%
Males 18-34	12%	3%	10%
Males 35-54	18%	13%	18%
Males 55+	20%	36%	21%

* U.S. Census Bureau, ACS 2017 5-year estimates

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 2: Question 1

Please rate each of the following aspects of quality of life in Jupiter:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Jupiter as a place to live	64%	N=880	31%	N=429	4%	N=53	0%	N=4	100%	N=1365
Your neighborhood as a place to live	67%	N=900	28%	N=376	5%	N=68	1%	N=8	100%	N=1352
Jupiter as a place to raise children	61%	N=668	33%	N=362	5%	N=58	1%	N=7	100%	N=1095
Jupiter as a place to work	46%	N=447	34%	N=335	17%	N=165	3%	N=31	100%	N=979
Jupiter as a place to visit	62%	N=820	31%	N=410	6%	N=84	0%	N=5	100%	N=1319
Jupiter as a place to retire	56%	N=676	29%	N=352	11%	N=132	4%	N=42	100%	N=1202
The overall quality of life in Jupiter	59%	N=789	35%	N=475	6%	N=79	0%	N=3	100%	N=1346

Table 3: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Overall feeling of safety in Jupiter	43%	N=555	49%	N=632	7%	N=84	1%	N=18	100%	N=1289
Overall ease of getting to the places you usually have to visit	30%	N=389	45%	N=573	19%	N=250	6%	N=71	100%	N=1283
Quality of overall natural environment in Jupiter	49%	N=626	40%	N=515	8%	N=105	2%	N=27	100%	N=1273
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	26%	N=329	47%	N=602	21%	N=264	6%	N=78	100%	N=1273
Health and wellness opportunities in Jupiter	44%	N=536	43%	N=524	11%	N=140	2%	N=26	100%	N=1226
Overall opportunities for education and enrichment	35%	N=386	44%	N=490	17%	N=191	4%	N=45	100%	N=1113
Overall economic health of Jupiter	40%	N=460	49%	N=561	8%	N=91	3%	N=30	100%	N=1141
Sense of community	32%	N=392	44%	N=542	20%	N=254	5%	N=56	100%	N=1244
Overall image or reputation of Jupiter	56%	N=713	38%	N=486	4%	N=56	1%	N=10	100%	N=1266

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Table 4: Question 3

Please indicate how likely or unlikely you are to do each of the following:										
	Very likely	Very likely	Somewhat likely	Somewhat likely	Somewhat unlikely	Somewhat unlikely	Very unlikely	Very unlikely	Total	Total
Recommend living in Jupiter to someone who asks	71%	N=874	22%	N=267	4%	N=46	4%	N=50	100%	N=1237
Remain in Jupiter for the next five years	70%	N=855	20%	N=238	5%	N=63	5%	N=61	100%	N=1218

Table 5: Question 4

Please rate how safe or unsafe you feel:												
	Very safe	Very safe	Somewhat safe	Somewhat safe	Neither safe nor unsafe	Neither safe nor unsafe	Somewhat unsafe	Somewhat unsafe	Very unsafe	Very unsafe	Total	Total
In your neighborhood during the day	77%	N=951	20%	N=242	2%	N=23	2%	N=20	0%	N=1	100%	N=1236
In Jupiter's downtown/commercial area during the day	65%	N=770	29%	N=344	4%	N=47	1%	N=17	0%	N=3	100%	N=1181

Table 6: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total		
Traffic flow on major streets	9%	N=103	33%	N=392	36%	N=427	22%	N=265	100%	N=1187		
Ease of public parking	20%	N=227	51%	N=591	21%	N=246	8%	N=93	100%	N=1157		
Ease of travel by car in Jupiter	18%	N=214	47%	N=554	24%	N=281	10%	N=123	100%	N=1173		
Ease of travel by public transportation in Jupiter	4%	N=16	16%	N=66	20%	N=80	60%	N=244	100%	N=406		
Ease of travel by bicycle in Jupiter	17%	N=134	39%	N=309	28%	N=223	17%	N=134	100%	N=800		
Ease of walking in Jupiter	27%	N=291	43%	N=462	21%	N=220	8%	N=90	100%	N=1064		
Availability of paths and walking trails	30%	N=315	45%	N=479	18%	N=187	7%	N=77	100%	N=1059		
Air quality	45%	N=502	48%	N=542	6%	N=72	1%	N=9	100%	N=1125		
Cleanliness of Jupiter	44%	N=515	47%	N=559	7%	N=82	2%	N=20	100%	N=1176		
Overall appearance of Jupiter	47%	N=550	45%	N=526	8%	N=88	1%	N=11	100%	N=1175		
Public places where people want to spend time	40%	N=462	45%	N=516	13%	N=153	2%	N=20	100%	N=1151		
Variety of housing options	21%	N=230	45%	N=481	26%	N=276	8%	N=87	100%	N=1073		
Availability of affordable quality housing	8%	N=79	22%	N=207	39%	N=368	31%	N=298	100%	N=952		
Fitness opportunities (including exercise classes and paths or trails, etc.)	39%	N=430	43%	N=474	14%	N=159	3%	N=37	100%	N=1100		

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Please rate each of the following characteristics as they relate to Jupiter as a whole:										
Recreational opportunities	45%	N=500	42%	N=471	12%	N=134	1%	N=16	100%	N=1121
Availability of affordable quality food	32%	N=375	46%	N=537	18%	N=211	4%	N=43	100%	N=1166
Availability of affordable quality health care	32%	N=330	46%	N=485	17%	N=175	5%	N=56	100%	N=1046
Availability of preventive health services	32%	N=320	50%	N=496	14%	N=134	4%	N=38	100%	N=988
Availability of affordable quality mental health care	22%	N=110	41%	N=201	21%	N=106	16%	N=79	100%	N=496

Table 7: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Availability of affordable quality child care/preschool	20%	N=71	40%	N=145	25%	N=91	15%	N=56	100%	N=363
K-12 education	34%	N=185	48%	N=262	15%	N=84	3%	N=18	100%	N=549
Adult educational opportunities	24%	N=136	49%	N=273	20%	N=112	7%	N=41	100%	N=562
Opportunities to attend cultural/arts/music activities	27%	N=261	47%	N=453	19%	N=185	6%	N=59	100%	N=958
Opportunities to participate in religious or spiritual events and activities	41%	N=301	50%	N=363	8%	N=55	1%	N=8	100%	N=726
Employment opportunities	14%	N=88	43%	N=278	34%	N=222	9%	N=61	100%	N=648
Shopping opportunities	27%	N=284	47%	N=497	22%	N=234	4%	N=42	100%	N=1056
Cost of living in Jupiter	5%	N=49	33%	N=350	43%	N=455	19%	N=195	100%	N=1049
Overall quality of business and service establishments in Jupiter	26%	N=270	60%	N=636	12%	N=131	2%	N=17	100%	N=1053
Vibrant downtown/commercial area	13%	N=136	40%	N=407	32%	N=326	14%	N=141	100%	N=1010
Overall quality of new development in Jupiter	16%	N=153	48%	N=458	25%	N=240	11%	N=109	100%	N=960
Opportunities to participate in social events and activities	27%	N=260	51%	N=492	19%	N=182	4%	N=37	100%	N=970
Opportunities to volunteer	34%	N=256	51%	N=379	11%	N=83	4%	N=28	100%	N=745
Opportunities to participate in community matters	26%	N=208	52%	N=426	17%	N=140	5%	N=41	100%	N=816
Openness and acceptance of the community toward people of diverse backgrounds	23%	N=194	46%	N=380	21%	N=177	9%	N=79	100%	N=831
Neighborliness of residents in Jupiter	26%	N=266	50%	N=511	20%	N=203	5%	N=51	100%	N=1031

Table 8: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.						
	No	No	Yes	Yes	Total	Total
Made efforts to conserve water	17%	N=174	83%	N=863	100%	N=1037
Made efforts to make your home more energy efficient	23%	N=243	77%	N=796	100%	N=1039
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	64%	N=661	36%	N=373	100%	N=1034
Household member was a victim of a crime in Jupiter	93%	N=961	7%	N=76	100%	N=1038
Reported a crime to the police in Jupiter	85%	N=883	15%	N=155	100%	N=1038
Stocked supplies in preparation for an emergency	18%	N=184	82%	N=852	100%	N=1036

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Please indicate whether or not you have done each of the following in the last 12 months.						
Campaigned or advocated for an issue, cause or candidate	79%	N=812	21%	N=221	100%	N=1033
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	58%	N=600	42%	N=434	100%	N=1034
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	86%	N=888	14%	N=143	100%	N=1031

Table 9: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?										
	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Used Jupiter recreation centers or their services	12%	N=119	13%	N=134	30%	N=301	45%	N=444	100%	N=999
Visited a neighborhood park or Town park	24%	N=237	30%	N=303	34%	N=341	12%	N=119	100%	N=999
Used Jupiter public libraries or their services	9%	N=88	19%	N=187	27%	N=267	45%	N=449	100%	N=991
Participated in religious or spiritual activities in Jupiter	9%	N=89	20%	N=200	17%	N=172	54%	N=536	100%	N=998
Attended a Town-sponsored event	2%	N=19	8%	N=76	54%	N=540	36%	N=361	100%	N=995
Used bus, rail, subway or other public transportation instead of driving	0%	N=5	1%	N=6	5%	N=45	94%	N=941	100%	N=997
Carpooled with other adults or children instead of driving alone	8%	N=82	13%	N=132	14%	N=141	64%	N=639	100%	N=994
Walked or biked instead of driving	17%	N=165	20%	N=194	23%	N=228	41%	N=409	100%	N=997
Volunteered your time to some group/activity in Jupiter	6%	N=62	11%	N=106	21%	N=206	62%	N=621	100%	N=994
Participated in a club	5%	N=45	7%	N=67	10%	N=98	79%	N=777	100%	N=987
Talked to or visited with your immediate neighbors	48%	N=480	33%	N=323	15%	N=150	4%	N=41	100%	N=994
Done a favor for a neighbor	20%	N=202	27%	N=263	42%	N=412	11%	N=114	100%	N=991

Table 10: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?										
	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Attended a local public meeting	0%	N=3	2%	N=20	23%	N=224	75%	N=730	100%	N=977
Watched (online or on television) a local public meeting	1%	N=10	3%	N=28	17%	N=162	80%	N=773	100%	N=972

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Table 11: Question 10

Please rate the quality of each of the following services in Jupiter:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Police services	53%	N=424	37%	N=301	7%	N=53	3%	N=24	100%	N=802
Fire services	69%	N=439	30%	N=189	1%	N=6	0%	N=1	100%	N=635
Ambulance or emergency medical services	69%	N=397	28%	N=162	3%	N=16	0%	N=1	100%	N=575
Crime prevention	38%	N=268	49%	N=350	9%	N=62	4%	N=29	100%	N=710
Fire prevention and education	43%	N=201	48%	N=224	6%	N=28	2%	N=10	100%	N=462
Traffic enforcement	29%	N=226	42%	N=330	20%	N=153	9%	N=75	100%	N=784
Street repair	24%	N=212	46%	N=406	23%	N=203	6%	N=54	100%	N=875
Street cleaning	31%	N=251	48%	N=389	17%	N=142	4%	N=36	100%	N=818
Street lighting	27%	N=249	48%	N=435	21%	N=188	5%	N=41	100%	N=914
Sidewalk maintenance	24%	N=211	52%	N=449	19%	N=166	5%	N=43	100%	N=869
Traffic signal timing	13%	N=119	37%	N=340	27%	N=249	23%	N=207	100%	N=914
Bus or transit services	17%	N=34	25%	N=49	14%	N=27	45%	N=88	100%	N=198
Garbage collection	54%	N=494	41%	N=373	4%	N=34	1%	N=12	100%	N=914
Recycling	51%	N=455	40%	N=359	7%	N=61	3%	N=25	100%	N=900
Yard waste pick-up	52%	N=422	36%	N=291	10%	N=79	3%	N=24	100%	N=816
Storm drainage	29%	N=236	51%	N=410	15%	N=123	5%	N=42	100%	N=810
Drinking water	38%	N=337	44%	N=388	14%	N=121	5%	N=46	100%	N=892
Sewer services	45%	N=380	48%	N=402	7%	N=56	0%	N=4	100%	N=842
Power (electric and/or gas) utility	46%	N=428	46%	N=427	8%	N=70	1%	N=5	100%	N=931
Utility billing	38%	N=347	48%	N=442	11%	N=98	4%	N=35	100%	N=922
Town parks	51%	N=442	42%	N=368	6%	N=48	1%	N=10	100%	N=869
Recreation programs or classes	34%	N=178	52%	N=278	12%	N=62	2%	N=13	100%	N=532
Recreation centers or facilities	37%	N=221	51%	N=307	10%	N=59	2%	N=12	100%	N=600
Land use, planning and zoning	17%	N=115	40%	N=269	28%	N=192	15%	N=104	100%	N=680
Code enforcement (weeds, abandoned buildings, etc.)	22%	N=138	51%	N=313	20%	N=126	6%	N=40	100%	N=616
Animal control	24%	N=131	56%	N=304	13%	N=71	6%	N=34	100%	N=540
Economic development	19%	N=115	49%	N=305	25%	N=153	8%	N=48	100%	N=622
Health services	33%	N=222	52%	N=351	13%	N=89	2%	N=14	100%	N=676
Public library services	52%	N=317	45%	N=273	3%	N=18	0%	N=2	100%	N=610
Public information services	25%	N=153	59%	N=357	12%	N=75	3%	N=16	100%	N=601
Cable television	19%	N=155	49%	N=394	21%	N=167	11%	N=89	100%	N=805
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	41%	N=321	52%	N=409	6%	N=45	2%	N=14	100%	N=789
Preservation of natural areas such as open space, farmlands and greenbelts	33%	N=284	41%	N=352	16%	N=142	10%	N=84	100%	N=862

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Please rate the quality of each of the following services in Jupiter:										
Jupiter open space	32%	N=278	39%	N=333	20%	N=170	9%	N=79	100%	N=860
Town-sponsored special events	31%	N=229	51%	N=376	15%	N=113	2%	N=16	100%	N=734
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	43%	N=331	47%	N=363	9%	N=73	2%	N=12	100%	N=780

Table 12: Question 11

Overall, how would you rate the quality of the services provided by each of the following?										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
The Town of Jupiter	39%	N=324	50%	N=419	10%	N=83	1%	N=10	100%	N=836
The Federal Government	12%	N=85	43%	N=294	34%	N=234	11%	N=76	100%	N=689

Table 13: Question 12

Please rate the following categories of Jupiter government performance:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
The value of services for the taxes paid to Jupiter	18%	N=145	47%	N=383	29%	N=239	6%	N=53	100%	N=820
The overall direction that Jupiter is taking	14%	N=117	47%	N=380	24%	N=191	15%	N=123	100%	N=811
The job Jupiter government does at welcoming resident involvement	19%	N=124	41%	N=264	31%	N=198	10%	N=62	100%	N=648
Overall confidence in Jupiter government	15%	N=115	44%	N=346	31%	N=238	10%	N=79	100%	N=779
Generally acting in the best interest of the community	16%	N=123	42%	N=324	30%	N=233	12%	N=94	100%	N=774
Being honest	20%	N=125	44%	N=279	26%	N=163	10%	N=61	100%	N=627
Treating all residents fairly	22%	N=139	45%	N=277	22%	N=137	11%	N=65	100%	N=618

Table 14: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Overall feeling of safety in Jupiter	72%	N=620	25%	N=212	3%	N=28	0%	N=2	100%	N=863
Overall ease of getting to the places you usually have to visit	45%	N=387	47%	N=402	8%	N=67	1%	N=5	100%	N=862
Quality of overall natural environment in Jupiter	61%	N=521	31%	N=269	7%	N=58	1%	N=10	100%	N=858

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Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:										
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	43%	N=374	43%	N=372	11%	N=97	2%	N=17	100%	N=859
Health and wellness opportunities in Jupiter	39%	N=332	37%	N=315	22%	N=191	3%	N=23	100%	N=861
Overall opportunities for education and enrichment	34%	N=297	37%	N=317	24%	N=210	4%	N=37	100%	N=861
Overall economic health of Jupiter	50%	N=428	40%	N=346	9%	N=75	1%	N=10	100%	N=859
Sense of community	39%	N=331	42%	N=361	16%	N=138	3%	N=23	100%	N=853

Table 15: Question 14

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered "yes," please provide your impression of the following:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Knowledge	50%	N=241	39%	N=190	7%	N=35	4%	N=17	100%	N=483
Responsiveness	51%	N=250	34%	N=165	7%	N=35	8%	N=38	100%	N=489
Courtesy	60%	N=291	33%	N=158	4%	N=20	3%	N=16	100%	N=484

Table 16: Question 15

Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Managing how runoff and/or other environmental factors affect water quality of lakes, streams, rivers, inlet waterways and beaches and their habitats	65%	N=544	27%	N=221	7%	N=62	1%	N=4	100%	N=832
Reducing use of single-use plastics and styrofoam	41%	N=345	27%	N=227	22%	N=179	10%	N=80	100%	N=831
Encouraging proper recycling	49%	N=410	32%	N=262	16%	N=134	3%	N=23	100%	N=829
Taking steps to mitigate sea level rise and the impacts of climate change	48%	N=392	27%	N=219	15%	N=123	10%	N=86	100%	N=820

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Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:										
Preserving sea grass beds and encouraging new growth	56%	N=463	29%	N=236	13%	N=108	2%	N=17	100%	N=825
Preserving, managing and creating open spaces and natural areas, including public access	60%	N=494	33%	N=274	6%	N=51	1%	N=9	100%	N=828

Table 17: Question 16

To what degree, if at all, are each of the following a problem in the Town of Jupiter?										
	Not a problem	Not a problem	Minor problem	Minor problem	Moderate problem	Moderate problem	Major problem	Major problem	Total	Total
Increased traffic due to new development	4%	N=37	10%	N=82	36%	N=294	50%	N=412	100%	N=825
Allowing too much housing density (number of units allowed per acre)	9%	N=69	14%	N=114	31%	N=250	46%	N=362	100%	N=794
Allowing increased building heights	21%	N=163	15%	N=118	25%	N=195	39%	N=310	100%	N=787
Allowing changes in zoning/use (e.g. types of establishments or businesses)	22%	N=156	17%	N=119	31%	N=218	29%	N=203	100%	N=696
Allowing residential development to be added/combined with existing commercial or retail developments to create mixed-use areas	37%	N=268	21%	N=154	23%	N=169	19%	N=135	100%	N=726
Allowing less stringent requirements for parking and zoning for historic structures that are being preserved and redeveloped for new use	32%	N=213	21%	N=139	28%	N=187	19%	N=123	100%	N=662

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Table 18: Question 17

To what extent do you agree or disagree with each of the following statements?										
	Strongly agree	Strongly agree	Somewhat agree	Somewhat agree	Somewhat disagree	Somewhat disagree	Strongly disagree	Strongly disagree	Total	Total
It is acceptable to relax codes related to traffic generation, building heights, density and mixed-use development if developers create workforce or affordable housing	9%	N=73	20%	N=164	21%	N=169	50%	N=407	100%	N=812
It is acceptable to relax codes such as those listed above if developers provide public amenities (like greenspace, public art, public access to waterways)	14%	N=110	29%	N=238	21%	N=173	36%	N=288	100%	N=809

Table 19: Question 18

The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development?										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Residential development	11%	N=89	12%	N=96	35%	N=282	42%	N=344	100%	N=810
Retail development (shopping and services)	6%	N=47	14%	N=118	41%	N=332	39%	N=318	100%	N=814
Commercial development (offices, medical, industrial)	4%	N=33	9%	N=73	41%	N=337	46%	N=371	100%	N=814
Restaurants	8%	N=68	17%	N=137	41%	N=330	34%	N=273	100%	N=808
Bioscience/Hi-tech	11%	N=93	21%	N=170	39%	N=314	29%	N=233	100%	N=810
Indoor recreation (fitness activities)	12%	N=93	20%	N=163	34%	N=276	34%	N=275	100%	N=808
Entertainment/arts	16%	N=126	26%	N=208	37%	N=301	22%	N=175	100%	N=811

Table 20: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?												
	Never	Never	Rarely	Rarely	Sometimes	Sometimes	Usually	Usually	Always	Always	Total	Total
Residential development	4%	N=32	3%	N=22	6%	N=48	15%	N=122	73%	N=591	100%	N=815
Purchase goods or services from a business located in Jupiter	0%	N=2	1%	N=11	17%	N=138	54%	N=443	28%	N=228	100%	N=821

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How often, if at all, do you do each of the following, considering all of the times you could?												
Eat at least 5 portions of fruits and vegetables a day	3%	N=28	10%	N=82	36%	N=294	33%	N=268	18%	N=145	100%	N=817
Participate in moderate or vigorous physical activity	1%	N=6	9%	N=70	29%	N=234	34%	N=278	28%	N=226	100%	N=813
Read or watch local news (via television, paper, computer, etc.)	4%	N=36	12%	N=95	15%	N=119	30%	N=248	39%	N=321	100%	N=819
Vote in local elections	8%	N=65	6%	N=45	9%	N=75	21%	N=172	56%	N=461	100%	N=818

Table 21: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	36%	N=291
Very good	43%	N=352
Good	18%	N=149
Fair	3%	N=25
Poor	0%	N=3
Total	100%	N=820

Table 22: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	17%	N=139
Somewhat positive	27%	N=215
Neutral	46%	N=370
Somewhat negative	9%	N=75
Very negative	1%	N=12
Total	100%	N=811

Table 23: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=471
Working part time for pay	11%	N=86
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	3%	N=23
Fully retired	27%	N=220
Total	100%	N=813

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Table 24: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	28%	N=211
Yes, from home	14%	N=106
No	59%	N=449
Total	100%	N=766

Table 25: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	13%	N=110
2 to 5 years	23%	N=189
6 to 10 years	19%	N=158
11 to 20 years	18%	N=149
More than 20 years	26%	N=213
Total	100%	N=820

Table 26: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	55%	N=749
Building with two or more homes (duplex, townhome, apartment or condominium)	43%	N=587
Mobile home	1%	N=8
Other	1%	N=20
Total	100%	N=1363

Table 27: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	23%	N=317
Owned	77%	N=1043
Total	100%	N=1360

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Table 28: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=11
\$300 to \$599 per month	5%	N=34
\$600 to \$999 per month	9%	N=67
\$1,000 to \$1,499 per month	16%	N=119
\$1,500 to \$2,499 per month	37%	N=274
\$2,500 or more per month	32%	N=233
Total	100%	N=738

Table 29: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	71%	N=530
Yes	29%	N=211
Total	100%	N=741

Table 30: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=549
Yes	32%	N=259
Total	100%	N=808

Table 31: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=22
\$25,000 to \$49,999	7%	N=55
\$50,000 to \$99,999	33%	N=247
\$100,000 to \$149,999	22%	N=163
\$150,000 or more	35%	N=264
Total	100%	N=752

Table 32: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=739
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=69
Total	100%	N=808

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Table 33: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	3%	N=24
Black or African American	1%	N=5
White	96%	N=763
Other	3%	N=27

Total may exceed 100% as respondents could select more than one option.

Table 34: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=11
25 to 34 years	17%	N=238
35 to 44 years	15%	N=206
45 to 54 years	23%	N=316
55 to 64 years	19%	N=264
65 to 74 years	19%	N=260
75 years or older	6%	N=90
Total	100%	N=1386

Table 35: Question D16

What is your sex?	Percent	Number
Female	51%	N=689
Male	49%	N=659
Total	100%	N=1347

Table 36: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=671
Land line	4%	N=33
Both	13%	N=109
Total	100%	N=813

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 37: Question 1

Please rate each of the following aspects of quality of life in Jupiter:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	64%	N=880	31%	N=429	4%	N=53	0%	N=4	0%	N=1	100%	N=1367
Your neighborhood as a place to live	66%	N=900	28%	N=376	5%	N=68	1%	N=8	0%	N=2	100%	N=1353
Jupiter as a place to raise children	49%	N=668	27%	N=362	4%	N=58	1%	N=7	19%	N=256	100%	N=1351
Jupiter as a place to work	33%	N=447	25%	N=335	12%	N=165	2%	N=31	28%	N=373	100%	N=1351
Jupiter as a place to visit	61%	N=820	30%	N=410	6%	N=84	0%	N=5	3%	N=34	100%	N=1353
Jupiter as a place to retire	50%	N=676	26%	N=352	10%	N=132	3%	N=42	11%	N=146	100%	N=1348
The overall quality of life in Jupiter	58%	N=789	35%	N=475	6%	N=79	0%	N=3	0%	N=3	100%	N=1349

Table 38: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	43%	N=555	49%	N=632	7%	N=84	1%	N=18	0%	N=2	100%	N=1291
Overall ease of getting to the places you usually have to visit	30%	N=389	45%	N=573	19%	N=250	5%	N=71	0%	N=1	100%	N=1283
Quality of overall natural environment in Jupiter	49%	N=626	40%	N=515	8%	N=105	2%	N=27	0%	N=3	100%	N=1276
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	26%	N=329	47%	N=602	21%	N=264	6%	N=78	0%	N=4	100%	N=1277
Health and wellness opportunities in Jupiter	42%	N=536	41%	N=524	11%	N=140	2%	N=26	4%	N=53	100%	N=1279
Overall opportunities for education and enrichment	30%	N=386	38%	N=490	15%	N=191	4%	N=45	13%	N=168	100%	N=1281
Overall economic health of Jupiter	36%	N=460	44%	N=561	7%	N=91	2%	N=30	11%	N=137	100%	N=1278
Sense of community	31%	N=392	42%	N=542	20%	N=254	4%	N=56	3%	N=33	100%	N=1277
Overall image or reputation of Jupiter	56%	N=713	38%	N=486	4%	N=56	1%	N=10	1%	N=9	100%	N=1275

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Table 39: Question 3

Please indicate how likely or unlikely you are to do each of the following:												
	Very likely	Very likely	Somewhat likely	Somewhat likely	Somewhat unlikely	Somewhat unlikely	Very unlikely	Very unlikely	Don't know	Don't know	Total	Total
Residential development	70%	N=874	21%	N=267	4%	N=46	4%	N=50	1%	N=10	100%	N=1246
Remain in Jupiter for the next five years	69%	N=855	19%	N=238	5%	N=63	5%	N=61	1%	N=16	100%	N=1233

Table 40: Question 4

Please rate how safe or unsafe you feel:														
	Very safe	Very safe	Somewhat safe	Somewhat safe	Neither safe nor unsafe	Neither safe nor unsafe	Somewhat unsafe	Somewhat unsafe	Very unsafe	Very unsafe	Don't know	Don't know	Total	Total
Residential development	77%	N=951	20%	N=242	2%	N=23	2%	N=20	0%	N=1	0%	N=2	100%	N=1238
In Jupiter's downtown/commercial area during the day	62%	N=770	28%	N=344	4%	N=47	1%	N=17	0%	N=3	4%	N=55	100%	N=1236

Table 41: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:														
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total		
Residential development	9%	N=103	33%	N=392	36%	N=427	22%	N=265	0%	N=0	100%	N=1187		
Ease of public parking	19%	N=227	50%	N=591	21%	N=246	8%	N=93	1%	N=17	100%	N=1174		
Ease of travel by car in Jupiter	18%	N=214	47%	N=554	24%	N=281	10%	N=123	0%	N=1	100%	N=1173		
Ease of travel by public transportation in Jupiter	1%	N=16	6%	N=66	7%	N=80	21%	N=244	65%	N=769	100%	N=1175		
Ease of travel by bicycle in Jupiter	11%	N=134	26%	N=309	19%	N=223	11%	N=134	32%	N=378	100%	N=1177		
Ease of walking in Jupiter	25%	N=291	39%	N=462	19%	N=220	8%	N=90	10%	N=116	100%	N=1180		
Availability of paths and walking trails	27%	N=315	41%	N=479	16%	N=187	7%	N=77	10%	N=119	100%	N=1178		
Air quality	43%	N=502	46%	N=542	6%	N=72	1%	N=9	4%	N=45	100%	N=1170		
Cleanliness of Jupiter	44%	N=515	47%	N=559	7%	N=82	2%	N=20	0%	N=2	100%	N=1179		
Overall appearance of Jupiter	47%	N=550	45%	N=526	8%	N=88	1%	N=11	0%	N=1	100%	N=1176		
Public places where people want to spend time	39%	N=462	44%	N=516	13%	N=153	2%	N=20	2%	N=25	100%	N=1176		

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Please rate each of the following characteristics as they relate to Jupiter as a whole:												
Variety of housing options	20%	N=230	41%	N=481	23%	N=276	7%	N=87	9%	N=104	100%	N=1177
Availability of affordable quality housing	7%	N=79	18%	N=207	31%	N=368	25%	N=298	19%	N=222	100%	N=1174
Fitness opportunities (including exercise classes and paths or trails, etc.)	37%	N=430	40%	N=474	14%	N=159	3%	N=37	6%	N=76	100%	N=1175
Recreational opportunities	43%	N=500	40%	N=471	11%	N=134	1%	N=16	5%	N=56	100%	N=1177
Availability of affordable quality food	32%	N=375	46%	N=537	18%	N=211	4%	N=43	1%	N=11	100%	N=1178
Availability of affordable quality health care	28%	N=330	41%	N=485	15%	N=175	5%	N=56	11%	N=132	100%	N=1178
Availability of preventive health services	27%	N=320	42%	N=496	11%	N=134	3%	N=38	16%	N=186	100%	N=1174
Availability of affordable quality mental health care	9%	N=110	17%	N=201	9%	N=106	7%	N=79	58%	N=678	100%	N=1174

Table 42: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	7%	N=71	14%	N=145	9%	N=91	5%	N=56	66%	N=707	100%	N=1070
K-12 education	17%	N=185	25%	N=262	8%	N=84	2%	N=18	49%	N=519	100%	N=1068
Adult educational opportunities	13%	N=136	26%	N=273	10%	N=112	4%	N=41	47%	N=506	100%	N=1067
Opportunities to attend cultural/arts/music activities	25%	N=261	43%	N=453	17%	N=185	6%	N=59	10%	N=107	100%	N=1065
Opportunities to participate in religious or spiritual events and activities	28%	N=301	34%	N=363	5%	N=55	1%	N=8	32%	N=339	100%	N=1065
Employment opportunities	8%	N=88	26%	N=278	21%	N=222	6%	N=61	39%	N=419	100%	N=1067
Shopping opportunities	27%	N=284	47%	N=497	22%	N=234	4%	N=42	1%	N=10	100%	N=1066
Cost of living in Jupiter	5%	N=49	33%	N=350	43%	N=455	18%	N=195	1%	N=9	100%	N=1058
Overall quality of business and service establishments in Jupiter	25%	N=270	60%	N=636	12%	N=131	2%	N=17	1%	N=15	100%	N=1068
Vibrant downtown/commercial area	13%	N=136	38%	N=407	30%	N=326	13%	N=141	5%	N=58	100%	N=1068
Overall quality of new development in Jupiter	14%	N=153	43%	N=458	23%	N=240	10%	N=109	10%	N=107	100%	N=1067
Opportunities to participate in social events and activities	24%	N=260	46%	N=492	17%	N=182	3%	N=37	9%	N=94	100%	N=1064
Opportunities to volunteer	24%	N=256	35%	N=379	8%	N=83	3%	N=28	30%	N=326	100%	N=1071
Opportunities to participate in community matters	20%	N=208	40%	N=426	13%	N=140	4%	N=41	24%	N=253	100%	N=1068
Openness and acceptance of the community toward people of diverse backgrounds	18%	N=194	36%	N=380	17%	N=177	7%	N=79	22%	N=236	100%	N=1067

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Please rate each of the following characteristics as they relate to Jupiter as a whole:												
Neighborhoodliness of residents in Jupiter	25%	N=266	48%	N=511	19%	N=203	5%	N=51	3%	N=36	100%	N=1066

Table 43: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Residential development	17%	N=174	83%	N=863	100%	N=1037
Made efforts to make your home more energy efficient	23%	N=243	77%	N=796	100%	N=1039
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	64%	N=661	36%	N=373	100%	N=1034
Household member was a victim of a crime in Jupiter	93%	N=961	7%	N=76	100%	N=1038
Reported a crime to the police in Jupiter	85%	N=883	15%	N=155	100%	N=1038
Stocked supplies in preparation for an emergency	18%	N=184	82%	N=852	100%	N=1036
Campaigned or advocated for an issue, cause or candidate	79%	N=812	21%	N=221	100%	N=1033
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	58%	N=600	42%	N=434	100%	N=1034
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	86%	N=888	14%	N=143	100%	N=1031

Table 44: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Residential development	12%	N=119	13%	N=134	30%	N=301	45%	N=444	100%	N=999
Visited a neighborhood park or Town park	24%	N=237	30%	N=303	34%	N=341	12%	N=119	100%	N=999
Used Jupiter public libraries or their services	9%	N=88	19%	N=187	27%	N=267	45%	N=449	100%	N=991
Participated in religious or spiritual activities in Jupiter	9%	N=89	20%	N=200	17%	N=172	54%	N=536	100%	N=998
Residential development	2%	N=19	8%	N=76	54%	N=540	36%	N=361	100%	N=995
Used bus, rail, subway or other public transportation instead of driving	0%	N=5	1%	N=6	5%	N=45	94%	N=941	100%	N=997
Carpooled with other adults or children instead of driving alone	8%	N=82	13%	N=132	14%	N=141	64%	N=639	100%	N=994
Walked or biked instead of driving	17%	N=165	20%	N=194	23%	N=228	41%	N=409	100%	N=997
Volunteered your time to some group/activity in Jupiter	6%	N=62	11%	N=106	21%	N=206	62%	N=621	100%	N=994
Participated in a club	5%	N=45	7%	N=67	10%	N=98	79%	N=777	100%	N=987

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?										
Talked to or visited with your immediate neighbors	48%	N=480	33%	N=323	15%	N=150	4%	N=41	100%	N=994
Done a favor for a neighbor	20%	N=202	27%	N=263	42%	N=412	11%	N=114	100%	N=991

Table 45: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?										
	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Residential development	0%	N=3	2%	N=20	23%	N=224	75%	N=730	100%	N=977
Watched (online or on television) a local public meeting	1%	N=10	3%	N=28	17%	N=162	80%	N=773	100%	N=972

Table 46: Question 10

Please rate the quality of each of the following services in Jupiter:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	45%	N=424	32%	N=301	6%	N=53	3%	N=24	15%	N=140	100%	N=942
Fire services	47%	N=439	20%	N=189	1%	N=6	0%	N=1	32%	N=303	100%	N=937
Ambulance or emergency medical services	42%	N=397	17%	N=162	2%	N=16	0%	N=1	39%	N=366	100%	N=941
Crime prevention	29%	N=268	37%	N=350	7%	N=62	3%	N=29	24%	N=230	100%	N=939
Fire prevention and education	21%	N=201	24%	N=224	3%	N=28	1%	N=10	51%	N=473	100%	N=935
Traffic enforcement	24%	N=226	35%	N=330	16%	N=153	8%	N=75	16%	N=150	100%	N=935
Street repair	23%	N=212	43%	N=406	22%	N=203	6%	N=54	7%	N=66	100%	N=941
Street cleaning	27%	N=251	41%	N=389	15%	N=142	4%	N=36	13%	N=120	100%	N=938
Street lighting	27%	N=249	47%	N=435	20%	N=188	4%	N=41	2%	N=21	100%	N=935
Sidewalk maintenance	23%	N=211	48%	N=449	18%	N=166	5%	N=43	7%	N=62	100%	N=931
Traffic signal timing	13%	N=119	36%	N=340	27%	N=249	22%	N=207	3%	N=25	100%	N=939
Bus or transit services	4%	N=34	5%	N=49	3%	N=27	9%	N=88	79%	N=737	100%	N=936
Garbage collection	53%	N=494	40%	N=373	4%	N=34	1%	N=12	3%	N=25	100%	N=938
Recycling	49%	N=455	38%	N=359	7%	N=61	3%	N=25	4%	N=37	100%	N=938
Yard waste pick-up	45%	N=422	31%	N=291	8%	N=79	3%	N=24	13%	N=123	100%	N=939
Storm drainage	25%	N=236	44%	N=410	13%	N=123	4%	N=42	13%	N=125	100%	N=935

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Please rate the quality of each of the following services in Jupiter:												
Drinking water	36%	N=337	41%	N=388	13%	N=121	5%	N=46	5%	N=45	100%	N=937
Sewer services	41%	N=380	43%	N=402	6%	N=56	0%	N=4	10%	N=95	100%	N=936
Power (electric and/or gas) utility	46%	N=428	46%	N=427	7%	N=70	1%	N=5	1%	N=7	100%	N=938
Utility billing	37%	N=347	47%	N=442	10%	N=98	4%	N=35	1%	N=13	100%	N=935
Town parks	47%	N=442	39%	N=368	5%	N=48	1%	N=10	7%	N=68	100%	N=937
Recreation programs or classes	19%	N=178	30%	N=278	7%	N=62	1%	N=13	43%	N=402	100%	N=935
Recreation centers or facilities	24%	N=221	33%	N=307	6%	N=59	1%	N=12	36%	N=332	100%	N=932
Land use, planning and zoning	12%	N=115	29%	N=269	21%	N=192	11%	N=104	27%	N=255	100%	N=935
Code enforcement (weeds, abandoned buildings, etc.)	15%	N=138	33%	N=313	13%	N=126	4%	N=40	34%	N=321	100%	N=937
Animal control	14%	N=131	32%	N=304	8%	N=71	4%	N=34	42%	N=395	100%	N=935
Economic development	12%	N=115	33%	N=305	16%	N=153	5%	N=48	33%	N=313	100%	N=935
Health services	24%	N=222	38%	N=351	10%	N=89	2%	N=14	27%	N=256	100%	N=932
Public library services	34%	N=317	29%	N=273	2%	N=18	0%	N=2	35%	N=323	100%	N=933
Public information services	16%	N=153	38%	N=357	8%	N=75	2%	N=16	36%	N=332	100%	N=933
Cable television	17%	N=155	42%	N=394	18%	N=167	9%	N=89	14%	N=132	100%	N=936
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	35%	N=321	44%	N=409	5%	N=45	2%	N=14	15%	N=137	100%	N=925
Preservation of natural areas such as open space, farmlands and greenbelts	30%	N=284	38%	N=352	15%	N=142	9%	N=84	8%	N=75	100%	N=937
Jupiter open space	30%	N=278	36%	N=333	18%	N=170	8%	N=79	8%	N=76	100%	N=936
Town-sponsored special events	24%	N=229	40%	N=376	12%	N=113	2%	N=16	22%	N=203	100%	N=937
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	35%	N=331	39%	N=363	8%	N=73	1%	N=12	17%	N=155	100%	N=934

Table 47: Question 11

Overall, how would you rate the quality of the services provided by each of the following?												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	37%	N=324	47%	N=419	9%	N=83	1%	N=10	5%	N=46	100%	N=882
The Federal Government	10%	N=85	34%	N=294	27%	N=234	9%	N=76	21%	N=186	100%	N=875

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Table 48: Question 12

Please rate the following categories of Jupiter government performance:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	16%	N=145	43%	N=383	27%	N=239	6%	N=53	7%	N=63	100%	N=883
The overall direction that Jupiter is taking	13%	N=117	43%	N=380	22%	N=191	14%	N=123	8%	N=70	100%	N=881
The job Jupiter government does at welcoming resident involvement	14%	N=124	30%	N=264	22%	N=198	7%	N=62	26%	N=233	100%	N=882
Overall confidence in Jupiter government	13%	N=115	39%	N=346	27%	N=238	9%	N=79	12%	N=103	100%	N=882
Generally acting in the best interest of the community	14%	N=123	37%	N=324	26%	N=233	11%	N=94	12%	N=106	100%	N=881
Being honest	14%	N=125	32%	N=279	19%	N=163	7%	N=61	28%	N=250	100%	N=877
Treating all residents fairly	16%	N=139	32%	N=277	16%	N=137	7%	N=65	30%	N=262	100%	N=881

Table 49: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Residential development	72%	N=620	25%	N=212	3%	N=28	0%	N=2	100%	N=863
Overall ease of getting to the places you usually have to visit	45%	N=387	47%	N=402	8%	N=67	1%	N=5	100%	N=862
Quality of overall natural environment in Jupiter	61%	N=521	31%	N=269	7%	N=58	1%	N=10	100%	N=858
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	43%	N=374	43%	N=372	11%	N=97	2%	N=17	100%	N=859
Health and wellness opportunities in Jupiter	39%	N=332	37%	N=315	22%	N=191	3%	N=23	100%	N=861
Overall opportunities for education and enrichment	34%	N=297	37%	N=317	24%	N=210	4%	N=37	100%	N=861
Overall economic health of Jupiter	50%	N=428	40%	N=346	9%	N=75	1%	N=10	100%	N=859
Sense of community	39%	N=331	42%	N=361	16%	N=138	3%	N=23	100%	N=853

Table 50: Question 14

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In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered "yes," please provide your impression of the following:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Residential development	35%	N=241	27%	N=190	5%	N=35	2%	N=17	30%	N=210	100%	N=693
Responsiveness	36%	N=250	24%	N=165	5%	N=35	6%	N=38	29%	N=197	100%	N=686
Courtesy	43%	N=291	23%	N=158	3%	N=20	2%	N=16	29%	N=199	100%	N=684

Table 51: Question 15

Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Residential development	65%	N=544	27%	N=221	7%	N=62	1%	N=4	100%	N=832
Reducing use of single-use plastics and styrofoam	41%	N=345	27%	N=227	22%	N=179	10%	N=80	100%	N=831
Encouraging proper recycling	49%	N=410	32%	N=262	16%	N=134	3%	N=23	100%	N=829
Taking steps to mitigate sea level rise and the impacts of climate change	48%	N=392	27%	N=219	15%	N=123	10%	N=86	100%	N=820
Preserving sea grass beds and encouraging new growth	56%	N=463	29%	N=236	13%	N=108	2%	N=17	100%	N=825
Preserving, managing and creating open spaces and natural areas, including public access	60%	N=494	33%	N=274	6%	N=51	1%	N=9	100%	N=828

Table 52: Question 16

To what degree, if at all, are each of the following a problem in the Town of Jupiter?												
	Not a problem	Not a problem	Minor problem	Minor problem	Moderate problem	Moderate problem	Major problem	Major problem	Don't know	Don't know	Total	Total
Residential development	4%	N=37	10%	N=82	35%	N=294	49%	N=412	1%	N=9	100%	N=834
Allowing too much housing density (number of units allowed per acre)	8%	N=69	14%	N=114	30%	N=250	43%	N=362	5%	N=39	100%	N=833
Allowing increased building heights	20%	N=163	14%	N=118	24%	N=195	37%	N=310	5%	N=42	100%	N=829

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To what degree, if at all, are each of the following a problem in the Town of Jupiter?												
Allowing changes in zoning/use (e.g. types of establishments or businesses)	19%	N=156	14%	N=119	26%	N=218	24%	N=203	16%	N=136	100%	N=832
Allowing residential development to be added/combined with existing commercial or retail developments to create mixed-use areas	32%	N=268	19%	N=154	20%	N=169	16%	N=135	12%	N=102	100%	N=828
Allowing less stringent requirements for parking and zoning for historic structures that are being preserved and redeveloped for new use	25%	N=213	17%	N=139	22%	N=187	15%	N=123	21%	N=173	100%	N=835

Table 53: Question 17

To what extent do you agree or disagree with each of the following statements?												
	Strongly agree	Strongly agree	Somewhat agree	Somewhat agree	Somewhat disagree	Somewhat disagree	Strongly disagree	Strongly disagree	Total	Total		
Residential development	9%	N=73	20%	N=164	21%	N=169	50%	N=407	100%	N=812		
It is acceptable to relax codes such as those listed above if developers provide public amenities (like greenspace, public art, public access to waterways)	14%	N=110	29%	N=238	21%	N=173	36%	N=288	100%	N=809		

Table 54: Question 18

The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development?												
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total		
Residential development	11%	N=89	12%	N=96	35%	N=282	42%	N=344	100%	N=810		
Retail development (shopping and services)	6%	N=47	14%	N=118	41%	N=332	39%	N=318	100%	N=814		
Commercial development (offices, medical, industrial)	4%	N=33	9%	N=73	41%	N=337	46%	N=371	100%	N=814		
Restaurants	8%	N=68	17%	N=137	41%	N=330	34%	N=273	100%	N=808		

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The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development?										
Bioscience/Hi-tech	11%	N=93	21%	N=170	39%	N=314	29%	N=233	100%	N=810
Indoor recreation (fitness activities)	12%	N=93	20%	N=163	34%	N=276	34%	N=275	100%	N=808
Entertainment/arts	16%	N=126	26%	N=208	37%	N=301	22%	N=175	100%	N=811

Table 55: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?												
	Never	Never	Rarely	Rarely	Sometimes	Sometimes	Usually	Usually	Always	Always	Total	Total
Residential development	4%	N=32	3%	N=22	6%	N=48	15%	N=122	73%	N=591	100%	N=815
Purchase goods or services from a business located in Jupiter	0%	N=2	1%	N=11	17%	N=138	54%	N=443	28%	N=228	100%	N=821
Eat at least 5 portions of fruits and vegetables a day	3%	N=28	10%	N=82	36%	N=294	33%	N=268	18%	N=145	100%	N=817
Participate in moderate or vigorous physical activity	1%	N=6	9%	N=70	29%	N=234	34%	N=278	28%	N=226	100%	N=813
Read or watch local news (via television, paper, computer, etc.)	4%	N=36	12%	N=95	15%	N=119	30%	N=248	39%	N=321	100%	N=819
Vote in local elections	8%	N=65	6%	N=45	9%	N=75	21%	N=172	56%	N=461	100%	N=818

Table 56: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	36%	N=291
Very good	43%	N=352
Good	18%	N=149
Fair	3%	N=25
Poor	0%	N=3
Total	100%	N=820

Table 57: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	17%	N=139
Somewhat positive	27%	N=215
Neutral	46%	N=370
Somewhat negative	9%	N=75

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What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very negative	1%	N=12
Total	100%	N=811

Table 58: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=471
Working part time for pay	11%	N=86
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	3%	N=23
Fully retired	27%	N=220
Total	100%	N=813

Table 59: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	28%	N=211
Yes, from home	14%	N=106
No	59%	N=449
Total	100%	N=766

Table 60: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	13%	N=110
2 to 5 years	23%	N=189
6 to 10 years	19%	N=158
11 to 20 years	18%	N=149
More than 20 years	26%	N=213
Total	100%	N=820

Table 61: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	55%	N=749
Building with two or more homes (duplex, townhome, apartment or condominium)	43%	N=587
Mobile home	1%	N=8
Other	1%	N=20
Total	100%	N=1363

Table 62: Question D8

Is this house, apartment or mobile home...	Percent	Number
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Is this house, apartment or mobile home...	Percent	Number
Rented	23%	N=317
Owned	77%	N=1043
Total	100%	N=1360

Table 63: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=11
\$300 to \$599 per month	5%	N=34
\$600 to \$999 per month	9%	N=67
\$1,000 to \$1,499 per month	16%	N=119
\$1,500 to \$2,499 per month	37%	N=274
\$2,500 or more per month	32%	N=233
Total	100%	N=738

Table 64: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	71%	N=530
Yes	29%	N=211
Total	100%	N=741

Table 65: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=549
Yes	32%	N=259
Total	100%	N=808

Table 66: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=22
\$25,000 to \$49,999	7%	N=55
\$50,000 to \$99,999	33%	N=247
\$100,000 to \$149,999	22%	N=163
\$150,000 or more	35%	N=264
Total	100%	N=752

Table 67: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
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Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=739
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=69
Total	100%	N=808

Table 68: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	3%	N=24
Black or African American	1%	N=5
White	96%	N=763
Other	3%	N=27

Total may exceed 100% as respondents could select more than one option.

Table 69: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=11
25 to 34 years	17%	N=238
35 to 44 years	15%	N=206
45 to 54 years	23%	N=316
55 to 64 years	19%	N=264
65 to 74 years	19%	N=260
75 years or older	6%	N=90
Total	100%	N=1386

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Table 70: Question D16

What is your sex?	Percent	Number
Female	51%	N=689
Male	49%	N=659
Total	100%	N=1347

Table 71: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=671
Land line	4%	N=33
Both	13%	N=109
Total	100%	N=813



Jupiter, FL

Technical Appendices

2019



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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Total	Total
	Excellent	N	Good	N	Fair	N	Poor	N	100%	N
Jupiter as a place to live	63%	N=355	33%	N=186	2%	N=11	2%	N=10	100%	N=562
Your neighborhood as a place to live	58%	N=328	35%	N=198	5%	N=29	1%	N=8	100%	N=563
Jupiter as a place to raise children	52%	N=214	38%	N=155	8%	N=34	2%	N=7	100%	N=410
Jupiter as a place to work	38%	N=143	36%	N=137	20%	N=76	5%	N=19	100%	N=374
Jupiter as a place to visit	58%	N=310	31%	N=167	9%	N=48	2%	N=9	100%	N=535
Jupiter as a place to retire	56%	N=284	32%	N=162	7%	N=34	5%	N=27	100%	N=507
The overall quality of life in Jupiter	54%	N=304	39%	N=222	5%	N=30	1%	N=6	100%	N=562

Table 2: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	Total
	Excellent	N	Good	N	Fair	N	Poor	N	100%	N
Overall feeling of safety in Jupiter	40%	N=222	49%	N=273	10%	N=56	2%	N=10	100%	N=561
Overall ease of getting to the places you usually have to visit	33%	N=185	41%	N=230	21%	N=115	5%	N=29	100%	N=558
Quality of overall natural environment in Jupiter	44%	N=242	43%	N=238	12%	N=64	2%	N=11	100%	N=556
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	23%	N=128	50%	N=277	19%	N=103	9%	N=48	100%	N=556
Health and wellness opportunities in Jupiter	47%	N=248	38%	N=201	12%	N=66	3%	N=15	100%	N=531
Overall opportunities for education and enrichment	35%	N=157	46%	N=209	17%	N=76	3%	N=12	100%	N=454
Overall economic health of Jupiter	37%	N=185	49%	N=248	12%	N=61	2%	N=10	100%	N=504
Sense of community	26%	N=139	48%	N=259	22%	N=117	5%	N=26	100%	N=541
Overall image or reputation of Jupiter	51%	N=284	41%	N=228	6%	N=34	1%	N=6	100%	N=552

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	Total
	Very likely	N	Somewhat likely	N	Somewhat unlikely	N	Very unlikely	N	100%	N
Recommend living in Jupiter to someone who asks	67%	N=375	26%	N=147	4%	N=24	2%	N=14	100%	N=560
Remain in Jupiter for the next five years	77%	N=423	15%	N=85	4%	N=24	4%	N=20	100%	N=551

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Table 4: Question 4

Please rate how safe or unsafe you feel:												
	Very safe	Very safe	Somewhat safe	Somewhat safe	Neither safe nor unsafe	Neither safe nor unsafe	Somewhat unsafe	Somewhat unsafe	Very unsafe	Very unsafe	Total	Total
In your neighborhood during the day	77%	N=429	20%	N=108	2%	N=9	1%	N=3	1%	N=5	100%	N=554
In Jupiter's downtown/commercial area during the day	65%	N=338	27%	N=142	5%	N=24	3%	N=15	1%	N=3	100%	N=522

Table 5: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Traffic flow on major streets	12%	N=66	33%	N=184	35%	N=195	20%	N=113	100%	N=557
Ease of public parking	20%	N=105	44%	N=234	30%	N=161	6%	N=30	100%	N=530
Ease of travel by car in Jupiter	20%	N=107	44%	N=243	28%	N=156	8%	N=42	100%	N=549
Ease of travel by public transportation in Jupiter	8%	N=15	17%	N=31	27%	N=49	49%	N=91	100%	N=186
Ease of travel by bicycle in Jupiter	19%	N=71	38%	N=142	27%	N=99	16%	N=59	100%	N=371
Ease of walking in Jupiter	26%	N=131	47%	N=240	22%	N=111	5%	N=26	100%	N=509
Availability of paths and walking trails	29%	N=152	49%	N=253	16%	N=85	5%	N=28	100%	N=518
Air quality	44%	N=237	46%	N=250	10%	N=52	0%	N=2	100%	N=541
Cleanliness of Jupiter	40%	N=224	50%	N=276	9%	N=51	1%	N=5	100%	N=556
Overall appearance of Jupiter	44%	N=246	47%	N=262	8%	N=43	1%	N=3	100%	N=554
Public places where people want to spend time	35%	N=188	49%	N=264	14%	N=75	2%	N=9	100%	N=536
Variety of housing options	21%	N=106	40%	N=203	27%	N=137	11%	N=56	100%	N=501
Availability of affordable quality housing	11%	N=51	25%	N=119	31%	N=148	32%	N=151	100%	N=469
Fitness opportunities (including exercise classes and paths or trails, etc.)	38%	N=195	46%	N=240	13%	N=69	3%	N=15	100%	N=520
Recreational opportunities	39%	N=209	46%	N=244	12%	N=64	3%	N=15	100%	N=532
Availability of affordable quality food	34%	N=186	46%	N=253	17%	N=95	3%	N=15	100%	N=550
Availability of affordable quality health care	32%	N=160	46%	N=232	18%	N=94	4%	N=21	100%	N=506
Availability of preventive health services	32%	N=146	50%	N=231	14%	N=65	3%	N=16	100%	N=459
Availability of affordable quality mental health care	21%	N=49	35%	N=83	27%	N=63	17%	N=40	100%	N=236

Table 6: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Availability of affordable quality child care/preschool	19%	N=35	41%	N=76	28%	N=51	12%	N=23	100%	N=185
K-12 education	36%	N=102	44%	N=126	15%	N=44	5%	N=14	100%	N=286
Adult educational opportunities	23%	N=73	51%	N=162	21%	N=67	5%	N=18	100%	N=319
Opportunities to attend cultural/arts/music activities	31%	N=150	42%	N=204	22%	N=107	5%	N=22	100%	N=483
Opportunities to participate in religious or spiritual events and activities	35%	N=136	52%	N=203	12%	N=47	2%	N=7	100%	N=394

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Please rate each of the following characteristics as they relate to Jupiter as a whole:										
Employment opportunities	16%	N=50	38%	N=121	40%	N=129	7%	N=21	100%	N=321
Shopping opportunities	30%	N=161	47%	N=254	18%	N=96	6%	N=31	100%	N=543
Cost of living in Jupiter	6%	N=33	32%	N=175	42%	N=228	19%	N=104	100%	N=540
Overall quality of business and service establishments in Jupiter	26%	N=136	53%	N=281	18%	N=96	3%	N=18	100%	N=530
Vibrant downtown/commercial area	12%	N=62	38%	N=193	39%	N=198	12%	N=60	100%	N=513
Overall quality of new development in Jupiter	18%	N=90	46%	N=227	27%	N=133	9%	N=44	100%	N=495
Opportunities to participate in social events and activities	26%	N=132	50%	N=256	22%	N=110	2%	N=11	100%	N=509
Opportunities to volunteer	33%	N=141	43%	N=182	19%	N=79	5%	N=20	100%	N=422
Opportunities to participate in community matters	26%	N=114	51%	N=219	17%	N=75	5%	N=23	100%	N=430
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=89	42%	N=180	29%	N=125	8%	N=36	100%	N=430
Neighborliness of residents in Jupiter	20%	N=102	52%	N=269	21%	N=108	7%	N=34	100%	N=514

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No	No	Yes	Yes	Total	Total
Made efforts to conserve water	19%	N=103	81%	N=451	100%	N=554
Made efforts to make your home more energy efficient	27%	N=146	73%	N=401	100%	N=547
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	70%	N=378	30%	N=166	100%	N=544
Household member was a victim of a crime in Jupiter	94%	N=515	6%	N=35	100%	N=550
Reported a crime to the police in Jupiter	85%	N=470	15%	N=81	100%	N=551
Stocked supplies in preparation for an emergency	19%	N=103	81%	N=450	100%	N=553
Campaigned or advocated for an issue, cause or candidate	79%	N=434	21%	N=116	100%	N=550
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	63%	N=344	37%	N=204	100%	N=548
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	84%	N=461	16%	N=90	100%	N=550

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?										
	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Used Jupiter recreation centers or their services	8%	N=45	18%	N=101	30%	N=162	44%	N=239	100%	N=547
Visited a neighborhood park or Town park	18%	N=98	35%	N=190	34%	N=183	13%	N=73	100%	N=545
Used Jupiter public libraries or their services	7%	N=40	25%	N=137	27%	N=146	41%	N=225	100%	N=548
Participated in religious or spiritual activities in Jupiter	12%	N=68	18%	N=100	21%	N=113	49%	N=267	100%	N=548
Attended a Town-sponsored event	1%	N=3	9%	N=51	51%	N=277	39%	N=214	100%	N=546
Used bus, rail, subway or other public transportation instead of driving	1%	N=6	2%	N=11	8%	N=46	88%	N=484	100%	N=548
Carpooled with other adults or children instead of driving alone	8%	N=44	17%	N=91	18%	N=97	58%	N=317	100%	N=549
Walked or biked instead of driving	16%	N=88	22%	N=122	27%	N=145	35%	N=189	100%	N=545

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?										
Volunteered your time to some group/activity in Jupiter	7%	N=38	11%	N=62	27%	N=148	55%	N=297	100%	N=545
Participated in a club	6%	N=33	9%	N=48	14%	N=76	71%	N=386	100%	N=543
Talked to or visited with your immediate neighbors	53%	N=292	27%	N=151	15%	N=83	5%	N=26	100%	N=552
Done a favor for a neighbor	25%	N=140	26%	N=142	38%	N=210	11%	N=59	100%	N=551

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?										
Attended a local public meeting	1%	N=6	3%	N=17	22%	N=119	74%	N=406	100%	N=548
Watched (online or on television) a local public meeting	1%	N=7	2%	N=12	15%	N=79	82%	N=447	100%	N=545

Table 10: Question 10

Please rate the quality of each of the following services in Jupiter:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Police services	48%	N=233	46%	N=222	5%	N=24	1%	N=5	100%	N=484
Fire services	59%	N=239	40%	N=163	1%	N=4	0%	N=2	100%	N=408
Ambulance or emergency medical services	59%	N=222	39%	N=147	2%	N=7	1%	N=3	100%	N=379
Crime prevention	33%	N=135	50%	N=209	13%	N=54	4%	N=16	100%	N=414
Fire prevention and education	37%	N=116	47%	N=148	15%	N=47	2%	N=5	100%	N=316
Traffic enforcement	25%	N=116	48%	N=225	19%	N=89	8%	N=36	100%	N=465
Street repair	19%	N=93	50%	N=250	23%	N=116	8%	N=37	100%	N=496
Street cleaning	24%	N=114	54%	N=255	17%	N=78	5%	N=23	100%	N=471
Street lighting	22%	N=117	55%	N=291	18%	N=94	6%	N=31	100%	N=533
Sidewalk maintenance	26%	N=132	49%	N=250	19%	N=97	6%	N=31	100%	N=509
Traffic signal timing	14%	N=70	41%	N=213	28%	N=143	18%	N=92	100%	N=519
Bus or transit services	15%	N=20	33%	N=44	21%	N=27	31%	N=40	100%	N=131
Garbage collection	52%	N=276	39%	N=206	7%	N=35	2%	N=10	100%	N=528
Recycling	52%	N=271	38%	N=200	9%	N=45	2%	N=9	100%	N=525
Yard waste pick-up	49%	N=213	40%	N=173	8%	N=36	3%	N=13	100%	N=435
Storm drainage	35%	N=164	45%	N=212	12%	N=56	8%	N=38	100%	N=470
Drinking water	33%	N=173	41%	N=216	15%	N=80	10%	N=53	100%	N=522
Sewer services	38%	N=182	54%	N=255	7%	N=32	1%	N=6	100%	N=475
Power (electric and/or gas) utility	41%	N=218	50%	N=264	8%	N=42	1%	N=5	100%	N=529
Utility billing	33%	N=171	51%	N=260	13%	N=69	3%	N=14	100%	N=514
Town parks	48%	N=244	43%	N=216	8%	N=39	1%	N=7	100%	N=506
Recreation programs or classes	31%	N=102	53%	N=175	14%	N=48	1%	N=4	100%	N=329
Recreation centers or facilities	33%	N=123	52%	N=193	11%	N=42	3%	N=12	100%	N=370

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Please rate the quality of each of the following services in Jupiter:										
Land use, planning and zoning	16%	N=64	37%	N=148	34%	N=134	14%	N=54	100%	N=400
Code enforcement (weeds, abandoned buildings, etc.)	21%	N=76	47%	N=170	24%	N=87	7%	N=25	100%	N=357
Animal control	23%	N=74	48%	N=153	17%	N=54	11%	N=35	100%	N=316
Economic development	21%	N=79	49%	N=180	22%	N=82	7%	N=26	100%	N=367
Health services	34%	N=141	55%	N=226	9%	N=38	2%	N=10	100%	N=415
Public library services	49%	N=188	43%	N=165	7%	N=26	1%	N=5	100%	N=385
Public information services	27%	N=96	54%	N=190	16%	N=55	3%	N=11	100%	N=353
Cable television	19%	N=86	40%	N=181	26%	N=116	14%	N=64	100%	N=448
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	39%	N=184	50%	N=236	10%	N=46	2%	N=7	100%	N=474
Preservation of natural areas such as open space, farmlands and greenbelts	35%	N=164	42%	N=195	16%	N=76	7%	N=34	100%	N=470
Jupiter open space	30%	N=140	43%	N=198	20%	N=92	7%	N=33	100%	N=462
Town-sponsored special events	29%	N=126	52%	N=225	16%	N=72	3%	N=14	100%	N=437
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	35%	N=162	52%	N=244	12%	N=56	1%	N=4	100%	N=466

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
The Town of Jupiter	35%	N=178	55%	N=279	10%	N=49	1%	N=5	100%	N=511
The Federal Government	14%	N=60	35%	N=156	36%	N=161	15%	N=64	100%	N=441

Table 12: Question 12

Please rate the following categories of Jupiter government performance:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
The value of services for the taxes paid to Jupiter	18%	N=89	50%	N=249	26%	N=131	6%	N=29	100%	N=498
The overall direction that Jupiter is taking	16%	N=80	45%	N=223	30%	N=147	9%	N=47	100%	N=497
The job Jupiter government does at welcoming resident involvement	18%	N=69	47%	N=179	26%	N=97	9%	N=33	100%	N=377
Overall confidence in Jupiter government	19%	N=89	45%	N=214	27%	N=129	8%	N=39	100%	N=471
Generally acting in the best interest of the community	21%	N=100	41%	N=196	28%	N=132	10%	N=46	100%	N=474
Being honest	24%	N=94	40%	N=159	31%	N=123	6%	N=22	100%	N=399
Treating all residents fairly	24%	N=96	44%	N=173	23%	N=88	9%	N=34	100%	N=391

Table 13: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Overall feeling of safety in Jupiter	70%	N=389	24%	N=135	4%	N=21	1%	N=7	100%	N=553
Overall ease of getting to the places you usually have to visit	37%	N=203	49%	N=268	14%	N=75	1%	N=3	100%	N=550

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Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:										
Quality of overall natural environment in Jupiter	54%	N=292	39%	N=214	6%	N=35	1%	N=4	100%	N=546
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	38%	N=208	48%	N=262	12%	N=68	2%	N=12	100%	N=549
Health and wellness opportunities in Jupiter	33%	N=181	45%	N=248	21%	N=112	1%	N=5	100%	N=546
Overall opportunities for education and enrichment	31%	N=173	42%	N=231	24%	N=135	2%	N=12	100%	N=550
Overall economic health of Jupiter	44%	N=243	45%	N=249	10%	N=53	1%	N=5	100%	N=549
Sense of community	36%	N=199	44%	N=239	20%	N=108	0%	N=3	100%	N=549

Table 14: Question 14

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered "yes," please provide your impression of the following:										
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Total	Total
Knowledge	49%	N=111	41%	N=93	5%	N=12	4%	N=10	100%	N=226
Responsiveness	50%	N=112	36%	N=81	9%	N=20	5%	N=12	100%	N=225
Courtesy	59%	N=129	31%	N=68	7%	N=16	3%	N=7	100%	N=221

Table 15: Question 15

Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Managing how runoff and/or other environmental factors affect water quality of lakes, streams, rivers, inlet waterways and beaches and their habitats	67%	N=366	27%	N=150	5%	N=26	1%	N=6	100%	N=548
Reducing use of single-use plastics and styrofoam	41%	N=226	29%	N=156	22%	N=122	8%	N=44	100%	N=548
Encouraging proper recycling	51%	N=280	34%	N=186	13%	N=72	2%	N=13	100%	N=551
Taking steps to mitigate sea level rise and the impacts of climate change	50%	N=268	27%	N=143	15%	N=79	9%	N=46	100%	N=537
Preserving sea grass beds and encouraging new growth	54%	N=295	33%	N=179	11%	N=62	1%	N=8	100%	N=544
Preserving, managing and creating open spaces and natural areas, including public access	59%	N=321	30%	N=161	11%	N=58	1%	N=4	100%	N=545

Table 16: Question 16

To what degree, if at all, are each of the following a problem in the Town of Jupiter?										
	Not a problem	Not a problem	Minor problem	Minor problem	Moderate problem	Moderate problem	Major problem	Major problem	Total	Total
Increased traffic due to new development	5%	N=27	15%	N=83	34%	N=181	46%	N=248	100%	N=538

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How often, if at all, do you do each of the following, considering all of the times you could?												
Recycle at home	3%	N=16	1%	N=8	5%	N=30	17%	N=92	74%	N=406	100%	N=551
Purchase goods or services from a business located in Jupiter	0%	N=1	0%	N=1	14%	N=76	50%	N=274	36%	N=201	100%	N=553
Eat at least 5 portions of fruits and vegetables a day	3%	N=15	11%	N=59	36%	N=197	33%	N=184	17%	N=96	100%	N=551
Participate in moderate or vigorous physical activity	3%	N=16	7%	N=37	29%	N=162	32%	N=179	29%	N=158	100%	N=552
Read or watch local news (via television, paper, computer, etc.)	3%	N=14	10%	N=57	16%	N=88	28%	N=154	43%	N=240	100%	N=554
Vote in local elections	8%	N=46	6%	N=31	9%	N=52	21%	N=116	56%	N=307	100%	N=552

Table 20: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	29%	N=162
Very good	49%	N=272
Good	18%	N=100
Fair	3%	N=16
Poor	0%	N=2
Total	100%	N=552

Table 21: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	15%	N=81
Somewhat positive	27%	N=148
Neutral	50%	N=276
Somewhat negative	8%	N=42
Very negative	1%	N=4
Total	100%	N=551

Table 22: Question D4

What is your employment status?	Percent	Number
Working full time for pay	56%	N=307
Working part time for pay	8%	N=42
Unemployed, looking for paid work	2%	N=11
Unemployed, not looking for paid work	2%	N=11
Fully retired	32%	N=177
Total	100%	N=548

Table 23: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	24%	N=124
Yes, from home	13%	N=68
No	64%	N=335
Total	100%	N=527

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Table 24: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	12%	N=67
2 to 5 years	23%	N=126
6 to 10 years	17%	N=92
11 to 20 years	20%	N=112
More than 20 years	28%	N=157
Total	100%	N=554

Table 25: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	54%	N=300
Building with two or more homes (duplex, townhome, apartment or condominium)	44%	N=246
Mobile home	0%	N=2
Other	2%	N=11
Total	100%	N=559

Table 26: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	22%	N=123
Owned	78%	N=432
Total	100%	N=555

Table 27: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=9
\$300 to \$599 per month	5%	N=25
\$600 to \$999 per month	7%	N=35
\$1,000 to \$1,499 per month	15%	N=80
\$1,500 to \$2,499 per month	35%	N=182
\$2,500 or more per month	37%	N=195
Total	100%	N=525

Table 28: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	72%	N=393
Yes	28%	N=153
Total	100%	N=546

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Table 29: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	64%	N=354
Yes	36%	N=197
Total	100%	N=550

Table 30: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	6%	N=29
\$25,000 to \$49,999	11%	N=58
\$50,000 to \$99,999	26%	N=137
\$100,000 to \$149,999	23%	N=122
\$150,000 or more	34%	N=177
Total	100%	N=522

Table 31: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	92%	N=502
Yes, I consider myself to be Spanish, Hispanic or Latino	8%	N=41
Total	100%	N=543

Table 32: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=1
Asian, Asian Indian or Pacific Islander	4%	N=23
Black or African American	0%	N=0
White	95%	N=511
Other	2%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 33: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=3
25 to 34 years	17%	N=93
35 to 44 years	15%	N=83
45 to 54 years	23%	N=126
55 to 64 years	14%	N=77
65 to 74 years	16%	N=88
75 years or older	15%	N=83
Total	100%	N=554

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Table 34: Question D16

What is your sex?	Percent	Number
Female	52%	N=284
Male	48%	N=267
Total	100%	N=552

Table 35: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=456
Land line	6%	N=34
Both	11%	N=61
Total	100%	N=551

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 36: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Don't know	Don't know	Total	Total
	%	N	%	N	%	N	%	N	%	N	%	N
Jupiter as a place to live	63%	N=355	33%	N=186	2%	N=11	2%	N=10	0%	N=1	100%	N=564
Your neighborhood as a place to live	58%	N=328	35%	N=198	5%	N=29	1%	N=8	0%	N=2	100%	N=564
Jupiter as a place to raise children	39%	N=214	28%	N=155	6%	N=34	1%	N=7	25%	N=139	100%	N=550
Jupiter as a place to work	26%	N=143	25%	N=137	14%	N=76	3%	N=19	32%	N=174	100%	N=549
Jupiter as a place to visit	57%	N=310	30%	N=167	9%	N=48	2%	N=9	3%	N=14	100%	N=549
Jupiter as a place to retire	51%	N=284	29%	N=162	6%	N=34	5%	N=27	9%	N=48	100%	N=556
The overall quality of life in Jupiter	54%	N=304	39%	N=222	5%	N=30	1%	N=6	0%	N=0	100%	N=562

Table 37: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know	Don't know	Total	Total
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Jupiter	39%	N=222	49%	N=273	10%	N=56	2%	N=10	0%	N=1	100%	N=562
Overall ease of getting to the places you usually have to visit	33%	N=185	41%	N=230	20%	N=115	5%	N=29	0%	N=2	100%	N=560
Quality of overall natural environment in Jupiter	43%	N=242	43%	N=238	12%	N=64	2%	N=11	0%	N=3	100%	N=559
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	23%	N=128	50%	N=277	18%	N=103	9%	N=48	1%	N=4	100%	N=560
Health and wellness opportunities in Jupiter	44%	N=248	36%	N=201	12%	N=66	3%	N=15	5%	N=30	100%	N=561
Overall opportunities for education and enrichment	28%	N=157	38%	N=209	14%	N=76	2%	N=12	18%	N=102	100%	N=556
Overall economic health of Jupiter	33%	N=185	44%	N=248	11%	N=61	2%	N=10	10%	N=54	100%	N=558
Sense of community	25%	N=139	47%	N=259	21%	N=117	5%	N=26	3%	N=17	100%	N=557
Overall image or reputation of Jupiter	51%	N=284	41%	N=228	6%	N=34	1%	N=6	2%	N=9	100%	N=560

Table 38: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know	Don't know	Total	Total
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Jupiter to someone who asks	67%	N=375	26%	N=147	4%	N=24	2%	N=14	0%	N=0	100%	N=560
Remain in Jupiter for the next five years	75%	N=423	15%	N=85	4%	N=24	4%	N=20	2%	N=9	100%	N=561

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Table 39: Question 4

Please rate how safe or unsafe you feel:														
	Very safe	Very safe	Somewhat safe	Somewhat safe	Neither safe nor unsafe	Neither safe nor unsafe	Somewhat unsafe	Somewhat unsafe	Very unsafe	Very unsafe	Don't know	Don't know	Total	Total
In your neighborhood during the day	77%	N=429	20%	N=108	2%	N=9	1%	N=3	1%	N=5	0%	N=0	100%	N=554
In Jupiter's downtown/commercial area during the day	62%	N=338	26%	N=142	5%	N=24	3%	N=15	0%	N=3	4%	N=20	100%	N=543

Table 40: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:														
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total		
Traffic flow on major streets	12%	N=66	33%	N=184	35%	N=195	20%	N=113	0%	N=0	100%	N=557		
Ease of public parking	19%	N=105	42%	N=234	29%	N=161	5%	N=30	5%	N=25	100%	N=556		
Ease of travel by car in Jupiter	19%	N=107	44%	N=243	28%	N=156	8%	N=42	1%	N=7	100%	N=555		
Ease of travel by public transportation in Jupiter	3%	N=15	6%	N=31	9%	N=49	17%	N=91	66%	N=358	100%	N=544		
Ease of travel by bicycle in Jupiter	13%	N=71	26%	N=142	18%	N=99	11%	N=59	32%	N=176	100%	N=547		
Ease of walking in Jupiter	24%	N=131	44%	N=240	20%	N=111	5%	N=26	7%	N=39	100%	N=548		
Availability of paths and walking trails	27%	N=152	45%	N=253	15%	N=85	5%	N=28	7%	N=40	100%	N=558		
Air quality	43%	N=237	45%	N=250	9%	N=52	0%	N=2	2%	N=13	100%	N=554		
Cleanliness of Jupiter	40%	N=224	50%	N=276	9%	N=51	1%	N=5	0%	N=1	100%	N=557		
Overall appearance of Jupiter	44%	N=246	47%	N=262	8%	N=43	1%	N=3	0%	N=1	100%	N=556		
Public places where people want to spend time	34%	N=188	47%	N=264	13%	N=75	2%	N=9	4%	N=21	100%	N=557		
Variety of housing options	19%	N=106	37%	N=203	25%	N=137	10%	N=56	10%	N=53	100%	N=554		
Availability of affordable quality housing	9%	N=51	21%	N=119	27%	N=148	27%	N=151	16%	N=87	100%	N=556		
Fitness opportunities (including exercise classes and paths or trails, etc.)	35%	N=195	43%	N=240	12%	N=69	3%	N=15	7%	N=37	100%	N=557		
Recreational opportunities	38%	N=209	44%	N=244	12%	N=64	3%	N=15	4%	N=24	100%	N=556		
Availability of affordable quality food	34%	N=186	46%	N=253	17%	N=95	3%	N=15	1%	N=5	100%	N=555		
Availability of affordable quality health care	29%	N=160	42%	N=232	17%	N=94	4%	N=21	9%	N=52	100%	N=558		
Availability of preventive health services	26%	N=146	42%	N=231	12%	N=65	3%	N=16	18%	N=97	100%	N=556		
Availability of affordable quality mental health care	9%	N=49	15%	N=83	12%	N=63	7%	N=40	57%	N=315	100%	N=551		

Table 41: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Availability of affordable quality child care/preschool	6%	N=35	14%	N=76	9%	N=51	4%	N=23	66%	N=357	100%	N=542
K-12 education	19%	N=102	23%	N=126	8%	N=44	3%	N=14	47%	N=250	100%	N=536

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Please rate each of the following characteristics as they relate to Jupiter as a whole:												
Adult educational opportunities	14%	N=73	30%	N=162	13%	N=67	3%	N=18	40%	N=214	100%	N=534
Opportunities to attend cultural/arts/music activities	28%	N=150	38%	N=204	20%	N=107	4%	N=22	10%	N=53	100%	N=535
Opportunities to participate in religious or spiritual events and activities	25%	N=136	37%	N=203	9%	N=47	1%	N=7	28%	N=153	100%	N=546
Employment opportunities	9%	N=50	22%	N=121	24%	N=129	4%	N=21	41%	N=225	100%	N=547
Shopping opportunities	30%	N=161	47%	N=254	18%	N=96	6%	N=31	1%	N=3	100%	N=546
Cost of living in Jupiter	6%	N=33	32%	N=175	42%	N=228	19%	N=104	1%	N=7	100%	N=547
Overall quality of business and service establishments in Jupiter	25%	N=136	51%	N=281	18%	N=96	3%	N=18	3%	N=16	100%	N=546
Vibrant downtown/commercial area	11%	N=62	36%	N=193	37%	N=198	11%	N=60	5%	N=28	100%	N=541
Overall quality of new development in Jupiter	16%	N=90	42%	N=227	24%	N=133	8%	N=44	9%	N=51	100%	N=546
Opportunities to participate in social events and activities	24%	N=132	47%	N=256	20%	N=110	2%	N=11	7%	N=39	100%	N=548
Opportunities to volunteer	26%	N=141	33%	N=182	14%	N=79	4%	N=20	23%	N=127	100%	N=549
Opportunities to participate in community matters	21%	N=114	40%	N=219	14%	N=75	4%	N=23	20%	N=111	100%	N=541
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=89	33%	N=180	23%	N=125	7%	N=36	20%	N=108	100%	N=538
Neighborhoodness of residents in Jupiter	19%	N=102	50%	N=269	20%	N=108	6%	N=34	5%	N=27	100%	N=541

Table 42: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No	No	Yes	Yes	Total	Total
Made efforts to conserve water	19%	N=103	81%	N=451	100%	N=554
Made efforts to make your home more energy efficient	27%	N=146	73%	N=401	100%	N=547
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	70%	N=378	30%	N=166	100%	N=544
Household member was a victim of a crime in Jupiter	94%	N=515	6%	N=35	100%	N=550
Reported a crime to the police in Jupiter	85%	N=470	15%	N=81	100%	N=551
Stocked supplies in preparation for an emergency	19%	N=103	81%	N=450	100%	N=553
Campaigned or advocated for an issue, cause or candidate	79%	N=434	21%	N=116	100%	N=550
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	63%	N=344	37%	N=204	100%	N=548
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	84%	N=461	16%	N=90	100%	N=550

Table 43: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Used Jupiter recreation centers or their services	8%	N=45	18%	N=101	30%	N=162	44%	N=239	100%	N=547
Visited a neighborhood park or Town park	18%	N=98	35%	N=190	34%	N=183	13%	N=73	100%	N=545
Used Jupiter public libraries or their services	7%	N=40	25%	N=137	27%	N=146	41%	N=225	100%	N=548
Participated in religious or spiritual activities in Jupiter	12%	N=68	18%	N=100	21%	N=113	49%	N=267	100%	N=548
Attended a Town-sponsored event	1%	N=3	9%	N=51	51%	N=277	39%	N=214	100%	N=546

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?										
Used bus, rail, subway or other public transportation instead of driving	1%	N=6	2%	N=11	8%	N=46	88%	N=484	100%	N=548
Carpooled with other adults or children instead of driving alone	8%	N=44	17%	N=91	18%	N=97	58%	N=317	100%	N=549
Walked or biked instead of driving	16%	N=88	22%	N=122	27%	N=145	35%	N=189	100%	N=545
Volunteered your time to some group/activity in Jupiter	7%	N=38	11%	N=62	27%	N=148	55%	N=297	100%	N=545
Participated in a club	6%	N=33	9%	N=48	14%	N=76	71%	N=386	100%	N=543
Talked to or visited with your immediate neighbors	53%	N=292	27%	N=151	15%	N=83	5%	N=26	100%	N=552
Done a favor for a neighbor	25%	N=140	26%	N=142	38%	N=210	11%	N=59	100%	N=551

Table 44: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?										
	2 times a week or more	2 times a week or more	2-4 times a month	2-4 times a month	Once a month or less	Once a month or less	Not at all	Not at all	Total	Total
Attended a local public meeting	1%	N=6	3%	N=17	22%	N=119	74%	N=406	100%	N=548
Watched (online or on television) a local public meeting	1%	N=7	2%	N=12	15%	N=79	82%	N=447	100%	N=545

Table 45: Question 10

Please rate the quality of each of the following services in Jupiter:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Police services	43%	N=233	41%	N=222	4%	N=24	1%	N=5	10%	N=55	100%	N=539
Fire services	44%	N=239	30%	N=163	1%	N=4	0%	N=2	24%	N=129	100%	N=537
Ambulance or emergency medical services	41%	N=222	27%	N=147	1%	N=7	0%	N=3	30%	N=161	100%	N=540
Crime prevention	25%	N=135	39%	N=209	10%	N=54	3%	N=16	22%	N=117	100%	N=531
Fire prevention and education	22%	N=116	28%	N=148	9%	N=47	1%	N=5	41%	N=218	100%	N=534
Traffic enforcement	22%	N=116	42%	N=225	17%	N=89	7%	N=36	13%	N=69	100%	N=534
Street repair	17%	N=93	46%	N=250	21%	N=116	7%	N=37	9%	N=47	100%	N=544
Street cleaning	21%	N=114	48%	N=255	15%	N=78	4%	N=23	12%	N=63	100%	N=534
Street lighting	22%	N=117	53%	N=291	17%	N=94	6%	N=31	2%	N=11	100%	N=544
Sidewalk maintenance	24%	N=132	46%	N=250	18%	N=97	6%	N=31	6%	N=32	100%	N=540
Traffic signal timing	13%	N=70	40%	N=213	27%	N=143	17%	N=92	4%	N=21	100%	N=539
Bus or transit services	4%	N=20	8%	N=44	5%	N=27	8%	N=40	75%	N=400	100%	N=531
Garbage collection	51%	N=276	38%	N=206	7%	N=35	2%	N=10	2%	N=12	100%	N=540
Recycling	50%	N=271	37%	N=200	8%	N=45	2%	N=9	3%	N=14	100%	N=539
Yard waste pick-up	40%	N=213	32%	N=173	7%	N=36	2%	N=13	18%	N=98	100%	N=533

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Please rate the quality of each of the following services in Jupiter:												
Storm drainage	31%	N=164	40%	N=212	11%	N=56	7%	N=38	12%	N=61	100%	N=531
Drinking water	32%	N=173	40%	N=216	15%	N=80	10%	N=53	4%	N=23	100%	N=545
Sewer services	34%	N=182	48%	N=255	6%	N=32	1%	N=6	11%	N=59	100%	N=533
Power (electric and/or gas) utility	41%	N=218	49%	N=264	8%	N=42	1%	N=5	2%	N=8	100%	N=537
Utility billing	32%	N=171	49%	N=260	13%	N=69	3%	N=14	3%	N=15	100%	N=529
Town parks	45%	N=244	40%	N=216	7%	N=39	1%	N=7	7%	N=36	100%	N=542
Recreation programs or classes	19%	N=102	33%	N=175	9%	N=48	1%	N=4	39%	N=206	100%	N=535
Recreation centers or facilities	23%	N=123	36%	N=193	8%	N=42	2%	N=12	31%	N=164	100%	N=534
Land use, planning and zoning	12%	N=64	28%	N=148	25%	N=134	10%	N=54	25%	N=131	100%	N=531
Code enforcement (weeds, abandoned buildings, etc.)	14%	N=76	32%	N=170	16%	N=87	5%	N=25	33%	N=174	100%	N=531
Animal control	14%	N=74	29%	N=153	10%	N=54	7%	N=35	41%	N=215	100%	N=532
Economic development	15%	N=79	34%	N=180	16%	N=82	5%	N=26	30%	N=160	100%	N=528
Health services	26%	N=141	42%	N=226	7%	N=38	2%	N=10	22%	N=118	100%	N=533
Public library services	35%	N=188	31%	N=165	5%	N=26	1%	N=5	28%	N=153	100%	N=538
Public information services	18%	N=96	36%	N=190	10%	N=55	2%	N=11	33%	N=175	100%	N=529
Cable television	16%	N=86	34%	N=181	22%	N=116	12%	N=64	17%	N=90	100%	N=537
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	35%	N=184	44%	N=236	9%	N=46	1%	N=7	11%	N=57	100%	N=530
Preservation of natural areas such as open space, farmlands and greenbelts	31%	N=164	37%	N=195	14%	N=76	7%	N=34	11%	N=58	100%	N=528
Jupiter open space	26%	N=140	37%	N=198	17%	N=92	6%	N=33	13%	N=66	100%	N=529
Town-sponsored special events	24%	N=126	42%	N=225	13%	N=72	3%	N=14	18%	N=96	100%	N=533
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	31%	N=162	46%	N=244	11%	N=56	1%	N=4	12%	N=63	100%	N=529

Table 46: Question 11

Overall, how would you rate the quality of the services provided by each of the following?												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
The Town of Jupiter	33%	N=178	52%	N=279	9%	N=49	1%	N=5	6%	N=31	100%	N=541
The Federal Government	11%	N=60	29%	N=156	30%	N=161	12%	N=64	18%	N=96	100%	N=537

Table 47: Question 12

Please rate the following categories of Jupiter government performance:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
The value of services for the taxes paid to Jupiter	16%	N=89	46%	N=249	24%	N=131	5%	N=29	8%	N=43	100%	N=541
The overall direction that Jupiter is taking	15%	N=80	41%	N=223	27%	N=147	9%	N=47	8%	N=42	100%	N=539
The job Jupiter government does at welcoming resident involvement	13%	N=69	33%	N=179	18%	N=97	6%	N=33	30%	N=164	100%	N=541

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Please rate the following categories of Jupiter government performance:												
Overall confidence in Jupiter government	16%	N=89	40%	N=214	24%	N=129	7%	N=39	13%	N=68	100%	N=539
Generally acting in the best interest of the community	19%	N=100	36%	N=196	24%	N=132	8%	N=46	12%	N=68	100%	N=541
Being honest	17%	N=94	29%	N=159	23%	N=123	4%	N=22	27%	N=145	100%	N=543
Treating all residents fairly	18%	N=96	32%	N=173	16%	N=88	6%	N=34	28%	N=153	100%	N=544

Table 48: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:												
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total		
Overall feeling of safety in Jupiter	70%	N=389	24%	N=135	4%	N=21	1%	N=7	100%	N=553		
Overall ease of getting to the places you usually have to visit	37%	N=203	49%	N=268	14%	N=75	1%	N=3	100%	N=550		
Quality of overall natural environment in Jupiter	54%	N=292	39%	N=214	6%	N=35	1%	N=4	100%	N=546		
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	38%	N=208	48%	N=262	12%	N=68	2%	N=12	100%	N=549		
Health and wellness opportunities in Jupiter	33%	N=181	45%	N=248	21%	N=112	1%	N=5	100%	N=546		
Overall opportunities for education and enrichment	31%	N=173	42%	N=231	24%	N=135	2%	N=12	100%	N=550		
Overall economic health of Jupiter	44%	N=243	45%	N=249	10%	N=53	1%	N=5	100%	N=549		
Sense of community	36%	N=199	44%	N=239	20%	N=108	0%	N=3	100%	N=549		

Table 49: Question 14

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered "yes," please provide your impression of the following:												
	Excellent	Excellent	Good	Good	Fair	Fair	Poor	Poor	Don't know	Don't know	Total	Total
Knowledge	37%	N=111	31%	N=93	4%	N=12	3%	N=10	25%	N=74	100%	N=299
Responsiveness	38%	N=112	27%	N=81	7%	N=20	4%	N=12	25%	N=74	100%	N=299
Courtesy	43%	N=129	23%	N=68	5%	N=16	2%	N=7	26%	N=77	100%	N=298

Table 50: Question 15

Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:												
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total		
Managing how runoff and/or other environmental factors affect water quality of lakes, streams, rivers, inlet waterways and beaches and their habitats	67%	N=366	27%	N=150	5%	N=26	1%	N=6	100%	N=548		
Reducing use of single-use plastics and styrofoam	41%	N=226	29%	N=156	22%	N=122	8%	N=44	100%	N=548		

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Please rate how important, if at all, you think it is for the Town of Jupiter to devote resources to each of the following:										
Encouraging proper recycling	51%	N=280	34%	N=186	13%	N=72	2%	N=13	100%	N=551
Taking steps to mitigate sea level rise and the impacts of climate change	50%	N=268	27%	N=143	15%	N=79	9%	N=46	100%	N=537
Preserving sea grass beds and encouraging new growth	54%	N=295	33%	N=179	11%	N=62	1%	N=8	100%	N=544
Preserving, managing and creating open spaces and natural areas, including public access	59%	N=321	30%	N=161	11%	N=58	1%	N=4	100%	N=545

Table 51: Question 16

To what degree, if at all, are each of the following a problem in the Town of Jupiter?												
Increased traffic due to new development	5%	N=27	15%	N=83	33%	N=181	45%	N=248	2%	N=12	100%	N=550
Allowing too much housing density (number of units allowed per acre)	10%	N=57	15%	N=80	33%	N=178	35%	N=193	7%	N=39	100%	N=547
Allowing increased building heights	17%	N=92	20%	N=108	27%	N=146	28%	N=154	8%	N=46	100%	N=546
Allowing changes in zoning/use (e.g. types of establishments or businesses)	18%	N=96	17%	N=93	30%	N=165	19%	N=100	16%	N=87	100%	N=541
Allowing residential development to be added/combined with existing commercial or retail developments to create mixed-use areas	24%	N=131	21%	N=112	28%	N=150	14%	N=74	14%	N=77	100%	N=544
Allowing less stringent requirements for parking and zoning for historic structures that are being preserved and redeveloped for new use	22%	N=117	22%	N=120	21%	N=112	13%	N=73	22%	N=121	100%	N=543

Table 52: Question 17

To what extent do you agree or disagree with each of the following statements?										
	Strongly agree	Strongly agree	Somewhat agree	Somewhat agree	Somewhat disagree	Somewhat disagree	Strongly disagree	Strongly disagree	Total	Total
It is acceptable to relax codes related to traffic generation, building heights, density and mixed-use development if developers create workforce or affordable housing	5%	N=28	29%	N=155	22%	N=115	44%	N=234	100%	N=533
It is acceptable to relax codes such as those listed above if developers provide public amenities (like greenspace, public art, public access to waterways)	11%	N=58	31%	N=159	27%	N=141	31%	N=163	100%	N=520

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Table 53: Question 18

The Town is nearing "build-out" which means there are very few remaining vacant parcels of land/property to develop or redevelop. How important, if at all, is it for the Town to encourage the following types of development?										
	Essential	Essential	Very important	Very important	Somewhat important	Somewhat important	Not at all important	Not at all important	Total	Total
Residential development	6%	N=34	16%	N=86	30%	N=160	48%	N=260	100%	N=540
Retail development (shopping and services)	7%	N=39	17%	N=89	37%	N=201	39%	N=209	100%	N=538
Commercial development (offices, medical, industrial)	6%	N=32	12%	N=66	39%	N=211	43%	N=235	100%	N=544
Restaurants	8%	N=43	16%	N=87	40%	N=218	36%	N=193	100%	N=542
Bioscience/Hi-tech	13%	N=69	21%	N=112	34%	N=185	33%	N=180	100%	N=547
Indoor recreation (fitness activities)	8%	N=43	19%	N=104	42%	N=230	31%	N=166	100%	N=543
Entertainment/arts	12%	N=67	26%	N=140	43%	N=233	19%	N=105	100%	N=546

Table 54: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?												
	Never	Never	Rarely	Rarely	Sometimes	Sometimes	Usually	Usually	Always	Always	Total	Total
Recycle at home	3%	N=16	1%	N=8	5%	N=30	17%	N=92	74%	N=406	100%	N=551
Purchase goods or services from a business located in Jupiter	0%	N=1	0%	N=1	14%	N=76	50%	N=274	36%	N=201	100%	N=553
Eat at least 5 portions of fruits and vegetables a day	3%	N=15	11%	N=59	36%	N=197	33%	N=184	17%	N=96	100%	N=551
Participate in moderate or vigorous physical activity	3%	N=16	7%	N=37	29%	N=162	32%	N=179	29%	N=158	100%	N=552
Read or watch local news (via television, paper, computer, etc.)	3%	N=14	10%	N=57	16%	N=88	28%	N=154	43%	N=240	100%	N=554
Vote in local elections	8%	N=46	6%	N=31	9%	N=52	21%	N=116	56%	N=307	100%	N=552

Table 55: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	29%	N=162
Very good	49%	N=272
Good	18%	N=100
Fair	3%	N=16
Poor	0%	N=2
Total	100%	N=552

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Table 56: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	15%	N=81
Somewhat positive	27%	N=148
Neutral	50%	N=276
Somewhat negative	8%	N=42
Very negative	1%	N=4
Total	100%	N=551

Table 57: Question D4

What is your employment status?	Percent	Number
Working full time for pay	56%	N=307
Working part time for pay	8%	N=42
Unemployed, looking for paid work	2%	N=11
Unemployed, not looking for paid work	2%	N=11
Fully retired	32%	N=177
Total	100%	N=548

Table 58: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	24%	N=124
Yes, from home	13%	N=68
No	64%	N=335
Total	100%	N=527

Table 59: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	12%	N=67
2 to 5 years	23%	N=126
6 to 10 years	17%	N=92
11 to 20 years	20%	N=112
More than 20 years	28%	N=157
Total	100%	N=554

Table 60: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	54%	N=300
Building with two or more homes (duplex, townhome, apartment or condominium)	44%	N=246
Mobile home	0%	N=2
Other	2%	N=11
Total	100%	N=559

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Table 61: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	22%	N=123
Owned	78%	N=432
Total	100%	N=555

Table 62: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=9
\$300 to \$599 per month	5%	N=25
\$600 to \$999 per month	7%	N=35
\$1,000 to \$1,499 per month	15%	N=80
\$1,500 to \$2,499 per month	35%	N=182
\$2,500 or more per month	37%	N=195
Total	100%	N=525

Table 63: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	72%	N=393
Yes	28%	N=153
Total	100%	N=546

Table 64: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	64%	N=354
Yes	36%	N=197
Total	100%	N=550

Table 65: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	6%	N=29
\$25,000 to \$49,999	11%	N=58
\$50,000 to \$99,999	26%	N=137
\$100,000 to \$149,999	23%	N=122
\$150,000 or more	34%	N=177
Total	100%	N=522

Table 66: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	92%	N=502
Yes, I consider myself to be Spanish, Hispanic or Latino	8%	N=41
Total	100%	N=543

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Table 67: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=1
Asian, Asian Indian or Pacific Islander	4%	N=23
Black or African American	0%	N=0
White	95%	N=511
Other	2%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 68: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=3
25 to 34 years	17%	N=93
35 to 44 years	15%	N=83
45 to 54 years	23%	N=126
55 to 64 years	14%	N=77
65 to 74 years	16%	N=88
75 years or older	15%	N=83
Total	100%	N=554

Table 69: Question D16

What is your sex?	Percent	Number
Female	52%	N=284
Male	48%	N=267
Total	100%	N=552

Table 70: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=456
Land line	6%	N=34
Both	11%	N=61
Total	100%	N=551

Appendix B: Benchmark Comparisons Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The Town of Jupiter chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (all Florida jurisdictions in the database).

Table 71: Benchmark Database Characteristics by Region

Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%

Table 72: Benchmark Database Characteristics by Population Size

Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Jupiter’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Jupiter’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Jupiter’s rating to the benchmark.

In that final column, Jupiter’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Jupiter residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as

“higher” or “lower” than the benchmark means that Jupiter’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Jupiter’s average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 73: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Jupiter	94%	26	433	Higher
Overall image or reputation of Jupiter	93%	23	341	Higher
Jupiter as a place to live	96%	36	378	Higher
Your neighborhood as a place to live	93%	24	309	Higher
Jupiter as a place to raise children	90%	95	369	Higher
Jupiter as a place to retire	88%	10	349	Much higher
Overall appearance of Jupiter	92%	37	340	Higher

Table 74: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Intentionally blank				
Safety	Overall feeling of safety in Jupiter	88%	135	350	Similar
	In your neighborhood during the day	97%	118	347	Similar
	In Jupiter's downtown/commercial area during the day	92%	136	315	Similar
Mobility	Overall ease of getting to the places you usually have to visit	74%	118	274	Similar
	Availability of paths and walking trails	78%	85	310	Similar
	Ease of walking in Jupiter	73%	98	304	Similar
	Ease of travel by bicycle in Jupiter	57%	122	303	Similar
	Ease of travel by public transportation in Jupiter	25%	185	236	Lower
	Ease of travel by car in Jupiter	64%	154	302	Similar
	Ease of public parking	64%	55	232	Similar
Natural Environment	Traffic flow on major streets	45%	169	330	Similar
	Quality of overall natural environment in Jupiter	86%	59	276	Similar
	Cleanliness of Jupiter	90%	50	283	Higher
Built Environment	Air quality	90%	30	245	Higher
	Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	73%	63	265	Similar
	Overall quality of new development in Jupiter	64%	72	290	Similar
	Availability of affordable quality housing	36%	171	299	Similar
	Variety of housing options	62%	84	278	Similar
	Public places where people want to spend time	84%	31	259	Higher
	Overall economic health of Jupiter	86%	31	271	Higher
Economy	Vibrant downtown/commercial area	50%	118	248	Similar
	Overall quality of business and service establishments in Jupiter	79%	33	273	Higher
	Cost of living in Jupiter	39%	169	267	Similar
	Shopping opportunities	76%	50	291	Higher
	Employment opportunities	53%	60	308	Higher
	Jupiter as a place to visit	89%	23	286	Much higher
	Jupiter as a place to work	75%	60	353	Higher
	Health and wellness opportunities in Jupiter	85%	18	266	Higher
	Availability of affordable quality mental health care	56%	57	235	Similar
	Availability of preventive health services	82%	22	239	Higher
Recreation and Wellness	Availability of affordable quality health care	77%	27	258	Higher
	Availability of affordable quality food	80%	19	245	Higher
	Recreational opportunities	85%	30	291	Higher
	Fitness opportunities (including exercise classes and paths or trails, etc.)	84%	38	257	Higher
	Overall opportunities for education and enrichment	81%	66	268	Similar

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Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Opportunities to participate in religious or spiritual events and activities	86%	53	206	Similar
	Opportunities to attend cultural/arts/music activities	73%	54	288	Higher
	Adult educational opportunities	73%	49	245	Higher
	K-12 education	80%	108	269	Similar
	Availability of affordable quality child care/preschool	60%	82	258	Similar
Community Engagement	Opportunities to participate in social events and activities	76%	40	264	Similar
	Neighborhoodness of Jupiter	72%	69	260	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	62%	107	291	Similar
	Opportunities to participate in community matters	77%	34	274	Similar
	Opportunities to volunteer	76%	58	265	Similar

Table 75: Governance General

Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Town of Jupiter		89%	32	403	Higher
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)		87%	47	369	Similar
Value of services for the taxes paid to Jupiter		68%	39	387	Higher
Overall direction that Jupiter is taking		61%	121	312	Similar
Job Jupiter government does at welcoming resident involvement		66%	45	315	Similar
Overall confidence in Jupiter government		64%	50	272	Similar
Generally acting in the best interest of the community		63%	67	272	Similar
Being honest		64%	49	263	Similar
Treating all residents fairly		69%	44	269	Higher
Services provided by the Federal Government		49%	16	252	Similar

Table 76: Governance by Facet

Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	94%	45	428	Higher
	Fire services	99%	42	366	Similar
	Ambulance or emergency medical services	97%	29	328	Similar
	Crime prevention	83%	81	351	Similar
	Fire prevention and education	84%	79	283	Similar
	Animal control	72%	104	319	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	89%	1	277	Higher
Mobility	Traffic enforcement	73%	74	355	Similar
	Street repair	69%	28	360	Higher
	Street cleaning	78%	53	315	Higher
	Street lighting	77%	39	317	Higher
	Sidewalk maintenance	75%	20	308	Higher
	Traffic signal timing	55%	125	262	Similar
	Bus or transit services	49%	147	230	Similar
Natural Environment	Garbage collection	91%	21	334	Similar
	Recycling	90%	14	342	Higher
	Yard waste pick-up	89%	11	266	Higher
	Drinking water	75%	115	299	Similar

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Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Preservation of natural areas such as open space, farmlands and greenbelts	77%	16	254	Higher
	Jupiter open space	73%	36	241	Similar
Built Environment	Storm drainage	80%	21	333	Higher
	Sewer services	92%	13	305	Higher
	Power (electric and/or gas) utility	91%	3	187	Higher
	Utility billing	84%	11	234	Higher
	Land use, planning and zoning	53%	85	296	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	69%	29	374	Higher
	Cable television	60%	42	201	Similar
Economy	Economic development	70%	45	282	Higher
Recreation and Wellness	Town parks	91%	45	312	Higher
	Recreation programs or classes	84%	47	313	Similar
	Recreation centers or facilities	85%	46	276	Higher
	Health services	88%	14	222	Higher
Education and Enrichment	Town-sponsored special events	80%	48	283	Similar
	Public library services	92%	64	322	Similar
Community Engagement	Public information services	81%	43	285	Similar

Table 77: Participation General

Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community		74%	65	303	Similar
Recommend living in Jupiter to someone who asks		93%	60	283	Similar
Remain in Jupiter for the next five years		92%	18	277	Similar
Contacted Jupiter (in-person, phone, email or web) for help or information		37%	257	320	Similar

Table 78: Participation by Facet

Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	81%	5	236	Much higher
	Did NOT report a crime to the police	85%	53	263	Similar
	Household member was NOT a victim of a crime	94%	40	272	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	12%	142	216	Lower
	Carpooled with other adults or children instead of driving alone	42%	128	251	Similar
	Walked or biked instead of driving	65%	71	260	Similar
Natural Environment	Made efforts to conserve water	81%	118	245	Similar
	Made efforts to make your home more energy efficient	73%	168	247	Similar
	Recycle at home	96%	75	259	Similar
Built Environment	Did NOT observe a code violation or other hazard in Jupiter	70%	27	254	Higher
	NOT experiencing housing costs stress	64%	186	258	Similar
Economy	Purchase goods or services from a business located in Jupiter	100%	5	257	Similar
	Economy will have positive impact on income	42%	35	259	Similar
	Work inside boundaries of Jupiter	36%	128	258	Similar

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Intentionally blank		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recreation and Wellness	Used Jupiter recreation centers or their services	56%	122	239	Similar
	Visited a neighborhood park or Town park	87%	103	268	Similar
	Eat at least 5 portions of fruits and vegetables a day	87%	50	248	Similar
	Participate in moderate or vigorous physical activity	90%	32	253	Similar
	In very good to excellent health	79%	16	253	Similar
Education and Enrichment	Used Jupiter public libraries or their services	59%	163	248	Similar
	Participated in religious or spiritual activities in Jupiter	51%	60	205	Similar
	Attended Town-sponsored event	61%	75	262	Similar
Community Engagement	Campaigned or advocated for an issue, cause or candidate	21%	140	241	Similar
	Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	16%	143	255	Similar
	Volunteered your time to some group/activity in Jupiter	45%	78	265	Similar
	Participated in a club	29%	88	245	Similar
	Talked to or visited with your immediate neighbors	95%	32	255	Similar
	Done a favor for a neighbor	89%	18	250	Similar
	Attended a local public meeting	26%	60	264	Similar
	Watched (online or on television) a local public meeting	18%	165	234	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	65	258	Similar
	Vote in local elections	86%	101	260	Similar

Communities included in national comparisons

The communities included in Jupiter’s comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO.....	487,850	Avon town, IN	16,479
Airway Heights city, WA	8,017	Avondale city, AZ	81,590
Albany city, OR	52,007	Azusa city, CA.....	49,029
Albemarle County, VA.....	105,105	Bainbridge Island city, WA.....	23,689
Albert Lea city, MN.....	17,716	Baltimore city, MD.....	619,796
Alexandria city, VA	154,710	Baltimore County, MD	828,637
American Canyon city, CA.....	20,341	Battle Creek city, MI.....	51,505
Ames city, IA	65,005	Bay Village city, OH.....	15,426
Ankeny city, IA	56,237	Baytown city, TX.....	76,205
Ann Arbor city, MI.....	119,303	Bedford city, TX.....	49,082
Apache Junction city, AZ.....	38,452	Bedford town, MA	14,105
Arapahoe County, CO.....	626,612	Bellevue city, WA	139,014
Arlington city, TX	388,225	Bellingham city, WA	85,388
Arvada city, CO.....	115,320	Bend city, OR.....	87,167
Asheville city, NC	89,318	Bethlehem township, PA.....	23,800
Ashland city, OR	20,733	Bettendorf city, IA.....	35,293
Ashland town, MA.....	17,478	Billings city, MT.....	109,082
Ashland town, VA.....	7,554	Bloomington city, IN	83,636
Aspen city, CO	7,097	Bloomington city, MN	85,417
Athens-Clarke County,	122,292	Boise Town city, ID.....	220,859
Auburn city, AL	61,462	Bonner Springs city, KS	7,644
Augusta CCD, GA.....	136,103	Boulder city, CO.....	106,271
Aurora city, CO	357,323	Bowling Green city, KY	64,302
Austin city, TX	916,906	Bozeman city, MT	43,132
Avon town, CO	6,503	Brentwood city, TN	41,524

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Brighton city, CO.....	38,016	Davidson town, NC.....	12,325
Brookline CDP, MA.....	59,246	Dayton city, OH.....	140,939
Brooklyn Center city, MN.....	30,885	Dayton town, WY.....	815
Brooklyn city, OH.....	10,891	Dearborn city, MI.....	95,295
Broomfield city, CO.....	64,283	Decatur city, GA.....	22,022
Brownsburg town, IN.....	24,625	Del Mar city, CA.....	4,338
Buffalo Grove village, IL.....	41,551	DeLand city, FL.....	30,315
Burlingame city, CA.....	30,401	Delaware city, OH.....	38,193
Cabarrus County, NC.....	196,716	Denison city, TX.....	23,342
Cambridge city, MA.....	110,893	Denton city, TX.....	131,097
Canandaigua city, NY.....	10,402	Denver city, CO.....	678,467
Cannon Beach city, OR.....	1,517	Des Moines city, IA.....	214,778
Cañon Town city, CO.....	16,298	Des Peres city, MO.....	8,536
Canton city, SD.....	3,352	Destin city, FL.....	13,421
Cape Coral city, FL.....	173,679	Dover city, NH.....	30,901
Carlsbad city, CA.....	113,147	Dublin city, CA.....	57,022
Carroll city, IA.....	9,937	Dublin city, OH.....	44,442
Cartersville city, GA.....	20,235	Duluth city, MN.....	86,066
Cary town, NC.....	159,715	Durham city, NC.....	257,232
Castle Rock town, CO.....	57,274	Durham County, NC.....	300,865
Cedar Hill city, TX.....	48,149	Dyer town, IN.....	16,077
Cedar Park city, TX.....	70,010	Eagan city, MN.....	66,102
Cedar Rapids city, IA.....	130,330	Eagle Mountain city, UT.....	27,773
Celina city, TX.....	7,910	Eau Claire city, WI.....	67,945
Centennial city, CO.....	108,448	Eden Prairie city, MN.....	63,660
Chandler city, AZ.....	245,160	Eden town, VT.....	1,254
Chandler city, TX.....	2,896	Edgewater city, CO.....	5,299
Chanhassen city, MN.....	25,108	Edina city, MN.....	50,603
Chapel Hill town, NC.....	59,234	Edmond city, OK.....	89,769
Chardon city, OH.....	5,166	Edmonds city, WA.....	41,309
Charles County, MD.....	156,021	El Cerrito city, CA.....	24,982
Charlotte County, FL.....	173,236	El Paso de Robles (Paso Robles) city, CA.....	31,409
Charlottesville city, VA.....	46,487	Elk Grove city, CA.....	166,228
Chattanooga city, TN.....	176,291	Elmhurst city, IL.....	46,139
Chautauqua town, NY.....	4,362	Englewood city, CO.....	33,155
Chesterfield County, VA.....	335,594	Erie town, CO.....	22,019
Clackamas County, OR.....	399,962	Estes Park town, CO.....	6,248
Clayton city, MO.....	16,214	Euclid city, OH.....	47,698
Clearwater city, FL.....	112,794	Fairview town, TX.....	8,473
Cleveland Heights city, OH.....	45,024	Farmers Branch city, TX.....	33,808
Clinton city, SC.....	8,538	Farmersville city, TX.....	3,440
Clive city, IA.....	17,134	Farmington Hills city, MI.....	81,235
Clovis city, CA.....	104,411	Farmington town, CT.....	25,596
College Park city, MD.....	32,186	Fate city, TX.....	10,339
College Station city, TX.....	107,445	Fayetteville city, GA.....	17,069
Colleyville city, TX.....	25,557	Fayetteville city, NC.....	210,324
Collinsville city, IL.....	24,767	Ferguson township, PA.....	18,837
Columbia city, MO.....	118,620	Fernandina Beach city, FL.....	11,957
Columbia city, SC.....	132,236	Flower Mound town, TX.....	71,575
Columbia Falls city, MT.....	5,054	Forest Grove city, OR.....	23,554
Commerce Town city, CO.....	52,905	Fort Collins city, CO.....	159,150
Concord city, CA.....	128,160	Franklin city, TN.....	72,990
Concord town, MA.....	19,357	Frederick town, CO.....	11,397
Conshohocken borough, PA.....	7,985	Fremont city, CA.....	230,964
Coolidge city, AZ.....	12,221	Fruita city, CO.....	13,039
Coon Rapids city, MN.....	62,342	Gahanna city, OH.....	34,691
Coral Springs city, FL.....	130,110	Gaithersburg city, MD.....	67,417
Coronado city, CA.....	24,053	Galveston city, TX.....	49,706
Corvallis city, OR.....	56,224	Gardner city, KS.....	21,059
Cottonwood Heights city, UT.....	34,214	Germantown city, TN.....	39,230
Coventry Lake CDP, CT.....	2,932	Gilbert town, AZ.....	232,176
Creve Coeur city, MO.....	18,259	Gillette city, WY.....	31,783
Cupertino city, CA.....	60,687	Glen Ellyn village, IL.....	27,983
Dacono city, CO.....	4,929	Glendora city, CA.....	51,891
Dakota County, MN.....	414,655	Glenview village, IL.....	47,066
Dallas city, OR.....	15,413	Golden city, CO.....	20,365
Dallas city, TX.....	1,300,122	Golden Valley city, MN.....	21,208
Danville city, KY.....	16,657	Goodyear city, AZ.....	74,953
Darien city, IL.....	22,206	Grafton village, WI.....	11,576
Davenport city, FL.....	3,665	Grand Blanc city, MI.....	7,964

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Grand Rapids city, MI.....	195,355	Larimer County, CO.....	330,976
Grants Pass city, OR.....	36,687	Las Cruces city, NM.....	101,014
Grass Valley city, CA.....	12,893	Las Vegas city, NM.....	13,445
Greeley city, CO.....	100,760	Lawrence city, KS.....	93,954
Greenville city, NC.....	90,347	Lawrenceville city, GA.....	29,287
Greenwich town, CT.....	62,782	Lehi city, UT.....	58,351
Greenwood Village city, CO.....	15,397	Lenexa city, KS.....	52,030
Greer city, SC.....	28,587	Lewisville city, TX.....	103,638
Gunnison County, CO.....	16,215	Lewisville town, NC.....	13,516
Haltom Town city, TX.....	44,059	Libertyville village, IL.....	20,504
Hamilton city, OH.....	62,216	Lincolnwood village, IL.....	12,637
Hamilton town, MA.....	7,991	Lindsborg city, KS.....	3,313
Hampton city, VA.....	136,255	Little Chute village, WI.....	11,006
Hanover County, VA.....	103,218	Littleton city, CO.....	45,848
Harrisburg city, SD.....	5,429	Livermore city, CA.....	88,232
Harrisonburg city, VA.....	53,064	Lombard village, IL.....	43,776
Harrisonville city, MO.....	10,025	Lone Tree city, CO.....	13,430
Hastings city, MN.....	22,620	Long Grove village, IL.....	7,980
Henderson city, NV.....	284,817	Longmont city, CO.....	91,730
Herndon town, VA.....	24,545	Lonsdale city, MN.....	3,850
High Point city, NC.....	109,849	Los Alamos County, NM.....	18,031
Highland Park city, IL.....	29,796	Los Altos Hills town, CA.....	8,490
Highlands Ranch CDP, CO.....	105,264	Loudoun County, VA.....	374,558
Homer Glen village, IL.....	24,403	Louisville city, CO.....	20,319
Honolulu County, HI.....	990,060	Lower Merion township, PA.....	58,500
Hoquiam city, WA.....	8,416	Lynchburg city, VA.....	79,237
Horry County, SC.....	310,186	Lynnwood city, WA.....	37,242
Hudson town, CO.....	1,709	Manassas city, VA.....	41,379
Huntley village, IL.....	26,265	Manhattan Beach city, CA.....	35,698
Huntsville city, TX.....	40,727	Manhattan city, KS.....	55,427
Hutchinson city, MN.....	13,836	Mankato city, MN.....	41,241
Hutto city, TX.....	22,644	Maple Grove city, MN.....	68,362
Independence city, MO.....	117,369	Maplewood city, MN.....	40,127
Indio city, CA.....	86,867	Maricopa County, AZ.....	4,155,501
Iowa Town city, IA.....	73,415	Marin County, CA.....	260,814
Irving city, TX.....	235,648	Marion city, IA.....	38,014
Issaquah city, WA.....	35,629	Mariposa County, CA.....	17,658
Jackson city, MO.....	14,690	Marshfield city, WI.....	18,326
Jackson County, MI.....	158,989	Martinez city, CA.....	37,902
James Town County, VA.....	73,028	Marysville city, WA.....	66,178
Jefferson County, NY.....	116,567	Maui County, HI.....	164,094
Jefferson Parish, LA.....	437,038	McKinney city, TX.....	164,760
Jerome city, ID.....	11,306	McMinnville city, OR.....	33,211
Johnson Town city, TN.....	65,598	Mecklenburg County, NC.....	1,034,290
Johnston city, IA.....	20,172	Menlo Park city, CA.....	33,661
Jupiter town, FL.....	62,373	Menomonee Falls village, WI.....	36,411
Kalamazoo city, MI.....	75,833	Mercer Island city, WA.....	24,768
Kansas Town city, KS.....	151,042	Meridian charter township, MI.....	41,903
Kansas Town city, MO.....	476,974	Meridian city, ID.....	91,917
Keizer city, OR.....	37,910	Merriam city, KS.....	11,259
Kent city, WA.....	126,561	Mesa city, AZ.....	479,317
Kerrville city, TX.....	22,931	Miami Beach city, FL.....	92,187
Key West city, FL.....	25,316	Miami city, FL.....	443,007
King Town city, CA.....	13,721	Middleton city, WI.....	18,951
Kingman city, AZ.....	28,855	Middletown town, RI.....	16,100
Kirkland city, WA.....	86,772	Midland city, MI.....	41,958
Kirkwood city, MO.....	27,659	Milford city, DE.....	10,645
Knoxville city, IA.....	7,202	Milton city, GA.....	37,556
La Plata town, MD.....	9,160	Minneapolis city, MN.....	411,452
La Vista city, NE.....	17,062	Minnetrissa city, MN.....	7,187
Laguna Niguel city, CA.....	65,429	Missouri Town city, TX.....	72,688
Lake Forest city, IL.....	18,931	Moline city, IL.....	42,644
Lake in the Hills village, IL.....	28,908	Monroe city, MI.....	20,128
Lake Zurich village, IL.....	19,983	Montgomery city, MN.....	2,921
Lakeville city, MN.....	61,056	Montgomery County, MD.....	1,039,198
Lakewood city, CO.....	151,411	Monticello city, UT.....	2,599
Lakewood city, WA.....	59,102	Montrose city, CO.....	18,918
Lancaster County, SC.....	86,544	Moraga town, CA.....	17,231
Lansing city, MI.....	115,222	Morristown city, TN.....	29,446
Laramie city, WY.....	32,104	Morrisville town, NC.....	23,873

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Morro Bay city, CA	10,568	Portland city, OR.....	630,331
Mountlake Terrace city, WA	20,922	Powell city, OH	12,658
Murphy city, TX	20,361	Powhatan County, VA.....	28,364
Naperville city, IL.....	146,431	Prince William County, VA.....	450,763
Napoleon city, OH.....	8,646	Prior Lake city, MN.....	25,452
Nederland city, TX	17,284	Pueblo city, CO	109,122
Needham CDP, MA.....	30,429	Purcellville town, VA.....	9,217
Nevada Town city, CA	3,112	Queen Creek town, AZ	33,298
Nevada County, CA	98,838	Raleigh city, NC	449,477
New Braunfels city, TX.....	70,317	Ramsey city, MN.....	25,853
New Brighton city, MN.....	22,440	Raymond town, ME.....	4,497
New Concord village, OH.....	2,561	Raymore city, MO	20,358
New Hope city, MN	20,909	Redmond city, OR.....	28,492
New Orleans city, LA	388,182	Redmond city, WA	60,712
New Ulm city, MN	13,249	Redwood Town city, CA.....	84,368
Newport city, RI.....	24,745	Reno city, NV.....	239,732
Newport News city, VA.....	180,775	Richland city, WA.....	53,991
Newton city, IA.....	15,085	Richmond city, CA.....	108,853
Niles village, IL	29,823	Richmond Heights city, MO.....	8,466
Noblesville city, IN	59,807	Rio Rancho city, NM.....	93,317
Norcross city, GA	16,474	River Falls city, WI.....	15,256
Norfolk city, NE.....	24,352	Riverside city, CA.....	321,570
Norfolk city, VA.....	245,752	Roanoke city, VA.....	99,572
North Mankato city, MN.....	13,583	Roanoke County, VA	93,419
North Port city, FL.....	62,542	Rochester city, NY.....	209,463
North Yarmouth town, ME.....	3,714	Rock Hill city, SC.....	70,764
Northglenn city, CO.....	38,473	Rockville city, MD.....	66,420
Novato city, CA	55,378	Roeland Park city, KS	6,810
Novi city, MI.....	58,835	Rohnert Park city, CA	42,305
O'Fallon city, IL.....	29,095	Rolla city, MO	20,013
Oak Park village, IL.....	52,229	Rosemount city, MN.....	23,474
Oakley city, CA	39,950	Rosenberg city, TX.....	35,867
Oklahoma Town city, OK	629,191	Roseville city, MN.....	35,624
Olmsted County, MN	151,685	Round Rock city, TX.....	116,369
Olympia city, WA	49,928	Royal Palm Beach village, FL.....	37,665
Orange village, OH.....	3,280	Sacramento city, CA	489,650
Orland Park village, IL.....	59,161	Sahuarito town, AZ	28,257
Orleans Parish, LA.....	388,182	Sammamish city, WA	62,877
Oshkosh city, WI.....	66,649	San Diego city, CA	1,390,966
Oswego village, IL.....	33,759	San Jose city, CA	1,023,031
Ottawa County, MI.....	280,243	San Marcos city, CA	93,493
Overland Park city, KS.....	186,147	San Marcos city, TX.....	59,935
Paducah city, KY	24,879	Sangamon County, IL.....	198,134
Palm Beach Gardens city, FL.....	53,119	Santa Fe city, NM.....	82,980
Palm Coast city, FL.....	82,356	Santa Fe County, NM	147,514
Palo Alto city, CA	67,082	Sarasota County, FL.....	404,839
Palos Verdes Estates city, CA.....	13,591	Savage city, MN.....	30,011
Papillion city, NE.....	19,478	Schaumburg village, IL.....	74,427
Paradise Valley town, AZ	13,961	Schertz city, TX.....	38,199
Park Town city, UT.....	8,167	Scott County, MN.....	141,463
Parker town, CO	51,125	Scottsdale city, AZ	239,283
Parkland city, FL	28,901	Sedona city, AZ.....	10,246
Pasco city, WA.....	70,607	Sevierville city, TN	16,387
Pasco County, FL	498,136	Shakopee city, MN	40,024
Payette city, ID.....	7,366	Sharonville city, OH.....	13,974
Pearland city, TX.....	113,693	Shawnee city, KS	64,840
Peoria city, IL	115,424	Shawnee city, OK.....	30,974
Pflugerville city, TX	58,013	Sherborn town, MA	4,302
Pinehurst village, NC	15,580	Shoreline city, WA.....	55,431
Piqua city, OH.....	20,793	Shoreview city, MN	26,432
Pitkin County, CO.....	17,747	Shorewood village, IL.....	16,809
Plano city, TX	281,566	Sierra Vista city, AZ.....	43,585
Platte Town city, MO	4,867	Silverton city, OR	9,757
Pleasant Hill city, IA	9,608	Sioux Falls city, SD.....	170,401
Pleasanton city, CA	79,341	Skokie village, IL.....	64,773
Plymouth city, MN.....	76,258	Snoqualmie city, WA	12,944
Polk County, IA.....	467,235	Snowmass Village town, CO.....	2,827
Pompano Beach city, FL	107,542	Somerset town, MA.....	18,257
Port Orange city, FL	60,315	South Jordan city, UT.....	65,523
Port St. Lucie city, FL	178,778	Southlake city, TX.....	30,090

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Spearfish city, SD.....	11,300	Vestavia Hills city, AL	34,003
Springfield city, MO.....	165,785	Victoria city, MN.....	8,679
Springville city, UT	32,319	Vienna town, VA	16,474
St. Augustine city, FL	13,952	Virginia Beach city, VA.....	450,057
St. Charles city, IL.....	32,730	Walnut Creek city, CA.....	68,516
St. Joseph city, MO	76,819	Warrensburg city, MO	19,890
St. Louis County, MN.....	200,294	Washington County, MN	250,979
St. Lucie County, FL	298,763	Washoe County, NV	445,551
State College borough, PA	42,224	Washougal city, WA	15,241
Steamboat Springs city, CO	12,520	Wauwatosa city, WI	47,687
Sugar Land city, TX.....	86,886	Wentzville city, MO.....	35,768
Suisun Town city, CA.....	29,280	West Carrollton city, OH	12,963
Summit County, UT.....	39,731	West Chester township, OH	62,804
Sunnyvale city, CA	151,565	Western Springs village, IL	13,187
Surprise city, AZ.....	129,534	Westerville city, OH.....	38,604
Suwanee city, GA.....	18,655	Westlake town, TX.....	1,006
Tacoma city, WA.....	207,280	Westminster city, CO.....	111,895
Takoma Park city, MD	17,643	Westminster city, MD	18,557
Temecula city, CA	110,722	Wheat Ridge city, CO	31,162
Tempe city, AZ	178,339	White House city, TN	11,107
Temple city, TX.....	71,795	Wichita city, KS.....	389,054
Texarkana city, TX	37,222	Williamsburg city, VA.....	14,817
The Woodlands CDP, TX.....	109,608	Willowbrook village, IL	8,598
Tigard city, OR.....	51,355	Wilmington city, NC.....	115,261
Tinley Park village, IL	57,107	Wilsonville city, OR.....	22,789
Tracy city, CA	87,613	Windsor town, CO.....	23,386
Trinidad CCD, CO.....	10,819	Windsor town, CT	29,037
Tualatin city, OR	27,135	Winnetka village, IL	12,504
Tulsa city, OK	401,352	Winter Garden city, FL.....	40,799
Tustin city, CA	80,007	Woodbury city, MN.....	67,648
Twin Falls city, ID	47,340	Woodinville city, WA.....	11,675
Unalaska city, AK	4,809	Wyandotte County, KS	163,227
University Heights city, OH	13,201	Yakima city, WA.....	93,182
University Park city, TX.....	24,692	York County, VA.....	67,196
Urbandale city, IA	42,222	Yorktown town, IN.....	11,200
Vail town, CO.....	5,425	Yorkville city, IL	18,691
Ventura CCD, CA.....	115,218	Yountville city, CA	2,978
Vernon Hills village, IL.....	26,084		

Florida Benchmark Comparisons

Table 79: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Jupiter	94%	1	21	Higher
Overall image or reputation of Jupiter	93%	2	18	Much higher
Jupiter as a place to live	96%	2	20	Higher
Your neighborhood as a place to live	93%	1	19	Higher
Jupiter as a place to raise children	90%	3	20	Higher
Jupiter as a place to retire	88%	2	20	Higher
Overall appearance of Jupiter	92%	2	18	Higher

Table 80: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Jupiter	88%	3	18	Higher
	In your neighborhood during the day	97%	2	20	Similar
	In Jupiter's downtown/commercial area during the day	92%	4	18	Similar
Mobility	Overall ease of getting to the places you usually have to visit	74%	6	17	Similar
	Availability of paths and walking trails	78%	3	18	Higher
	Ease of walking in Jupiter	73%	4	18	Higher
	Ease of travel by bicycle in Jupiter	57%	6	17	Similar
	Ease of travel by public transportation in Jupiter	25%	7	16	Similar
	Ease of travel by car in Jupiter	64%	7	17	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
	Ease of public parking	64%	5	17	Higher	
	Traffic flow on major streets	45%	7	18	Similar	
Natural Environment	Quality of overall natural environment in Jupiter	86%	2	17	Higher	
	Cleanliness of Jupiter	90%	2	18	Higher	
	Air quality	90%	1	17	Higher	
Built Environment	Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	73%	3	17	Higher	
	Overall quality of new development in Jupiter	64%	2	17	Similar	
	Availability of affordable quality housing	36%	10	17	Similar	
	Variety of housing options	62%	4	17	Higher	
	Public places where people want to spend time	84%	2	17	Higher	
Economy	Overall economic health of Jupiter	86%	1	18	Much higher	
	Vibrant downtown/commercial area	50%	7	15	Similar	
	Overall quality of business and service establishments in Jupiter	79%	2	17	Higher	
	Cost of living in Jupiter	39%	10	17	Similar	
	Shopping opportunities	76%	3	16	Similar	
	Employment opportunities	53%	1	17	Higher	
	Jupiter as a place to visit	89%	4	17	Higher	
	Jupiter as a place to work	75%	1	19	Higher	
	Recreation and Wellness	Health and wellness opportunities in Jupiter	85%	1	17	Higher
		Availability of affordable quality mental health care	56%	1	16	Higher
		Availability of preventive health services	82%	1	17	Higher
Availability of affordable quality health care		77%	1	17	Higher	
Availability of affordable quality food		80%	1	17	Higher	
Recreational opportunities		85%	1	18	Higher	
Education and Enrichment	Fitness opportunities (including exercise classes and paths or trails, etc.)	84%	1	17	Higher	
	Overall opportunities for education and enrichment	81%	1	17	Higher	
	Opportunities to participate in religious or spiritual events and activities	86%	2	13	Similar	
	Opportunities to attend cultural/arts/music activities	73%	4	17	Higher	
	Adult educational opportunities	73%	1	16	Higher	
Community Engagement	K-12 education	80%	1	16	Higher	
	Availability of affordable quality child care/preschool	60%	1	16	Similar	
	Opportunities to participate in social events and activities	76%	5	17	Similar	
	Neighborhoodness of Jupiter	72%	3	17	Similar	
Community Engagement	Openness and acceptance of the community toward people of diverse backgrounds	62%	5	16	Similar	
	Opportunities to participate in community matters	77%	1	17	Similar	
	Opportunities to volunteer	76%	6	17	Similar	

Table 81: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Town of Jupiter	89%	2	22	Higher
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	87%	2	19	Higher
Value of services for the taxes paid to Jupiter	68%	3	20	Higher
Overall direction that Jupiter is taking	61%	5	18	Similar
Job Jupiter government does at welcoming resident involvement	66%	3	17	Higher
Overall confidence in Jupiter government	64%	2	17	Higher

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	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Generally acting in the best interest of the community	63%	3	17	Higher
Being honest	64%	2	17	Higher
Treating all residents fairly	69%	2	17	Higher
Services provided by the Federal Government	49%	2	17	Similar

Table 82: Governance by Facet

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Police services	94%	1	21	Higher
	Fire services	99%	2	20	Similar
	Ambulance or emergency medical services	97%	1	18	Similar
	Crime prevention	83%	1	19	Higher
	Fire prevention and education	84%	2	18	Similar
	Animal control	72%	2	13	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	89%	1	17	Higher
Mobility	Traffic enforcement	73%	2	18	Higher
	Street repair	69%	1	18	Higher
	Street cleaning	78%	2	17	Higher
	Street lighting	77%	2	17	Higher
	Sidewalk maintenance	75%	1	18	Higher
	Traffic signal timing	55%	4	16	Similar
	Bus or transit services	49%	5	14	Similar
Natural Environment	Garbage collection	91%	4	19	Higher
	Recycling	90%	3	18	Higher
	Yard waste pick-up	89%	2	18	Higher
	Drinking water	75%	1	16	Higher
	Preservation of natural areas such as open space, farmlands and greenbelts	77%	1	16	Higher
	Jupiter open space	73%	1	14	Higher
	Storm drainage	80%	1	18	Higher
Built Environment	Sewer services	92%	1	16	Higher
	Power (electric and/or gas) utility	91%	1	13	Higher
	Utility billing	84%	1	14	Higher
	Land use, planning and zoning	53%	3	17	Higher
	Code enforcement (weeds, abandoned buildings, etc.)	69%	1	21	Higher
	Cable television	60%	2	11	Higher
	Economy	Economic development	70%	2	17
Recreation and Wellness	Town parks	91%	1	19	Higher
	Recreation programs or classes	84%	2	18	Higher
	Recreation centers or facilities	85%	1	17	Higher
	Health services	88%	1	13	Higher
Education and Enrichment	Town-sponsored special events	80%	4	18	Higher
	Public library services	92%	1	15	Similar
Community Engagement	Public information services	81%	1	17	Higher

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Table 83: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	74%	4	18	Higher
Recommend living in Jupiter to someone who asks	93%	2	17	Higher
Remain in Jupiter for the next five years	92%	1	17	Similar
Contacted Jupiter (in-person, phone, email or web) for help or information	37%	17	17	Similar

Table 84: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	81%	4	17	Higher
	Did NOT report a crime to the police	85%	2	17	Similar
	Household member was NOT a victim of a crime	94%	1	17	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	12%	4	15	Similar
	Carpooled with other adults or children instead of driving alone	42%	4	17	Similar
	Walked or biked instead of driving	65%	5	17	Higher
Natural Environment	Made efforts to conserve water	81%	15	17	Similar
	Made efforts to make your home more energy efficient	73%	14	16	Similar
	Recycle at home	96%	3	17	Similar
Built Environment	Did NOT observe a code violation or other hazard in Jupiter	70%	1	17	Much higher
	NOT experiencing housing costs stress	64%	9	17	Similar
Economy	Purchase goods or services from a business located in Jupiter	100%	1	17	Similar
	Economy will have positive impact on income	42%	4	17	Similar
	Work inside boundaries of Jupiter	36%	10	17	Similar
Recreation and Wellness	Used Jupiter recreation centers or their services	56%	5	17	Similar
	Visited a neighborhood park or Town park	87%	3	17	Similar
	Eat at least 5 portions of fruits and vegetables a day	87%	3	17	Similar
	Participate in moderate or vigorous physical activity	90%	3	17	Similar
	In very good to excellent health	79%	1	17	Similar
Education and Enrichment	Used Jupiter public libraries or their services	59%	4	16	Similar
	Participated in religious or spiritual activities in Jupiter	51%	4	13	Similar
	Attended Town-sponsored event	61%	7	17	Similar
Community Engagement	Campaigned or advocated for an issue, cause or candidate	21%	10	16	Similar
	Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	16%	9	15	Similar
	Volunteered your time to some group/activity in Jupiter	45%	5	17	Similar
	Participated in a club	29%	5	16	Similar
	Talked to or visited with your immediate neighbors	95%	3	17	Similar
	Done a favor for a neighbor	89%	3	17	Similar
	Attended a local public meeting	26%	7	17	Similar
	Watched (online or on television) a local public meeting	18%	15	16	Lower

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	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Read or watch local news (via television, paper, computer, etc.)	87%	7	17	Similar
Vote in local elections	86%	5	17	Similar

Communities included in Florida comparisons

The communities included in Jupiter’s custom comparisons are listed below along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Cape Coral city, FL.....	173,679	Palm Beach Gardens city, FL.....	53,119
Charlotte County, FL.....	173,236	Palm Coast city, FL.....	82,356
Clearwater city, FL.....	112,794	Parkland city, FL.....	28,901
Coral Springs city, FL.....	130,110	Pasco County, FL.....	498,136
Davenport city, FL.....	3,665	Pompano Beach city, FL.....	107,542
DeLand city, FL.....	30,315	Port Orange city, FL.....	60,315
Destin city, FL.....	13,421	Port St. Lucie city, FL.....	178,778
Fernandina Beach city, FL.....	11,957	Royal Palm Beach village, FL.....	37,665
Jupiter town, FL.....	62,373	Sarasota County, FL.....	404,839
Key West city, FL.....	25,316	St. Augustine city, FL.....	13,952
Miami Beach city, FL.....	92,187	St. Lucie County, FL.....	298,763
Miami city, FL.....	443,007	Winter Garden city, FL.....	40,799
North Port city, FL.....	62,542		

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents’ perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The Town of Jupiter funded this research. Please contact Kate Moretto of the Town of Jupiter at katem@jupiter.fl.us if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.

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- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the “birthday method.” The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients’ sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents’ expectations for service quality play a role as well as the “objective” quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident’s report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward “oppressed groups,” likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents’ tendency to report what they think the “correct” response should be.

Research on the correlation of resident opinion about service quality and “objective” ratings of service quality vary, with some showing stronger relationships than others. NRC’s own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be “objectively” worse than the highest rated fire services (expenditures per capita, response time, “professional” status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, “If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem.”

Selecting Survey Recipients

“Sampling” refers to the method by which households were chosen to receive the survey. All households within the Town of Jupiter were eligible to participate in the survey. A list of all households within the zip codes serving Jupiter was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Town of Jupiter households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the Town of Jupiter boundaries were removed from consideration. Each address identified as being within Town boundaries was further identified as being within one of the geographic sub-areas.

To choose the 2,900 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *N*th one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a

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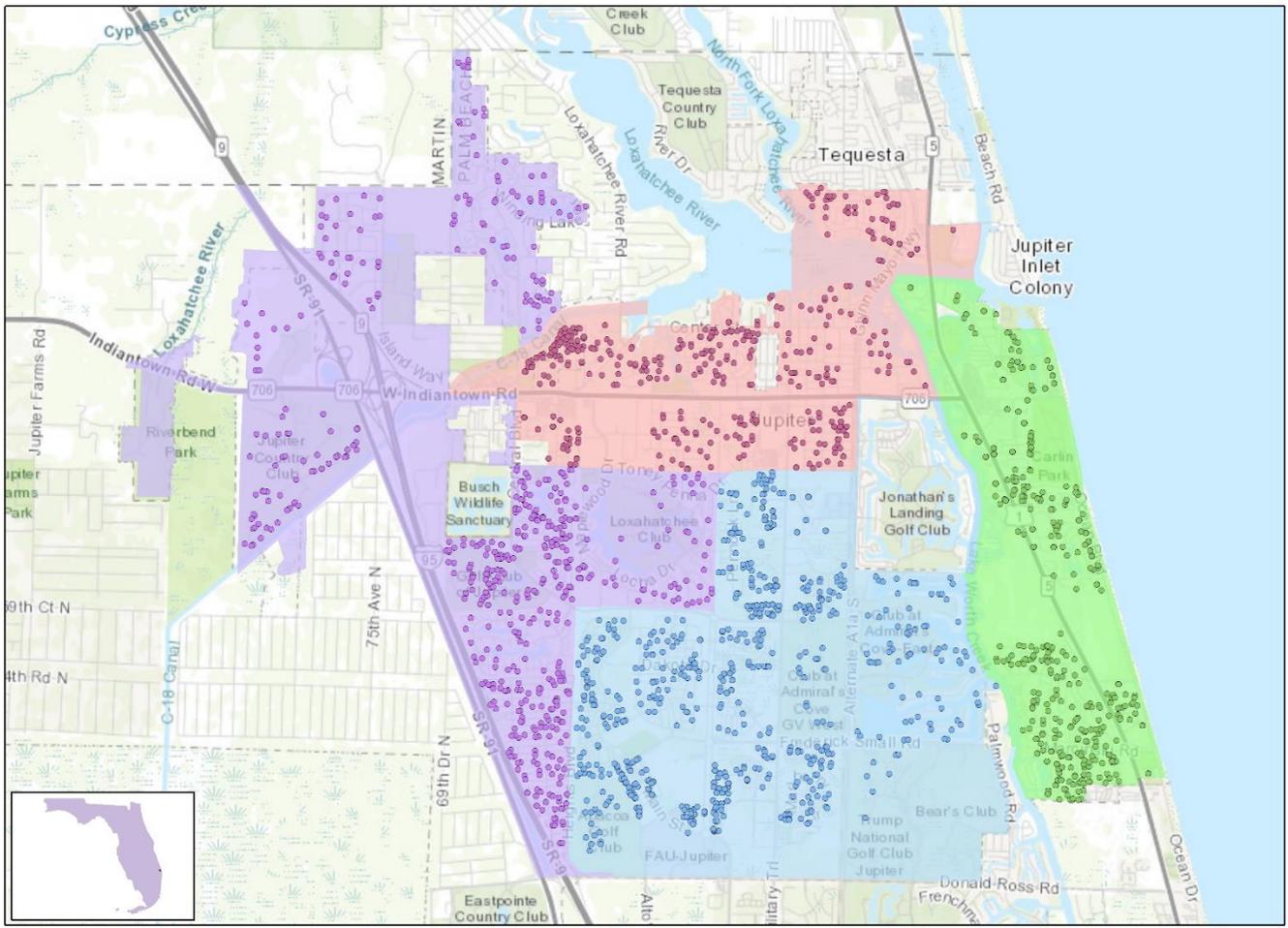
higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online “opt-in” survey was publicized and posted to the Town of Jupiter website. This opt-in survey was identical to the scientific survey and open to all Town residents. (The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.)

Figure 1: Location of Survey Recipients

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Survey Recipients in Jupiter, FL

- In Area 1 ● In Area 3 ● CRA & Coastal Communities (Area 1) ● Western Communities & The Shores/Heights, Hamptons, Indian Creek & Loxahatchee Club (Area 3)
- In Area 2 ● In Area 4 ● Northern Loxahatchee River/Riverside Drive Communities/Central Jupiter & Charter Neighborhoods (Area 2) ● Abacoa/Admirals' Cove & Bears Club (Area 4)

Survey Administration and Response

Selected households received three mailings, one week apart, beginning on November 1, 2019. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. Both cover letters included a URL through which the residents selected for the mail survey could choose to respond online rather than by mail. The Town of Jupiter chose to augment their administration of The NCS with several additional services, including geographic subgroup comparisons, custom benchmark comparisons, a larger sample size, and an in-person presentation of the survey results. The results of the geographic subgroup comparisons have been provided under separate cover. Completed surveys were collected over the following nine weeks. The online “opt-in” survey became available to all residents on December 6, 2019 and remained open for three weeks.

About 11% of the 2,900 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,581 households that received the survey, 565 completed the survey, providing an overall response rate of 22%. Of the 565 completed surveys, 70 were completed online. Additionally, responses were tracked by geographic area; response rates by area ranged from 15% to 32%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 1,389 opt-in residents completed the online opt-in survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

Table 85: Survey Response Rates by Geographic Area

	CRA and coastal communities	Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods	Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club	Abacoa/ Admirals' Cove & Bears Club	Overall
Total sample used	919	542	590	849	2,900
I=Complete Interviews	214	88	133	121	556
P=Partial Interviews	6	1	1	1	9
R=Refusal and break off	0	0	0	0	0
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	471	437	432	676	2,016
NE=Not eligible	228	16	24	51	319
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	32%	17%	24%	15%	22%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the Town of Jupiter survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (565 completed surveys).

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

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For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into the system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the Town of Jupiter. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were tenure, housing unit type, and sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 86: Jupiter, FL 2019 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	27%	8%	22%
Own home	73%	92%	78%
Detached unit*	53%	48%	54%
Attached unit*	47%	52%	46%
Race and Ethnicity			
White	92%	95%	93%
Not white	8%	5%	7%
Not Hispanic	89%	94%	92%
Hispanic	11%	6%	8%
Sex and Age			
Female	51%	55%	52%
Male	49%	45%	48%
18-34 years of age	22%	5%	17%
35-54 years of age	37%	18%	38%
55+ years of age	42%	78%	45%
Females 18-34	10%	2%	8%
Females 35-54	19%	11%	20%
Females 55+	22%	42%	23%
Males 18-34	12%	2%	9%
Males 35-54	18%	6%	18%
Males 55+	20%	36%	21%
Geographic Area			
CRA and coastal communities	29%	39%	28%
Northern Loxahatchee River/Riverside Drive communities/Central Jupiter & charter neighborhoods	18%	16%	17%
Western communities & The Shores/Heights, Hamptons, Indian Creek and Loxahatchee Club	23%	24%	25%
Abacoa/Admirals' Cove & Bears Club	30%	22%	30%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The data for the opt-in survey are presented separately in the report titled *Supplemental Online Survey Results*.

Appendix D: Survey Materials



Jupiter, FL

Trends over Time

2019



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report discusses trends over time, comparing the 2019 ratings for the Town of Jupiter to its previous survey results in 2009, 2011, 2013, 2015, 2016, and 2017. Additional reports and technical appendices are available under separate cover.

Trend data for Jupiter represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time, especially, represent opportunities for understanding how local policies, programs or public information may have affected residents' opinions.

Meaningful differences between survey years have been noted within the following tables as being "higher" or "lower" if the differences are greater than six percentage points between the 2017 and 2019 surveys, otherwise the comparisons between 2017 and 2019 are noted as being "similar." Additionally, benchmark comparisons for all survey years are presented for reference. Changes in the benchmark comparison over time can be impacted by various trends, including varying survey cycles for the individual communities that comprise the benchmarks, regional and national economic or other events, as well as emerging survey methodologies.

Overall, ratings in Jupiter for 2019 generally remained stable. Of the 133 items for which comparisons were available, 114 items were rated similarly in 2017 and 2019, six items showed a decrease in ratings and 13 showed an increase in ratings. Notable trends over time included the following:

- Almost all aspects of Community Characteristics remained stable in 2019 compared to 2017. Jupiter residents awarded higher marks to the availability of affordable quality housing, employment opportunities and preventive health services in 2019, while all other ratings were consistent with 2017 assessments.
- Most aspects of Governance remained stable over time; however, there were some changes. Survey respondents gave lower ratings to animal control and drinking water in 2019 than in 2017. Several aspects of Governance received more positive ratings in 2019, including; street repair, street lighting, sidewalk maintenance, traffic signal timing, natural areas preservation, health services and overall confidence in Town government.
- Fewer Jupiter residents reported that they worked in Jupiter, used Jupiter recreation centers or public libraries or had contacted Jupiter employees in the last 12 months in 2019 compared to 2017. However, more residents reported that they had volunteered during this time frame.

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Table 1: Community Characteristics General

	Percent rating positively (e.g., excellent/good)							2019 rating compared to 2017	Comparison to benchmark						
	2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Overall quality of life	93%	92%	94%	94%	96%	95%	94%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
Overall image	91%	92%	91%	92%	94%	93%	93%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
Place to live	96%	97%	97%	96%	98%	97%	96%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
Neighborhood	90%	91%	89%	92%	94%	92%	93%	Similar	Much higher	Much higher	Similar	Similar	Higher	Higher	Higher
Place to raise children	86%	89%	89%	88%	92%	90%	90%	Similar	Much higher	Much higher	Similar	Similar	Higher	Higher	Higher
Place to retire	82%	91%	88%	83%	85%	89%	88%	Similar	Much higher	Much higher	Higher	Higher	Higher	Much higher	Much higher
Overall appearance	92%	92%	90%	92%	94%	94%	92%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher

Table 2: Community Characteristics by Facet

		Percent rating positively (e.g., excellent/good, very/somewhat safe)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Safety	Overall feeling of safety	NA	NA	91%	91%	92%	91%	88%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Safe in neighborhood	97%	98%	97%	97%	98%	98%	97%	Similar	Higher	Higher	Similar	Similar	Similar	Similar	Similar
	Safe downtown/commercial area	88%	90%	88%	93%	93%	94%	92%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Overall ease of travel	NA	NA	83%	77%	73%	75%	74%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Paths and walking trails	73%	73%	76%	70%	72%	73%	78%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Ease of walking	73%	70%	73%	65%	76%	69%	73%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Travel by bicycle	62%	61%	52%	53%	59%	55%	57%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Travel by public transportation	NA	NA	25%	26%	23%	27%	25%	Similar	NA	NA	Lower	Lower	Lower	Lower	Lower
	Travel by car	75%	80%	73%	62%	67%	63%	64%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
Mobility	Public parking	NA	NA	74%	66%	67%	69%	64%	Similar	NA	NA	Higher	Similar	Similar	Similar	Similar
	Traffic flow	60%	58%	57%	45%	48%	40%	45%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Natural Environment	Overall natural environment	83%	90%	86%	83%	86%	89%	86%	Similar	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar
	Cleanliness	90%	89%	88%	88%	92%	93%	90%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
	Air quality	NA	NA	91%	90%	91%	92%	90%	Similar	NA	NA	Higher	Higher	Higher	Higher	Higher
Built Environment	Overall built environment	NA	NA	69%	72%	65%	74%	73%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	New development in Jupiter	76%	75%	59%	62%	55%	63%	64%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Affordable quality housing	40%	48%	45%	36%	32%	30%	36%	Higher	Higher	Higher	Similar	Similar	Similar	Similar	Similar
	Housing options	67%	71%	69%	63%	58%	59%	62%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Public places	NA	NA	80%	85%	83%	86%	84%	Similar	NA	NA	Higher	Higher	Higher	Higher	Higher
	Overall economic health	NA	NA	80%	83%	83%	87%	86%	Similar	NA	NA	Higher	Higher	Higher	Higher	Higher
	Vibrant downtown/commercial area	NA	NA	34%	48%	47%	50%	50%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Economy	Business and services	72%	77%	70%	78%	73%	81%	79%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Higher
	Cost of living	NA	NA	39%	31%	33%	34%	39%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Shopping opportunities	63%	66%	62%	74%	68%	75%	76%	Similar	Much higher	Much higher	Similar	Similar	Similar	Higher	Higher
	Employment opportunities	31%	44%	37%	46%	42%	47%	53%	Higher	Similar	Much higher	Similar	Similar	Similar	Similar	Higher
	Place to visit	NA	NA	90%	91%	94%	92%	89%	Similar	NA	NA	Higher	Much higher	Much higher	Much higher	Much higher
	Place to work	74%	76%	73%	73%	82%	78%	75%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
	Health and wellness	NA	NA	86%	87%	84%	85%	85%	Similar	NA	NA	Similar	Higher	Higher	Higher	Higher
	Mental health care	NA	NA	58%	58%	55%	55%	56%	Similar	NA	NA	Similar	Similar	Higher	Similar	Similar
	Preventive health services	67%	73%	79%	81%	69%	76%	82%	Higher	Much higher	Much higher	Higher	Higher	Similar	Similar	Higher
	Health care	63%	68%	77%	76%	71%	76%	77%	Similar	Much higher	Much higher	Higher	Higher	Similar	Higher	Higher
Recreation and Wellness	Food	76%	71%	74%	77%	73%	76%	80%	Similar	Much higher	Higher	Similar	Similar	Similar	Similar	Higher
	Recreational opportunities	81%	83%	81%	83%	83%	83%	85%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
	Fitness opportunities	NA	NA	80%	77%	80%	80%	84%	Similar	NA	NA	Similar	Similar	Similar	Similar	Higher

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Education and Enrichment	Education and enrichment opportunities	NA	NA	77%	77%	78%	81%	81%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Religious or spiritual events and activities	NA	NA	80%	85%	82%	89%	86%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Cultural/arts/music activities	57%	66%	69%	68%	65%	68%	73%	Similar	Similar	Much higher	Similar	Similar	Similar	Similar	Higher
	Adult education	NA	NA	70%	73%	69%	72%	73%	Similar	NA	NA	Similar	Similar	Similar	Similar	Higher
	K-12 education	83%	84%	82%	80%	84%	84%	80%	Similar	Much higher	Much higher	Similar	Similar	Similar	Higher	Similar
	Child care/preschool	46%	58%	61%	60%	68%	62%	60%	Similar	Similar	Much higher	Higher	Similar	Higher	Similar	Similar
Community Engagement	Social events and activities	67%	77%	66%	66%	68%	74%	76%	Similar	Similar	Much higher	Similar	Similar	Similar	Similar	Similar
	Neighborliness	NA	NA	65%	63%	73%	70%	72%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Openness and acceptance	70%	74%	63%	64%	71%	65%	62%	Similar	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Opportunities to participate in community matters	73%	72%	67%	70%	68%	74%	77%	Similar	Higher	Higher	Similar	Similar	Similar	Similar	Similar
	Opportunities to volunteer	77%	82%	78%	77%	75%	78%	76%	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar

Table 3: Governance General

	Percent rating positively (e.g., excellent/good)							2019 rating compared to 2017	Comparison to benchmark						
	2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Services provided by Jupiter	86%	87%	82%	87%	87%	85%	89%	Similar	Much higher	Much higher	Similar	Similar	Higher	Higher	Higher
Customer service	83%	93%	79%	84%	88%	86%	87%	Similar	Much higher	Much higher	Similar	Similar	Higher	Similar	Similar
Value of services for taxes paid	65%	66%	66%	64%	68%	66%	68%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Higher
Overall direction	64%	70%	59%	58%	52%	62%	61%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
Welcoming resident involvement	60%	64%	60%	63%	58%	66%	66%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
Confidence in Town government	NA	NA	58%	58%	61%	57%	64%	Higher	NA	NA	Similar	Similar	Similar	Similar	Similar
Acting in the best interest of Jupiter	NA	NA	58%	58%	55%	61%	63%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar

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	Percent rating positively (e.g., excellent/good)							2019 rating compared to 2017	Comparison to benchmark						
	2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Being honest	NA	NA	65%	65%	59%	65%	64%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Treating all residents fairly	NA	NA	61%	64%	65%	64%	69%	Similar	NA	NA	Similar	Similar	Similar	Similar	Higher
Services provided by the Federal Government	38%	42%	33%	39%	50%	36%	49%	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar

Table 4: Governance by Facet

		Percent rating positively (e.g., excellent/good)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Safety	Police	85%	82%	88%	89%	93%	89%	94%	Similar	Much higher	Higher	Similar	Similar	Higher	Similar	Higher
	Fire	91%	94%	97%	96%	98%	96%	99%	Similar	Higher	Higher	Similar	Similar	Similar	Similar	Similar
	Ambulance/EMS	95%	93%	94%	95%	98%	96%	97%	Similar	Much higher	Higher	Similar	Similar	Similar	Similar	Similar
	Crime prevention	77%	80%	82%	82%	82%	81%	83%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Fire prevention	NA	NA	80%	87%	88%	84%	84%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Animal control	69%	73%	69%	71%	78%	79%	72%	Lower	Higher	Higher	Similar	Similar	Higher	Higher	Similar
	Emergency preparedness	87%	89%	78%	79%	86%	86%	89%	Similar	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
Mobility	Traffic enforcement	76%	79%	70%	72%	75%	67%	73%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Street repair	76%	73%	73%	71%	71%	62%	69%	Higher	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
	Street cleaning	78%	75%	73%	77%	77%	75%	78%	Similar	Much higher	Much higher	Similar	Similar	Higher	Similar	Higher
	Street lighting	73%	71%	69%	76%	70%	70%	77%	Higher	Much higher	Much higher	Similar	Higher	Similar	Similar	Higher
	Sidewalk maintenance	79%	74%	74%	74%	73%	67%	75%	Higher	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher
	Traffic signal timing	54%	53%	51%	50%	54%	46%	55%	Higher	Higher	Similar	Similar	Similar	Similar	Similar	Similar
	Bus or transit services	46%	48%	44%	53%	46%	39%	49%	Higher	Much lower	Lower	Similar	Similar	Similar	Similar	Similar
Natural Environment	Garbage collection	91%	91%	90%	90%	89%	90%	91%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Recycling	88%	90%	86%	87%	86%	90%	90%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Higher
	Yard waste pick-up	85%	86%	85%	85%	89%	85%	89%	Similar	Much higher	Much higher	Higher	Similar	Higher	Similar	Higher
	Drinking water	82%	82%	80%	79%	76%	81%	75%	Lower	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., excellent/good)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
	Natural areas preservation	74%	88%	67%	66%	68%	71%	77%	Higher	Much higher	Much higher	Similar	Similar	Similar	Similar	Higher
	Open space	NA	NA	65%	66%	64%	69%	73%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Built Environment	Storm drainage	74%	78%	70%	72%	79%	78%	80%	Similar	Much higher	Much higher	Similar	Similar	Higher	Higher	Higher
	Sewer services	87%	88%	86%	89%	86%	90%	92%	Similar	Much higher	Much higher	Similar	Similar	Similar	Higher	Higher
	Power utility	NA	88%	81%	85%	85%	88%	91%	Similar	NA	Much higher	Similar	Similar	Similar	Similar	Higher
	Utility billing	NA	NA	80%	80%	78%	85%	84%	Similar	NA	NA	Similar	Similar	Similar	Higher	Higher
	Land use, planning and zoning	65%	67%	54%	52%	52%	55%	53%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Code enforcement	67%	71%	64%	68%	68%	69%	69%	Similar	Much higher	Much higher	Similar	Higher	Higher	Higher	Higher
	Cable television	NA	NA	59%	53%	56%	59%	60%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Economy	Economic development	53%	67%	66%	62%	66%	65%	70%	Similar	Much higher	Much higher	Higher	Similar	Similar	Similar
Recreation and Wellness	Town parks	92%	98%	90%	89%	92%	91%	91%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Higher
	Recreation programs	86%	90%	82%	85%	80%	84%	84%	Similar	Much higher	Much higher	Similar	Similar	Similar	Higher	Similar
	Recreation centers	88%	89%	83%	85%	86%	87%	85%	Similar	Much higher	Much higher	Similar	Higher	Higher	Higher	Higher
	Health services	74%	83%	82%	84%	82%	81%	88%	Higher	Much higher	Much higher	Similar	Higher	Similar	Higher	Higher
Education and Enrichment	Special events	NA	NA	79%	75%	77%	80%	80%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Public libraries	93%	96%	86%	92%	91%	92%	92%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
Community Engagement	Public information	80%	82%	79%	80%	79%	79%	81%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar

Table 5: Participation General

	Percent rating positively (e.g., always/sometimes, more than once a month, yes)							2019 rating compared to 2017	Comparison to benchmark						
	2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Sense of community	72%	78%	66%	71%	70%	74%	74%	Similar	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
Recommend Jupiter	92%	95%	95%	93%	93%	94%	93%	Similar	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar

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	Percent rating positively (e.g., always/sometimes, more than once a month, yes)							2019 rating compared to 2017	Comparison to benchmark						
	2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Remain in Jupiter	90%	93%	95%	92%	91%	92%	92%	Similar	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar
Contacted Jupiter employees	50%	46%	43%	43%	37%	44%	37%	Lower	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar

Table 6: Participation by Facet

		Percent rating positively (e.g., always/sometimes, more than once a month, yes)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
Safety	Stocked supplies for an emergency	NA	NA	53%	62%	78%	85%	81%	Similar	NA	NA	Higher	Much higher	Much higher	Much higher	Much higher
	Did NOT report a crime	NA	NA	81%	79%	78%	80%	85%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Was NOT the victim of a crime	90%	88%	90%	88%	91%	92%	94%	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Used public transportation instead of driving	NA	NA	5%	6%	5%	6%	12%	Similar	NA	NA	Much lower	Much lower	Much lower	Much lower	Lower
	Carpooled instead of driving alone	NA	NA	35%	37%	36%	40%	42%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Walked or biked instead of driving	NA	NA	60%	59%	57%	60%	65%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Natural Environment	Conserved water	NA	NA	83%	82%	88%	86%	81%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Made home more energy efficient	NA	NA	78%	78%	76%	73%	73%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Recycled at home	93%	94%	95%	91%	97%	91%	96%	Similar	Much higher	Much higher	Higher	Similar	Higher	Similar	Similar
Built Environment	Did NOT observe a code violation	NA	NA	64%	64%	69%	66%	70%	Similar	NA	NA	Similar	Higher	Higher	Higher	Higher
	NOT under housing cost stress	52%	58%	67%	71%	69%	63%	64%	Similar	Much lower	Lower	Similar	Similar	Similar	Similar	Similar
Economy	Purchased goods or services in Jupiter	NA	NA	99%	99%	98%	100%	100%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Economy will have positive impact on income	16%	16%	28%	36%	35%	47%	42%	Similar	Similar	Similar	Similar	Similar	Similar	Higher	Similar
	Work in Jupiter	NA	NA	34%	36%	34%	48%	36%	Lower	NA	NA	Similar	Similar	Similar	Similar	Similar
Recreation and Wellness	Used Jupiter recreation centers	63%	62%	59%	60%	64%	63%	56%	Lower	Higher	Higher	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., always/sometimes, more than once a month, yes)							2019 rating compared to 2017	Comparison to benchmark						
		2009	2011	2013	2015	2016	2017	2019		2009	2011	2013	2015	2016	2017	2019
	Visited a Town park	89%	92%	85%	85%	88%	88%	87%	Similar	Higher	Higher	Similar	Similar	Similar	Similar	Similar
	Ate 5 portions of fruits and vegetables	NA	NA	79%	87%	84%	85%	87%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Participated in moderate or vigorous physical activity	NA	NA	85%	86%	85%	88%	90%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	In very good to excellent health	NA	NA	72%	72%	72%	77%	79%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Education and Enrichment	Used Jupiter public libraries	72%	71%	59%	65%	57%	65%	59%	Lower	Similar	Similar	Lower	Similar	Similar	Similar	Similar
	Participated in religious or spiritual activities	NA	NA	45%	44%	48%	47%	51%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Attended a Town-sponsored event	NA	NA	58%	53%	62%	56%	61%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Campaigned for an issue, cause or candidate	NA	NA	19%	18%	24%	22%	21%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
Community Engagement	Contacted Jupiter elected officials	NA	NA	14%	11%	13%	12%	16%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Volunteered	47%	45%	38%	40%	43%	37%	45%	Higher	Higher	Similar	Similar	Similar	Similar	Similar	Similar
	Participated in a club	27%	31%	29%	28%	25%	28%	29%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Talked to or visited with neighbors	NA	NA	96%	95%	94%	95%	95%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Done a favor for a neighbor	NA	NA	85%	87%	92%	90%	89%	Similar	NA	NA	Similar	Similar	Higher	Similar	Similar
	Attended a local public meeting	27%	25%	25%	24%	24%	21%	26%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Watched a local public meeting	27%	28%	17%	15%	22%	13%	18%	Similar	Much lower	Much lower	Lower	Lower	Similar	Lower	Similar
	Read or watched local news	NA	NA	90%	91%	92%	85%	87%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar
	Voted in local elections	82%	80%	83%	83%	83%	85%	86%	Similar	Much higher	Higher	Similar	Similar	Similar	Similar	Similar